

Meng Yan (LKK Auto)

From: Pauline Soh <pauline.soh@ergo.com.sg>
Sent: Monday, 31 July 2023 4:15 pm
To: Janet Tan; Admin A; admin-d; Mei Kwan (LKKAuto)
Subject: RE: ERGO REF. CDMCG23001526 - NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION FOR VEHICLE NO. GBD4650C

Hi LKK,

Officer-in-Charge : Zheng Hanyang

Kindly input **Officer-in-Charge and Claims ref no.** in Merimen upon case submission.

Please conduct this survey request.

(Note: Survey vehicle only, LOD will be handled by Ergo)

Kindly inform us if you are not able to attend it.

Thank you.

Warmest Regards,
Pauline Soh
Executive

ERGO Insurance Pte. Ltd.

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988

pauline.soh@ergo.com.sg | www.ergo.com.sg

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From: Janet Tan <sltjanettan@gmail.com>
Sent: Monday, 31 July 2023 4:00 pm
To: Pauline Soh <pauline.soh@ergo.com.sg>; dannysk yeo <dannyskyeo@gmail.com>
Subject: Re: ERGO REF. CDMCG23001526 - NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION FOR VEHICLE NO. GBD4650C

Dear Pauline,

We picked LKK to conduct a PRI survey for our vehicle, thank you!

Regards,
Janet Tan

On Mon, Jul 31, 2023 at 3:47 PM Pauline Soh <pauline.soh@ergo.com.sg> wrote:

Dear Janet

We would like to conduct a PRI survey, please refer to our list of surveyors :

Survey Company	Surveyor Name
Priority	Jeffrey Ong
Perfect Automobile	Gary Chuah
LKK	Byran / Andrew Ling
FTA	Gary Soon
Appraiser VP	Victor

Warmest Regards,

Pauline Soh

Executive

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From: Janet Tan <sltanjtan@gmail.com>

Sent: Monday, 31 July 2023 12:53 pm

To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>; Danny Yeo <dannyskyeo@gmail.com>

Subject: Re: NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION FOR VEHICLE NO. GBD4650C

Dear sir,

Please advise below thanks

Regards,

Janet Tan

YSK Auto Workshop

1 Kaki Bukit Avenue 6 @Autobay

#01-71 Singapore 417883

Sent from my iPhone

On 29 Jul 2023, at 01:25, Janet Tan <sltanjtan@gmail.com> wrote:

Dear Sir,

We are instructed by our owner QSERV PTE LTD to notify you of a road traffic accident on 19/06/2023 08:40 (SGT) 123 Genting Ln, Singapore 349574 involving our client's vehicle **GBD4550C** and YQ6735M driven by your insured and/or your insured's driver at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

Regards,

Janet Tan

YSK Auto Workshop

1 Kaki Bukit Avenue 6 @Autobay

#01-71 Singapore 417883

Sent from my iPhone

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