

## Meng Yan (LKK Auto)

---

**From:** Jie Si Neo <jiesi.neo@eqinsurance.com.sg>  
**Sent:** Wednesday, 2 August 2023 2:21 pm  
**To:** assignments  
**Subject:** PRS FOR SMU740H ; EQI REF: DM23HO01592/JS (YQ3527S)  
**Attachments:** SMU740H - TP.pdf; YQ3527S - OI.pdf

Dear Sirs,

Please assist this PRS.

Attached are the necessary documents.

Kindly acknowledge receipt of this email.

Thank you.

**“With effect from 1<sup>st</sup> January 2022, please send all PRS / LOD to [motorclaims@eqinsurance.com.sg](mailto:motorclaims@eqinsurance.com.sg)”**

Regards,

**Neo Jie Si**

Senior Executive | Claims



**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9885 | fax 65 6223 4190

[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)



*Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender immediately and delete all copies of it.*

---

**From:** WORKSHOP CLAIMS <mg.magnusgarage@gmail.com>  
**Sent:** Wednesday, 2 August 2023 12:13 PM  
**To:** Jie Si Neo <jiesi.neo@eqinsurance.com.sg>  
**Cc:** Jie Si Neo <jiesi.neo@eqinsurance.com.sg>  
**Subject:** RE: <new> FW: PRI Arrangement for SMU 740 H ; EQI REF: DM23HO01592/JS

Dear Jie Si,

Take note :

We will engaged our own independent surveyor for this case. Please arrange your surveyor to survey accordingly.

Regards,  
Shanelle  
9187 8064

**Survey address : 8 Kaki Bukit Avenue 4 , #02-24**



MAGNUS GARAGE PTE. LTD.  
Co. Reg No: 202315405M

---

**From:** [Jie Si Neo](#)  
**Sent:** Wednesday, 2 August 2023 11:01 AM  
**To:** [Magnus Garage Pte Ltd -](#)  
**Cc:** [Jie Si Neo](#)  
**Subject:** RE: <new> FW: PRI Arrangement for SMU 740 H ; EQI REF: DM23HO01592/JS

**WITHOUT PREJUDICE**

Dear Damian,

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) <b>AJAX Inspection Services Pte Ltd</b>  Tel: 6255 0808  Fax: 6849 9155	2) <b>LBS Automotive Appraisal Pte Ltd</b>  L.B.S. Auto Consultants Pte Ltd  Tel: 6281 6690 / 62832866  Fax: 6281 8748  Contact Person: Amy/ Grace
3) <b>RT Appraisal Pte Ltd</b>  Tel: 67486076  Fax: 67480361  Contact Person: Elson/Elgene	4) <b>Priority Services</b>  Tel: 62934822  Fax: 62963283  Contact Person: Sharon
5) <b>Formteam Adjusters Pte Ltd</b>  Tel: 65091788  Fax: 65096221	6) <b>LKK Auto Consultants Pte Ltd</b>  Tel: 6256-3561  Fax: 6741-4108

<b>7) Appraisals Associates Pte Ltd</b>  Tel : 67472822  Fax: 67470070	<b>8) Infiniti Appraisal Service</b>  Tel : 96684818/90099001  Fax: 64587432
<b>9) Automobile Inspection Services Pte Ltd</b>  Tel: 6286 0155  Contact Person: Sophia	

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Thank you.

**“With effect from 1<sup>st</sup> January 2022, please send all PRS / LOD to [motorclaims@eqinsurance.com.sg](mailto:motorclaims@eqinsurance.com.sg)”**

Regards,

**Neo Jie Si**

Senior Executive | Claims



5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110  
did 65 6496 9885 | fax 65 6223 4190  
[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)



*Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender immediately and delete all copies of it.*

---

**From:** Magnus Garage Pte Ltd - <[mg.magnusgarage@gmail.com](mailto:mg.magnusgarage@gmail.com)>  
**Sent:** Wednesday, 2 August 2023 10:21 AM  
**To:** Jie Si Neo <[jiesi.neo@eqinsurance.com.sg](mailto:jiesi.neo@eqinsurance.com.sg)>; Magnus Garage Pte Ltd - <[mg.magnusgarage@gmail.com](mailto:mg.magnusgarage@gmail.com)>  
**Subject:** Re: <new> FW: PRI Arrangement for SMU 740 H ; EQI REF: DM23HO01592/JS

Dear Jie Si,  
Please be advise that cust has withdrawn to use that workshop services and cust has not signed any docs.

We will advise cust to contact previous workshop to send withdraw email and you may arrange your survey to contact normal survey routine on our site. We will present cust signed LOA for your attention.

Please arrange so that we won't loose unnecessary resources for this cases.

Thanks.

Damian

On Wed, 2 Aug 2023 at 09:04, Jie Si Neo <[jiesi.neo@eqinsurance.com.sg](mailto:jiesi.neo@eqinsurance.com.sg)> wrote:

WITHOUT PREJUDICE

Dear Shanelle,

We have already received PRS request from another workshop and already conducted survey on SMU740H.

Please advise.

Thank you.

“With effect from 1<sup>st</sup> January 2022, please send all PRS / LOD to [motorclaims@eqinsurance.com.sg](mailto:motorclaims@eqinsurance.com.sg)”

### **Announcement**

With EQI's flexible work arrangement for our employees, we remain contactable via phone, email and virtual meeting platforms. If you prefer in person meeting or customer care service, please make an appointment with the respective officer in-charge.

Regards,

**Neo Jie Si**

Senior Executive | Claims



**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9885 | fax 65 6223 4190

[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)



*Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender immediately and delete all copies of it.*

---

**From:** WORKSHOP CLAIMS <[mg.magnusgarage@gmail.com](mailto:mg.magnusgarage@gmail.com)>

**Sent:** Tuesday, 1 August 2023 1:53 PM

**To:** motor claims <[motorclaims@eqinsurance.com.sg](mailto:motorclaims@eqinsurance.com.sg)>; EQI PRS <[EQIPRS@eqinsurance.com.sg](mailto:EQIPRS@eqinsurance.com.sg)>

**Subject:** PRI Arrangement for SMU 740 H

Dear All,

Kindly arrange PRI to survey the said vehicle as follows:

Our Client – SMU 740 H

Your Insured – YQ 3527 S

DOA – 25/07/2023

**Take note :**

We will engaged our own independent surveyor for this case. Please arrange your surveyor to survey accordingly.

Regards,

Shanelle

9187 8064

**Survey address : [8 Kaki Bukit Avenue 4 , #02-24](#)**



MAGNUS GARAGE PTE. LTD.

Co. Reg No: 202315405M