

Meng Yan (LKK Auto)

From: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Sent: Wednesday, 2 August 2023 3:44 pm
To: advanceag@hotmail.com; assignments
Subject: FW: Accident on 01/08/2023 between SNG6858A & SBH756L at/along ECP (MCE)
Attachments: SNG6858A - DRAFT REPORT.pdf

Hi LKK,

Officer-in-Charge : TBA

Insured has not report, we will advise Officer-in-Charge and Claims ref no. later.

Please conduct this survey request.

(Note: Survey vehicle only, LOD will be handled by Ergo)

Kindly inform us if you are not able to attend it.

Thank you.

Warmest Regards,
Pauline Soh
Executive

ERGO Insurance Pte. Ltd.
8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988

pauline.soh@ergo.com.sg | www.ergo.com.sg



ERGO is one of the major insurance groups in Germany and Europe. Worldwide, ERGO is represented in more than 30 countries and concentrates on Europe and Asia. ERGO is part of Munich Re (Group), one of the world's leading risk carriers.



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From: Advance Auto Garage <advanceag@hotmail.com>
Sent: Wednesday, 2 August 2023 2:29 pm
To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Subject: RE: Accident on 01/08/2023 between SNG6858A & SBH756L at/along ECP (MCE)

Dear Pauline,

With reference to subject mentioned, please find accident report attached.
We would like to appoint LKK for our PRI.

Thank you

Best Regards,

*Xavier Lim
(+65) 9007 9247
Advance Auto Garage
23 Kaki Bukit Avenue 4, #04-01
Vicom Kaki Bukit Inspection Center
Singapore 415933*

From: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Sent: Wednesday, August 2, 2023 2:15 PM
To: Advance Auto Garage <advanceag@hotmail.com>
Subject: RE: Accident on 01/08/2023 between SNG6858A & SBH756L at/along ECP (MCE)

Dear Xavier,

*** Please provide us TP accident report **ASAP** for case registration.

We would like to conduct a PRI survey, please refer to our list of surveyors :

Survey Company	Surveyor Name
Priority	Jeffrey Ong
Perfect Automobile	Gary Chuah
LKK	Byran / Andrew Ling
Precise Appraiser	Anthony Lim
Appraiser VP	Victor

Warmest Regards,
Pauline Soh
Executive

ERGO Insurance Pte. Ltd.

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From: Advance Auto Garage <advanceag@hotmail.com>

Sent: Wednesday, 2 August 2023 11:40 am

To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>

Subject: Accident on 01/08/2023 between SNG6858A & SBH756L at/along ECP (MCE)

Our Ref: AAG.20230802

Your Ref: SBH756L

PRE-REPAIR INSPECTION NOTICE

Dear Sirs,

We act for LEE ZHAOXIANG, owner of SNG6858A that was damaged as a result of the above accident.

Please take note that our client's motorcar is presently located at his repairer's workshop,

Advance Auto Garage
23 Kaki Bukit Ave 4, #04-01
Vicom Kaki Bukit
Singapore 415933
TEL: 9007 9247
Email: advanceag@hotmail.com
ATTN: Xavier Lim

In the circumstances, kindly let us know within 2 (two) working days from your receipt of this Notice if you will be conducting a pre-repair inspection of our client's vehicle.

As provided by NIMA Protocol, take note that our client shall proceed to appoint his own surveyor and repair his vehicle without any further reference to you, if we do not hear from you within the next 2 (two) days.

Best Regards,

*Xavier Lim
(+65) 9007 9247
Advance Auto Garage
23 Kaki Bukit Avenue 4, #04-01
Vicom Kaki Bukit Inspection Center
Singapore 415933*

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