

## Meng Yan (LKK Auto)

---

**From:** ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>  
**Sent:** Monday, 31 July 2023 2:58 pm  
**To:** Dennis Leong; Admin A; admin-d; Mei Kwan (LKKAuto)  
**Subject:** RE: YOUR REF: SDR826S - OUR REF: SMR5541Z TP CLAIM

Hi LKK,

Officer-in-Charge : TBA

Insured has not report, we will advise Officer-in-Charge and Claims ref no. later.

Please conduct this survey request.

**(Note: Survey vehicle only, LOD will be handled by Ergo)**

Kindly inform us if you are not able to attend it.

Thank you.

Warmest Regards,  
Pauline Soh  
Executive

**ERGO Insurance Pte. Ltd.**

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988

[pauline.soh@ergo.com.sg](mailto:pauline.soh@ergo.com.sg) | [www.ergo.com.sg](http://www.ergo.com.sg)

**ERGO**

A Munich Re company

ERGO is one of the major insurance groups in Germany and Europe. Worldwide, ERGO is represented in more than 30 countries and concentrates on Europe and Asia. ERGO is part of Munich Re (Group), one of the world's leading risk carriers.



Disclaimer: This message and its attachments are confidential, intended only for the named addressee, and may be privileged. If you are not the intended recipient, you should not disclose, distribute, copy or use this communication. If you are not the intended recipient, please notify the sender by return email and delete this message. By opening any attachment to this message, you agree to accept the risk that it may contain a virus or damaging code, and you agree that ERGO Insurance Pte Ltd. will not be liable for any loss or damage thereby caused.

---

**From:** Dennis Leong <dennisleong@motorimage.net>  
**Sent:** Monday, 31 July 2023 2:54 pm  
**To:** ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>  
**Cc:** LKINSTEAM <LKINSTEAM@tanchong.org>  
**Subject:** RE: YOUR REF: SDR826S - OUR REF: SMR5541Z TP CLAIM

Dear Pauline,

We will like to propose LKK to conduct PRS.

As the car has been left in our premises.  
You may arrange for a survey immediately.

Kindly confirm survey arrangement

**\*\*\*Kindly reply to all for easier follow-up\*\*\***

Best Regards.

**DENNIS LEONG**

Insurance Claim  
Motor Image Enterprises Pte Ltd  
25 Leng Kee Road  
Singapore 159097  
DID: (65) 6703 8164  
HP: (65) 9489 9000  
Email: [dennisleong@motorimage.net](mailto:dennisleong@motorimage.net)

---

**From:** ERGO Insurance Pte. Ltd. (Claims Department) <[claims@ergo.com.sg](mailto:claims@ergo.com.sg)>  
**Sent:** Monday, 31 July 2023 2:40 pm  
**To:** Dennis Leong <[dennisleong@motorimage.net](mailto:dennisleong@motorimage.net)>  
**Subject:** FW: YOUR REF: SDR826S - OUR REF: SMR5541Z TP CLAIM

Dear Dennis

We would like to conduct a PRI survey, please refer to our list of surveyors :

Survey Company	Surveyor Name
Priority	Jeffrey Ong
Perfect Automobile	Gary Chuah
LKK	Byran / Andrew Ling
FTA	Gary Soon
Appraiser VP	Victor

Warmest Regards,  
Pauline Soh  
Executive

**ERGO Insurance Pte. Ltd.**  
8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988

[pauline.soh@ergo.com.sg](mailto:pauline.soh@ergo.com.sg) | [www.ergo.com.sg](http://www.ergo.com.sg)



ERGO is one of the major insurance groups in Germany and Europe. Worldwide, ERGO is represented in more than 30 countries and concentrates on Europe and Asia. ERGO is part of Munich Re (Group), one of the world's leading risk carriers.



**From:** Dennis Leong <[dennisleong@motorimage.net](mailto:dennisleong@motorimage.net)>  
**Sent:** Monday, 31 July 2023 10:18 am  
**To:** ERGO Insurance Pte. Ltd. (Claims Department) <[claims@ergo.com.sg](mailto:claims@ergo.com.sg)>  
**Cc:** LKINSTEAM <[LKINSTEAM@tanchong.org](mailto:LKINSTEAM@tanchong.org)>; Jeffery Tan <[jefferytan@motorimage.net](mailto:jefferytan@motorimage.net)>  
**Subject:** YOUR REF: SDR826S - OUR REF: SMR5541Z TP CLAIM

Hi all,

**Without Prejudice,**

Our customer was involved in an accident with your insured (SDR826S) on 14<sup>th</sup> JUL 2023.

Attached a copy of our GIA report & Repair Estimate for your kind reference.

As the vehicle is not able to drive after the accident, the car has been left in our premises.  
You may arrange for a survey immediately.

Kindly confirm survey arrangement

**\*\*\*Kindly reply to all for easier follow-up\*\*\***

Best Regards.

**DENNIS LEONG**

Insurance Claim  
Motor Image Enterprises Pte Ltd  
25 Leng Kee Road  
Singapore 159097  
DID: (65) 6703 8164  
HP: (65) 9489 9000  
Email: [dennisleong@motorimage.net](mailto:dennisleong@motorimage.net)



Disclaimer: This e-mail is confidential. It may also be legally privileged. If you are not the addressee you may not copy, forward, disclose or use any part of this message. If you have received this message in error, please delete it and all copies from your system and notify the sender immediately by return e-mail. Internet communications cannot be guaranteed to be timely, secure, error-free or virus-free. The sender does not accept liability for any errors or omissions.

---

**Disclaimer**

This e-mail contains privileged or confidential information which is intended only for the use of the recipient(s) named above. If you have received this message in error, please notify the sender immediately and delete all copies of it. Thank you.

---

**Disclaimer**

This e-mail contains privileged or confidential information which is intended only for the use of the recipient(s) named above. If you have received this message in error, please notify the sender immediately and delete all copies of it. Thank you.

---

**Disclaimer**

This e-mail contains privileged or confidential information which is intended only for the use of the recipient(s) named above. If you have received this message in error, please notify the sender immediately and delete all copies of it. Thank you.

---

**Disclaimer**

This e-mail contains privileged or confidential information which is intended only for the use of the recipient(s) named above. If you have received this message in error, please notify the sender immediately and delete all copies of it. Thank you.

---

**EMAIL DISCLAIMER**

The information contained in this email communication is confidential. You should only read, disclose, re-transmit, copy, distribute, act in reliance on or commercialize the information if you are authorized to do so. If you are not the intended recipient of this email communication, please notify the sender by replying to the email and destroy any electronic or paper copy of this message.

Any views expressed in this email communication are those of the individual sender. ERGO Insurance Pte. Ltd. does not represent, warrant or guarantee that the integrity of this communication has been maintained or that the communication is free of errors, virus or interference.

ERGO Insurance Pte. Ltd. asserts copyright in respect to this email including any attachment. No part may be reproduced by any process or for any purpose without prior written permission.

**EMAIL DISCLAIMER**

The information contained in this email communication is confidential. You should only read, disclose, re-transmit, copy, distribute, act in reliance on or commercialize the information if you are authorized to do so. If you are not the intended recipient of this email communication, please notify the sender by replying to the email and destroy any electronic or paper copy of this message.

Any views expressed in this email communication are those of the individual sender. ERGO Insurance Pte. Ltd. does not represent, warrant or guarantee that the integrity of this communication has been maintained or that the communication is free of errors, virus or interference.

ERGO Insurance Pte. Ltd. asserts copyright in respect to this email including any attachment. No part may be reproduced by any process or for any purpose without prior written permission.