

## Meng Yan (LKK Auto)

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**From:** MTPRI <MTPRI@smrt.com.sg>  
**Sent:** Monday, 31 July 2023 3:35 pm  
**To:** assignments; Meng Yan (LKK Auto)  
**Cc:** MTPRI; Ashlene Lee Bee Gan (Strides Automotive Services Pte Ltd); Karen Tan; Lim Gan Koon (Chris); Eric Woo  
**Subject:** FW: SJZ2249G (Pre-Inspection) / Your Vehicle : SHB1911J | DOA - 29/07/2023

Ref: TAX/07/23/2079

Dear Yan,

Kindly survey on “ Without Prejudice” basis.

TP: SJZ2249G  
Insured: SHB1911J  
Workshop: HD Perfect Autowork Pte. Ltd.

Thank you.

Regards,

Hua Yen  
Claim Department

Strides Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705  
DID: 6866 2650 | Fax: 6368 7421 | Email: [HuaYen.Ong@strides.com.sg](mailto:HuaYen.Ong@strides.com.sg)

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**From:** HD Perfect Autowork <hdperfectautowork@gmail.com>  
**Sent:** Monday, 31 July 2023 2:51 pm  
**To:** MTPRI <MTPRI@smrt.com.sg>  
**Cc:** Ashlene Lee Bee Gan (Strides Automotive Services Pte Ltd) <BeeGan.Lee@stridespremier.com.sg>  
**Subject:** Re: SJZ2249G (Pre-Inspection) / Your Vehicle : SHB1911J | DOA - 29/07/2023

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Dear Hua Yen,

Please arrange **M/s LKK Adrian Ling Wai Ping** to come and conduct the survey for vehicle SJZ2249G.

Thank You.

Regards,

*Irene*

Mobile: 8297 9787

HD Perfect Autowork Pte. Ltd.

8 Kaki Bukit Avenue 4 #08-09

Premier @ Kaki Bukit

Singapore 415875

On Mon, Jul 31, 2023 at 2:44 PM MTPRI <[MTPRI@smrt.com.sg](mailto:MTPRI@smrt.com.sg)> wrote:

Ref: TAX/07/23/2079

WITHOUT PREJUDICE

Dear Sirs

We are the owner of SHB1911J as such we do not follow the new protocol.

Attached is a copy of our insurers, MS First Capital Insurance Limited's letter for your perusal.

Please let us have workshop contacts so our surveyor may call them to arrange for PRI without further delay.

Thank you.

However, we have 6 surveyors for you to choose from :-

1. M/s LKK Bryan Ang Tani
2. M/s LKK Adrian Ling Wai Ping
3. M/s LKK Kenneth Kong Seng Cheong
4. M/s LKK Marcus Chua Kang Seng
5. M/s LKK Mohammed Rasul Bin Mohd Yunus
6. M/s LKK Mohamad Taufikh Bin Hamid

Regards,

Hua Yen

Claim Department

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**From:** Harminder Kaur <[Harminder@msfirstcapital.com.sg](mailto:Harminder@msfirstcapital.com.sg)>

**Sent:** Monday, 31 July 2023 10:18 am

**To:** MTPRI <[MTPRI@smrt.com.sg](mailto:MTPRI@smrt.com.sg)>

**Cc:** Ong Hua Yen (Strides Automotive Services Pte Ltd) <[HuaYen.Ong@stridespremier.com.sg](mailto:HuaYen.Ong@stridespremier.com.sg)>; Ashlene Lee Bee Gan (Strides Automotive Services Pte Ltd) <[BeeGan.Lee@stridespremier.com.sg](mailto:BeeGan.Lee@stridespremier.com.sg)>; Karen Tan <[karentan@msfirstcapital.com.sg](mailto:karentan@msfirstcapital.com.sg)>; HD Perfect Autowork <[hdperfectautowork@gmail.com](mailto:hdperfectautowork@gmail.com)>

**Subject:** FW: SJZ2249G (Pre-Inspection) / Your Vehicle : SHB1911J | DOA - 29/07/2023

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Dear Hua Yen,

Non reporting PRI.

Thank You.

**Best Regards,**

**Harminder Kaur**

**Motor Claims**

**MS First Capital Insurance Ltd**

16 Raffles Quay

#42-01 Hong Leong Building

Singapore 048581

T: 6507 3848 | F: 6507 3849

Website <http://www.msfirstcapital.com.sg>

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**From:** HD Perfect Autowork <[hdperfectautowork@gmail.com](mailto:hdperfectautowork@gmail.com)>

**Sent:** Monday, July 31, 2023 9:44 AM

**To:** CWS Motor Claims <[cwsmotorclaims@msfirstcapital.com.sg](mailto:cwsmotorclaims@msfirstcapital.com.sg)>; Motor Claims <[MotorClaims@msfirstcapital.com.sg](mailto:MotorClaims@msfirstcapital.com.sg)>

**Subject:** SJZ2249G (Pre-Inspection) / Your Vehicle : SHB1911J | DOA - 29/07/2023

Dear Sir / Madam,

We are instructed by **He QingBao** to notify you of a road traffic accident on **29/07/2023** at about **14:45 hours** at/along **North Bridge Road towards Bras Basah Road** involving our client's/customer's vehicle registration number **SJZ2249G** and vehicle registration number **SHB1911J** (your insured) at the material time.

As a result of the accident, our client's/customer's vehicle has been damaged. Before our client/we proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client/we shall proceed to repair the vehicle without further reference to you.

Hope we can do Direct Settlement and please provide the surveyor firm or surveyor name list to conduct the joint pre-repair survey as a single joint expert.

Thank You.

Regards,

*Irene*

Mobile: 8297 9787

HD Perfect Autowork Pte. Ltd.

8 Kaki Bukit Avenue 4 #08-09

Premier @ Kaki Bukit

Singapore 415875

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