Meng Yan (LKK Auto)

From: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>

Sent: Monday, 31 July 2023 2:58 pm

To: Dennis Leong; Admin A; admin-d; Mei Kwan (LKKAuto) **Subject:** RE: YOUR REF: SDR826S - OUR REF: SMR5541Z TP CLAIM

Hi LKK,

Officer-in-Charge: TBA

Insured has not report, we will advise Officer-in-Charge and Claims ref no. later.

Please conduct this survey request.

(Note: Survey vehicle only, LOD will be handled by Ergo)

Kindly inform us if you are not able to attend it.

Thank you.

Warmest Regards, Pauline Soh Executive

ERGO Insurance Pte. Ltd.

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988

pauline.soh@ergo.com.sg | www.ergo.com.sg



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From: Dennis Leong <dennisleong@motorimage.net>

Sent: Monday, 31 July 2023 2:54 pm

To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>

Cc: LKINSTEAM < LKINSTEAM@tanchong.org>

Subject: RE: YOUR REF: SDR826S - OUR REF: SMR5541Z TP CLAIM

Dear Pauline,

We will like to propose LKK to conduct PRS.

As the car has been left in our premises. You may arrange for a survey immediately.

Kindly confirm survey arrangement

Kindly reply to all for easier follow-up

Best Regards.

DENNIS LEONG

Insurance Claim
Motor Image Enterprises Pte Ltd
25 Leng Kee Road
Singapore 159097

DID: (65) 6703 8164 HP: (65) 9489 9000

Email: dennisleong@motorimage.net

From: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>

Sent: Monday, 31 July 2023 2:40 pm

To: Dennis Leong < dennisleong@motorimage.net>

Subject: FW: YOUR REF: SDR826S - OUR REF: SMR5541Z TP CLAIM

Dear Dennis

We would like to conduct a PRI survey, please refer to our list of surveyors:

Survey Company	Surveyor Name
Priority	Jeffrey Ong
Perfect Automobile	Gary Chuah
LKK	Byran / Andrew Ling
FTA	Gary Soon
Appraiser VP	Victor

Warmest Regards, Pauline Soh Executive

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From: Dennis Leong < dennisleong@motorimage.net >

Sent: Monday, 31 July 2023 10:18 am

To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>

Cc: LKINSTEAM <LKINSTEAM@tanchong.org; Jeffery Tan <jefferytan@motorimage.net>

Subject: YOUR REF: SDR826S - OUR REF: SMR5541Z TP CLAIM

Hi all,

Without Prejudice,

Our customer was involved in an accident with your insured (SDR826S) on 14th JUL 2023.

Attached a copy of our GIA report & Repair Estimate for your kind reference.

As the vehicle is not able to drive after the accident, the car has been left in our premises. You may arrange for a survey immediately.

Kindly confirm survey arrangement

Kindly reply to all for easier follow-up

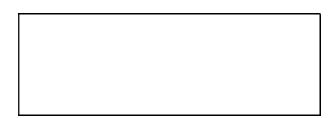
Best Regards.

DENNIS LEONG

Insurance Claim Motor Image Enterprises Pte Ltd 25 Leng Kee Road Singapore 159097 DID: (65) 6703 8164

HP: (65) 9489 9000

Email: dennisleong@motorimage.net



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