EzLyna (LKKAuto)

From: EzLyna (LKKAuto)

Sent: Thursday, 3 August 2023 12:02 PM

To: yapkwah@gmail.com; laarni@awfullychocolate.com

Cc: Admin A

Subject: ACCIDENT INVOLVING SLA6020E (AIG) AND SMN2923X AT/ALONG JALAN EUNOS ON

29/07/2023

Attachments: WhatsApp Image 2023-08-03 at 11.58.02 AM.jpeq; WhatsApp Image 2023-08-03 at

11.58.18 AM.jpeg; WhatsApp Image 2023-08-03 at 11.58.42 AM.jpeg

M/S AWFULLY CHOCOLATE PTE LTD

Dear Person In Charge / Yap Kok Wah,

Our Ref: CC6/AIG23007820/pa3

ACCIDENT INVOLVING SLA6020E (AIG) AND SMN2923X AT/ALONG JALAN EUNOS ON 29/07/2023

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from **SMN2923X** against your insurance policy.

Based on the accident report, accident scenario and third party's video footage (pls find enclosed screen shot), we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

*I will work from home from 04.08.2023 \sim 18.08.2023, if you wish to contact me, pls whatsapp call at 80287880 or email.

Best Regards,

Ezlyna Eng | Case Handler
LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)