

Meng Yan (LKK Auto)

From: MTPRI <MTPRI@smrt.com.sg>
Sent: Wednesday, 2 August 2023 10:32 am
To: assignments; Meng Yan (LKK Auto)
Cc: MTPRI; Ashlene Lee Bee Gan (Strides Automotive Services Pte Ltd); Karen Tan; Eric Woo; Lim Gan Koon (Chris)
Subject: FW: D23002742MFSH/strides/kt SHB1123S REQUEST FOR PRI SURVEY SMP2021M
Attachments: SMP 2021M.pdf

Ref: TAX/07/23/2077

Dear Yan,

Kindly survey on “ Without Prejudice” basis.

TP: SMP2021M
Insured: SHB1123S
Workshop: ESTEEM PERFORMANCE PTE LTD

Thank you.

Regards,

Hua Yen
Claim Department

Strides Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705
DID: 6866 2650 | Fax: 6368 7421 | Email: HuaYen.Ong@strides.com.sg

From: Harminder Kaur <Harminder@msfirstcapital.com.sg>
Sent: Wednesday, 2 August 2023 9:15 am
To: MTPRI <MTPRI@smrt.com.sg>
Cc: Ong Hua Yen (Strides Automotive Services Pte Ltd) <HuaYen.Ong@stridespremier.com.sg>; Ashlene Lee Bee Gan (Strides Automotive Services Pte Ltd) <BeeGan.Lee@stridespremier.com.sg>; Karen Tan <karentan@msfirstcapital.com.sg>; mikki lin <mikkilin@esteempref.com.sg>
Subject: D23002742MFSH/strides/kt SHB1123S REQUEST FOR PRI SURVEY SMP2021M

CAUTION: This email originated from outside of SMRT. Do not click links or open attachments unless you recognise the sender and are expecting the content or attachment.

Dear Hua Yen,

PRI.

Thank You.

**Best Regards,
Harminder Kaur
Motor Claims
MS First Capital Insurance Ltd**

16 Raffles Quay
#42-01 Hong Leong Building
Singapore 048581

T: 6507 3848 | F: 6507 3849

Website <http://www.msfirstcapital.com.sg>

A Member of **MS&AD** INSURANCE GROUP

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

Confidentiality Notice: This e-mail is confidential. It may also be legally privileged. If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it. If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

From: mikki lin <mikkilin@esteempref.com.sg>

Sent: Tuesday, August 1, 2023 5:53 PM

To: Motor Claims <MotorClaims@msfirstcapital.com.sg>

Cc: Carmen Lim <carmen@esteempref.com.sg>; jenny chong <jaynee@esteempref.com.sg>; iris boh <irisboh@esteempref.com.sg>; Lihong Lihong <lihong@esteempref.com.sg>; chunleong Chew <chunleong@esteempref.com.sg>

Subject: Re: REQUEST FOR PRI SURVEY SMP2021M

Dear Sirs / Madam,

Attached herewith GIA report for your reference

Thank you

Freundliche Grüße / Best Regards

MIKKI LIN



(E) mikkilin@esteemperf.com.sg

ESTEEM PERFORMANCE PTE LTD

**HEADQUARTERS (SHOWROOM /
WORKSHOP)**

385 Sin Ming Drive, Singapore 575718

(T) +65 6753 2112 | (F) +65 6451 0394

BRANCH (WORKSHOP)

176 Sin Ming Drive, Sin Ming Autocare
#01-14/15/16, Singapore 575721

(T) +65 6484 1221 | (F) +65 6484 7829

www.esteemperformance.com



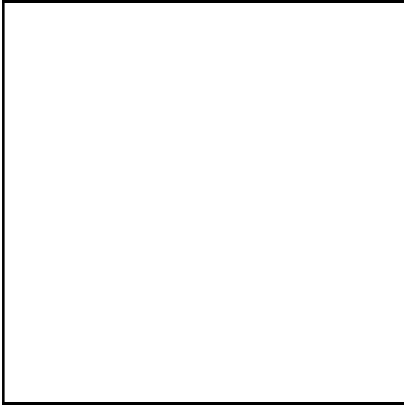
WE KEEP YOU DRIVING

On Tue, Aug 1, 2023 at 4:52 PM mikki lin <mikkilin@esteemperf.com.sg> wrote:

