

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Friday, 4 August 2023 11:59 AM
To: Claims; Meng Yan (LKK Auto); SUR; assignments
Subject: RE: OD CLAIM FOR SJW 8190 S, DOA: 28/7/2023 - KS

Dear Siti/Kee Siang

As instructed by our client , please proceed to repair the **insured vehicle SJW 8190S. (Excess \$600/-).**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Checked and Supplementary items to resurvey with CLEAR photos for damage and consistency.

Before paint photos for all NEW Panels and Parts required after repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)
Sent: Thursday, August 3, 2023 3:19 PM
To: Claims <claims@premiumauto.com.sg>; Meng Yan (LKK Auto) <mengyan@lkkauto.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: RE: OD CLAIM FOR SJW 8190 S, DOA: 28/7/2023 - KS

Dear Siti,

Pending approval from AIG.

Once approved will send you email.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>

Sent: Thursday, August 3, 2023 3:17 PM

To: Meng Yan (LKK Auto) <mengyan@lkkauto.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: claims@premiumauto.com.sg

Subject: RE: OD CLAIM FOR SJW 8190 S, DOA: 28/7/2023 - KS

Dear Yan/Sur,

We've yet to receive any response from you.

Kindly advice on repair approval.

Note vehicle towed in.

Thank you.

Best Regards,
Siti Muhaini
Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 m. +65 8826 8736

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: Claims <claims@premiumauto.com.sg>

Sent: Thursday, 3 August 2023 9:37 AM

To: 'Meng Yan (LKK Auto)' <mengyan@lkkauto.com>; 'SUR' <sur@lkkauto.com>; 'assignments' <assignments@lkkauto.com>

Cc: claims@premiumauto.com.sg

Subject: RE: OD CLAIM FOR SJW 8190 S, DOA: 28/7/2023 - KS

Dear Yan/Sur,

May we get your prompt advice on repair approval?

Note vehicle towed in.

Thank you.

**Best Regards,
Siti Muhaini
Claims Administrator**

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From: Claims <claims@premiumauto.com.sg>
Sent: Wednesday, 2 August 2023 2:17 PM
To: 'Meng Yan (LKK Auto)' <mengyan@lkkauto.com>; 'SUR' <sur@lkkauto.com>; 'assignments' <assignments@lkkauto.com>
Cc: claims@premiumauto.com.sg
Subject: RE: OD CLAIM FOR SJW 8190 S, DOA: 28/7/2023 - KS

Dear Yan/Sur,

Kindly advice on repair approval.

Note vehicle towed in.

Thank you.

**Best Regards,
Siti Muhaini
Claims Administrator**

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From: Claims <claims@premiumauto.com.sg>
Sent: Wednesday, 2 August 2023 9:33 AM
To: 'Meng Yan (LKK Auto)' <mengyan@lkkauto.com>; 'SUR' <sur@lkkauto.com>; 'assignments' <assignments@lkkauto.com>
Cc: claims@premiumauto.com.sg
Subject: RE: OD CLAIM FOR SJW 8190 S, DOA: 28/7/2023 - KS

Dear Yan/Sur,

On behalf of Service Advisor: Kee Siang

Kindly advise on repair approval.

Note vehicle towed in.

Thank you.

**Best Regards,
Siti Muhaini
Claims Administrator**

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From: Claims <claims@premiumauto.com.sg>
Sent: Tuesday, 1 August 2023 10:43 AM
To: 'Meng Yan (LKK Auto)' <mengyan@lkkauto.com>; 'SUR' <sur@lkkauto.com>; 'assignments' <assignments@lkkauto.com>
Cc: claims@premiumauto.com.sg
Subject: RE: OD CLAIM FOR SJW 8190 S, DOA: 28/7/2023 - KS

Dear Yan,

Attached above is the Estimate for your kind reference.

Thank you.

Best Regards,
En Qi Lim
Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183
e. claims@premiumauto.com.sg w. www.audi.com.sg
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From: Meng Yan (LKK Auto) <mengyan@lkkauto.com>
Sent: Monday, 31 July 2023 12:14 pm
To: claims@premiumauto.com.sg; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: RE: OD CLAIM FOR SJW 8190 S, DOA: 28/7/2023 - KS

Dear En Qi,

Noted with thanks.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 / Whatsapp call: 87813698 | email: assignments@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Monday, July 31, 2023 11:52 AM
To: SUR <sur@lkkauto.com>; admin-d <admin-d@lkkauto.com>
Cc: claims@premiumauto.com.sg
Subject: OD CLAIM FOR SJW 8190 S, DOA: 28/7/2023 - KS

Dear all,

Kindly register OD claim for this vehicle. Attached is the GIA report for your reference.

We will forward you the estimate once it is available.

Kindly arrange survey on 1/8/2023 @2pm. 24 Benoi Sector, S629857. Vehicle Tow-In.

Thank you.

**Best Regards,
En Qi Lim
Claims Administrator**

Premium Automobiles Pte Ltd (Reg No 199902271W)

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