

**RE: [EXTERNAL] - Arrange for Survey (Owner Waiting) : REQ FOR DIRECT SETTLEMENT - SFD2168U (BMW) & SMV6414E - DOA: 03/08/2023**

Motor Claim - III <motorclaim@iii.com.sg>

Sat 5/8/2023 9:59 AM

To: 'PBSP' <pml-pbsp@simedarby.com.sg>; SUR <sur@lkkauto.com>; admin-d <admin-d@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Koh Eng Aun <koh.eng.aun@simedarby.com.sg>

📎 2 attachments (4 MB)

SKM\_558e23080414550.pdf; SFD2168U\_03-08-2023\_181738.pdf;

Dear Sir / Mdm,

Please conduct a survey on TP vehicle [SFD2168U](#) and let us have your report urgently.

\*Kindly upload this survey request email to merimen. Please check with workshop if they have negotiated any COR settlement with our insured.

Thank You.

**Bhuvaneswari**  
**Motor & Work Injury Claims Department**  
**India International Insurance Pte Ltd**  
64 Cecil Street #04/#05 IOB Building  
Singapore 049711  
Tel: 6347 6100 Ext 231



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**From:** PBSP <pml-pbsp@simedarby.com.sg>  
**Sent:** Friday, August 4, 2023 4:40 PM  
**To:** Motor Claim - III <motorclaim@iii.com.sg>  
**Cc:** Koh Eng Aun <koh.eng.aun@simedarby.com.sg>  
**Subject:** RE: [EXTERNAL] - Arrange for Survey (Owner Waiting) : REQ FOR DIRECT SETTLEMENT - SFD2168U (BMW) & SMV6414E - DOA: 03/08/2023

Dear Sirs

We reference to your revised surveyor.

Please proceed to use a common surveyor below as the SJE.

- [LKK Auto Consultants Pte Ltd](#)

Thank you.

Best regard,  
Cindy

Bodyshop

BMW  
Performance Motors Ltd

DDI: +65 6319 0175

FAX: +65 6479 4601

Address: 303 Alexandra Road, Singapore 159941

Email: [pml-pbsp@simedarby.com.sg](mailto:pml-pbsp@simedarby.com.sg)

[www.bmw.com.sg](http://www.bmw.com.sg)

**Sime Darby Motors**  
**A member of the Sime Darby Group**



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**From:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>

**Sent:** Friday, August 4, 2023 4:23 PM

**To:** PBSP <[pml-pbsp@simedarby.com.sg](mailto:pml-pbsp@simedarby.com.sg)>

**Cc:** Koh Eng Aun <[koh.eng.aun@simedarby.com.sg](mailto:koh.eng.aun@simedarby.com.sg)>

**Subject:** RE: [EXTERNAL] - Arrange for Survey (Owner Waiting) : REQ FOR DIRECT SETTLEMENT - SFD2168U (BMW) & SMV6414E - DOA: 03/08/2023

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Dear Sir,

As our assigned surveyor is not available on 08.08.23 can we assign,

one of the following motor surveyors:

- Automobile Inspection Services Pte Ltd
- Autoprobe Consultants
- Form Team Adjusters Pte Ltd
- LBS Auto Consultants Pte Ltd
- Priority Services
- LKK Auto Consultants Pte Ltd
- Perfect Automobile Appraisal Services

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Regards,

**Bhuvaneswari**  
**Motor & Work Injury Claims Department**  
**India International Insurance Pte Ltd**

64 Cecil Street #04/#05 IOB Building

Singapore 049711

Tel: 6347 6100 Ext 231



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**From:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>

**Sent:** Friday, August 4, 2023 4:13 PM

**To:** 'PBSP' <[pml-pbsp@sime-darby.com.sg](mailto:pml-pbsp@sime-darby.com.sg)>; [mail@vpappraisal.com](mailto:mail@vpappraisal.com)

**Cc:** Koh Eng Aun <[koh.eng.aun@sime-darby.com.sg](mailto:koh.eng.aun@sime-darby.com.sg)>

**Subject:** RE: [EXTERNAL] - Arrange for Survey (Owner Waiting) : REQ FOR DIRECT SETTLEMENT - SFD2168U (BMW) & SMV6414E - DOA: 03/08/2023

Dear Sir / Mdm,

Please conduct a survey on TP vehicle SFD2168U and let us have your report urgently.