Dear Sirs / Madam,

Attached herewith statement form for your reference

Thank you



Freundliche Grüße / Best Regards

MIKKI LIN

(E) mikkilin@esteempref.com.sg

ESTEEM PERFORMANCE PTE LTD

**HEADQUARTERS (SHOWROOM /
WORKSHOP)**

385 Sin Ming Drive, Singapore 575718

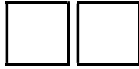
(T) +65 6753 2112 | (F) +65 6451 0394

BRANCH (WORKSHOP)

176 Sin Ming Drive, Sin Ming Autocare
#01-14/15/16, Singapore 575721

(T) +65 6484 1221 | (F) +65 6484 7829

www.esteempref.com



WE KEEP YOU DRIVING

On Tue, Aug 1, 2023 at 4:37 PM mikki lin <mikkilin@esteemperf.com.sg> wrote:

Dear Sirs / Madam,

ACCIDENT INVOLVING SMP2021M & SHB1123S ON 29.07.2023

We hereby give notice on behalf of the owner of motor vehicle registration no.**SMP2021M** that this vehicle was involved in an accident on **29.07.2023** with motor vehicle registration no.**SHB1123S** the driver of which was insured with **MS First Capital Insurance Pte Ltd** and caused the accident by negligent driving/ control/ management. A copy of our client's Singapore Accident Statement filed is enclosed.

We propose the following surveyors:

1. Form team - Chow Bo Xiong
2. Infiniti Appraisal Service - Mr Cedric Ng
3. Appraisals Associates Pte. Ltd - Nicholas Tey
4. Priority Services - Jeffrey Ong

Please be informed that the said vehicle can be inspected at :

Name of workshop : **Esteem Performance Pte Ltd**

Address : **BLK 176 SIN MING AUTOCARE #01-14,16 (S) 575721**

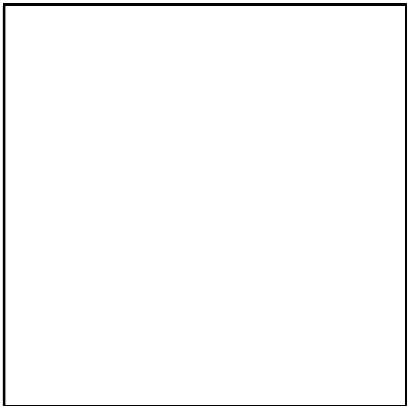
Tel : 6484 1221

In the event, you are not agreeable to the above, you may appoint your independent surveyor to assess our client's car without delay. May we propose in line with the amicable and fair spirit of settlement for both surveyors to meet, appraise the vehicle in the repairer's presence and agree on a fair amount.

Take Further Notice that in the event you fail to respond within 2 working days (excluding Saturdays, Sundays and Public Holidays) of your receipt of this notice as to whether you wish to carry out or waive a pre-repair survey, the workshop will proceed to repair the vehicle and/ or have it surveyed as they deem fit, without further notice and without prejudice to the right to claim loss of use in accordance with the Pre-action Protocol for Non-Injury Motor Accident Cases.

We will email the GIA report once i received

Thank you



Freundliche Grüße / Best Regards

MIKKI LIN

(E) mikkilin@esteemperf.com.sg

ESTEEM PERFORMANCE PTE LTD

**HEADQUARTERS (SHOWROOM /
WORKSHOP)**

385 Sin Ming Drive, Singapore 575718

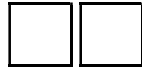
(T) +65 6753 2112 | (F) +65 6451 0394

BRANCH (WORKSHOP)

176 Sin Ming Drive, Sin Ming Autocare
#01-14/15/16, Singapore 575721

(T) +65 6484 1221 | (F) +65 6484 7829

www.esteemperformance.com



WE KEEP YOU DRIVING

DISCLAIMER This electronic mail message and any files transmitted with it are intended exclusively for the individual or entity to which it is addressed. The message, together with any attachment, may contain confidential and/or privileged information. Any unauthorized review, use, printing, saving, copying, disclosure or distribution is strictly prohibited. If you, the reader are not the intended recipient, please do not disclose, disseminate, circulate, copy or use any of the information contained in this email. Please notify us immediately and delete the email and destroy any printed copy.

DISCLAIMER This electronic mail message and any files transmitted with it are intended exclusively for the individual or entity to which it is addressed. The message, together with any attachment, may contain confidential and/or privileged information. Any unauthorized review, use, printing, saving, copying, disclosure or distribution is strictly prohibited. If you, the reader are not the intended recipient, please do not disclose, disseminate, circulate, copy or use any of the information contained in this email. Please notify us immediately and delete the email and destroy any printed copy.