

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 30 September 2024 11:09 AM
To: Pang Scooter
Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SNJ3655Y AND FBM7572C ON 16/09/2024

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

Please be informed that liability is unclear and we will request for police investigation result for further review.

Thank you.

Best Regards,
Hsiao Tong, Chew | Team Lead
Third Party Direct Settlement
LKK Auto Consultants Pte Ltd
Phone: 6742 3197 | Email: chewht@lkkauto.com
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Pang Scooter <pang_s_s_m@singnet.com.sg>
Sent: Thursday, 19 September 2024 5:54 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: FW: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SNJ3655Y AND FBM7572C ON 16/09/2024

Dear Mdm,

FBM7572C, DOA: 16/09/2024, involving SNJ3655Y.

Attached is the police report.

We propose LKK Auto Consultants Pte Ltd to conduct the joint pre-repair survey as a single joint expert.

Location: Blk 1006, Bukit Merah Lane 2, #01-06. Singapore 159762

Contact No.: 8338 2914

Thank you.

Kind Regards,
Marcus

From: Pang Scooter <pang_s_s_m@singnet.com.sg>

Sent: Thursday, 19 September 2024 4:03 pm

To: 'Osman, Maisarah' <Maisarah.Osman@aig.com>

Cc: 'Lim, Kok-Chong' <Kok-Chong.Lim@aig.com>; 'Lim, Sheng Yang' <ShengYang.Lim@aig.com>; 'Hor, Yinrul' <Yinrul.Hor@aig.com>; 'Azlan, Syazairdina' <Syazairdina.Azlan@aig.com>; 'Hiew, Chasin' <Chasin.Hiew@aig.com>; 'Chong, Yvonne' <Yvonne.Chong@aig.com>

Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SNJ3655Y AND FBM7572C ON 16/09/2024

Dear Mdm,

Apologies for incorrect details.

The following are the details;

FBM7572C, DOA: 16/09/2024, involving SNJ3655Y.

Attached is the police report.

We propose LKK Auto Consultants Pte Ltd to conduct the joint pre-repair survey as a single joint expert.

Location: Blk 1006, Bukit Merah Lane 2, #01-06. Singapore 159762

Contact No.: 8338 2914

Thank you.

Kind Regards,
Marcus

Pang Scooter Service

From: Osman, Maisarah <Maisarah.Osman@aig.com>

Sent: Thursday, 19 September 2024 3:51 pm

To: Pang Scooter <pang_s_s_m@singnet.com.sg>

Cc: Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Lim, Sheng Yang <ShengYang.Lim@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>; Azlan, Syazairdina <Syazairdina.Azlan@aig.com>; Hiew, Chasin <Chasin.Hiew@aig.com>; Chong, Yvonne <Yvonne.Chong@aig.com>

Subject: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SNJ3655Y AND FBM7572C ON 16/09/2024

RESEND

Without Prejudice

Your Reference : FBM7572C

Our Reference : 6737457262SG

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

1. Kindly assist to confirm the correct DOA for the above accident. As per checking stated that DOA is on 19/07/2024 while in your email DOA as 19/07/2024.

2. Kindly provide us with your client, FBM7572C accident report / police report for our claim creation and survey arrangement.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

Name of Surveyor	Company Name
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon HanXin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
You Jin Feng	Formteam Adjusters Pte Ltd
Li Lewei	Formteam Adjusters Pte Ltd
Henry Ng	Formteam Adjusters Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Kindly provide us with details of repairer's contact number and address.

Thank you.

Regards,

Maisarah Osman

AIG

FNOL Adjuster

Claims | AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way #10-16 Singapore 079120

Tel +(65) 68307871

Maisarah.Osman@aig.com | www.aig.sg

From: Pang Scooter <pang_s_s_m@singnet.com.sg>

Sent: Thursday, September 19, 2024 2:29 PM

To: ClaimsDocManagement <ClaimsDocManagement@aig.com>

Subject: [EXTERNAL] Request survey for motor vehicle: FBM7572C, DOA:19/07/2024, involving SNJ3655Y

This message is from an external sender; be cautious with links and attachments.

Dear Sir/Mdm,

We are requesting for survey for motor vehicle: **FBM7572C, DOA:19/07/2024, involving SNJ3655Y.**

We also request a list of surveyors.

Thank you.

Kind Regards,
Marcus

Pang Scooter Service