\*Kindly upload this survey request email to merimen. Please check with workshop if they have negotiated any COR settlement with our insured.

Aside to Cindy,

Kindly liaise with our surveyor for liability.

Thank You.

**Bhuvaneswari**  
**Motor & Work Injury Claims Department**  
**India International Insurance Pte Ltd**

64 Cecil Street #04/#05 IOB Building

Singapore 049711

Tel: 6347 6100 Ext 231



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**From:** PBSP <[pml-pbsp@sime-darby.com.sg](mailto:pml-pbsp@sime-darby.com.sg)>

**Sent:** Friday, August 4, 2023 3:49 PM

**To:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>

**Cc:** Koh Eng Aun <[koh.eng.aun@simedarby.com.sg](mailto:koh.eng.aun@simedarby.com.sg)>

**Subject:** RE: [EXTERNAL] - Arrange for Survey (Owner Waiting) : REQ FOR DIRECT SETTLEMENT - SFD2168U (BMW) & SMV6414E - DOA: 03/08/2023

Dear Sirs

Please proceed to use a common surveyor below as the SJE.

- [VP Appraisal](#)

Kindly let us know if you agree that liability is clear and we may proceed with direct settlement.

Thank you.

Best regard,  
Cindy

Bodyshop

BMW  
Performance Motors Ltd

DDI: +65 6319 0175

FAX: +65 6479 4601

Address: 303 Alexandra Road, Singapore 159941

Email: [pml-pbsp@simedarby.com.sg](mailto:pml-pbsp@simedarby.com.sg)

[www.bmw.com.sg](http://www.bmw.com.sg)

**Sime Darby Motors**  
**A member of the Sime Darby Group**



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**From:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>

**Sent:** Friday, August 4, 2023 3:33 PM

**To:** PBSP <[pml-pbsp@simedarby.com.sg](mailto:pml-pbsp@simedarby.com.sg)>; Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>

**Cc:** Koh Eng Aun <[koh.eng.aun@simedarby.com.sg](mailto:koh.eng.aun@simedarby.com.sg)>

**Subject:** RE: [EXTERNAL] - Arrange for Survey (Owner Waiting) : REQ FOR DIRECT SETTLEMENT - SFD2168U (BMW) & SMV6414E - DOA: 03/08/2023

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Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using the following motor surveyor:

- Autoprobe Consultants
- VP Appraisal

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above.

Regards,

**Bhuvaneswari**  
**Motor & Work Injury Claims Department**  
**India International Insurance Pte Ltd**  
64 Cecil Street #04/#05 IOB Building  
Singapore 049711  
Tel: 6347 6100 Ext 231



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**From:** PBSP <[pml-pbsp@simedarby.com.sg](mailto:pml-pbsp@simedarby.com.sg)>  
**Sent:** Friday, August 4, 2023 3:06 PM  
**To:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>  
**Cc:** Koh Eng Aun <[koh.eng.aun@simedarby.com.sg](mailto:koh.eng.aun@simedarby.com.sg)>  
**Subject:** [EXTERNAL] - Arrange for Survey (Owner Waiting) : REQ FOR DIRECT SETTLEMENT - SFD2168U (BMW) & SMV6414E - DOA: 03/08/2023

Dear Sirs

Kindly arrange Survey on 08/08/2023 @11am (Owner waiting).

Please inform your surveyor to look for our MCA Simon (9116 5700) when he is here for the inspection.

**Kindly confirm the appointment.**

Please see attached Accident Report, Estimates and Supporting documents.

**Kindly let us know if you agree that liability is clear and we may proceed with direct settlement.**

Should liability is disputed, please let us have your insured's sketch plan / statement.

Thank you.

Best regard,  
Cindy

Bodyshop

BMW  
Performance Motors Ltd

DDI: +65 6319 0175

FAX: +65 6479 4601

Address: 303 Alexandra Road, Singapore 159941

Email: [pml-pbsp@simedarby.com.sg](mailto:pml-pbsp@simedarby.com.sg)

[www.bmw.com.sg](http://www.bmw.com.sg)

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**A member of the Sime Darby Group**



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