

Mei Kwan (LKKAuto)

From: Motor Claim - III <motorclaim@iii.com.sg>
Sent: Monday, 31 July 2023 1:46 PM
To: assignments; Admin A; SUR
Cc: Ler Yeong Cherng; 'Renemer Ramirez Bagang'
Subject: RE: [EXTERNAL] - Accident on 27/07/2023 Involving our Insured SMX5959X and your Insured SMC9445X
Attachments: SR07237S0002_28-07-2023_120439 (1).pdf

Follow Up Flag: Follow up
Flag Status: Flagged

Categories: HMK

Dear Surveyor,

Please conduct a survey on TP vehicle **SMX5959X** and let us have your report urgently.

*Kindly upload this survey request email to merimen. Please check with workshop if they have negotiated any COR settlement with our insured.

Thank You.

Logan
Motor & Work Injury Claims Department
India International Insurance Pte Ltd
6 Raffles Quay, #22-00, Singapore 048580
Tel: 6347 6100, Ext – 302



From: Renemer Ramirez Bagang <renemer.bagang@cyclecarriage.com.sg>
Sent: Monday, July 31, 2023 9:12 AM
To: Motor Claim - III <motorclaim@iii.com.sg>
Cc: Ler Yeong Cherng <mars.ler@cyclecarriage.com.sg>
Subject: RE: [EXTERNAL] - Accident on 27/07/2023 Involving our Insured SMX5959X and your Insured SMC9445X

Dear Sir/Mdm,

Please appoint LKK Auto Consultants Pte Ltd to conduct a survey on 02/08/2023 Wednesday 2:00pm at Cycle & Carriage Ubi Centre S408650.

Thank you.

Ren Bagang

Motor Claims Service Advisor
330 Ubi Road 3, Singapore 408650



Exceptional Journeys

Cycle & Carriage Singapore • 330 Ubi Road 3, Singapore 408650
• DID: +65 6594 9166 • H: +65 8552 3293 • www.cyclecarriage.com.sg

From: Motor Claim - III <motorclaim@iii.com.sg>
Sent: Sunday, 30 July 2023 7:56 pm
To: Renemer Ramirez Bagang <renemer.bagang@cyclecarriage.com.sg>
Cc: Ler Yeong Cherng <mars.ler@cyclecarriage.com.sg>
Subject: RE: [EXTERNAL] - Accident on 27/07/2023 Involving our Insured SMX5959X and your Insured SMC9445X

This email was sent from outside of your organisation

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

LKK Auto Consultants Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Logan
Motor & Work Injury Claims Department
India International Insurance Pte Ltd
6 Raffles Quay, #22-00, Singapore 048580
Tel: 6347 6100, Ext – 302



From: Renemer Ramirez Bagang <renemer.bagang@cyclecarriage.com.sg>
Sent: Saturday, July 29, 2023 10:33 AM
To: Motor Claim - III <motorclaim@iii.com.sg>
Cc: Ler Yeong Cherng <mars.ler@cyclecarriage.com.sg>
Subject: [EXTERNAL] - Accident on 27/07/2023 Involving our Insured SMX5959X and your Insured SMC9445X

Dear Motor Claims,

Our client is looking to make a claim against your insurer for property damage caused to his/her vehicle.

Please confirm if your insurance company is prepared to engage in a direct settlement for property damage only.

This settlement excludes out client's right to recover further loss arising from rental of alternative / replacement vehicle.

As our client requires the use of a vehicle during this period that his/her vehicle is in our workshop, our client has will rented a vehicle and will be looking towards your company to make good his/her loss/rental cost.

Please confirm that you understand that any direct settlement reached for the cost of repairs to our client's vehicle does not prejudice his/her rights to recover any other damages he has suffered.

Please arrange for Pre-survey on 02/08/2023 Wednesday 10:00am at Cycle & Carriage Level 3 330 Ubi Road 3 S408650.

Thank you.

Ren Bagang
Motor Claims Service Advisor
330 Ubi Road 3, Singapore 408650



Exceptional Journeys

Cycle & Carriage Singapore • 330 Ubi Road 3, Singapore 408650
• DID: +65 6594 9166 • H: +65 8552 3293 • www.cyclecarriage.com.sg

DISCLAIMER:- This email and any attachment to it is confidential and intended only for the use of the individual or entity named above and may contain information that is privileged. If you are not the intended recipient, you are notified that any dissemination, distribution or copying of this email or any attachment is strictly prohibited. If you have received this email in error, please notify us immediately by return email and destroy the original message. Any views expressed are those of the individual sender, and not necessarily the views of Cycle Carriage Industries Pte Ltd and/or any of its related corporations.

This email is intended solely for the person to whom it has been addressed. It may contain confidential and/or legally privileged information. If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses. Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification. If you have sent or are sending personal data, you undertake that the personal data being sent is current, complete and accurate. You understand and consent that the personal data may be processed and retained by India International Insurance Pte Ltd ("III") in line with the purposes in III's Personal Data Policy (<https://www.iii.com.sg/privacy-policy>). For third party's personal data, you undertake that you have obtained the consent from the third party and made the party aware of all matters listed in this policy by referring them to III's website. This message may contain confidential information intended only for the individual named. If you are not the named addressee, do not disseminate, distribute or copy this email. Please notify the sender immediately and delete this email from your system. Any views expressed in the email are those of the individual sender, except where the sender specifically states them to be the view of III. The information and/or comments provided or expressed in this message are not to be construed as legal advice and are not intended to replace legal advice. You should not rely on any information and/or comments provided or expressed in this message/research memorandum as legal advice. III shall not be

responsible for any loss or damage arising from your reliance on any information and/or comments provided or expressed in this message.”

DISCLAIMER:- This email and any attachment to it is confidential and intended only for the use of the individual or entity named above and may contain information that is privileged. If you are not the intended recipient, you are notified that any dissemination, distribution or copying of this email or any attachment is strictly prohibited. If you have received this email in error, please notify us immediately by return email and destroy the original message. Any views expressed are those of the individual sender, and not necessarily the views of Cycle Carriage Industries Pte Ltd and/or any of its related corporations.

This email is intended solely for the person to whom it has been addressed. It may contain confidential and/or legally privileged information. If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses. Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification. If you have sent or are sending personal data, you undertake that the personal data being sent is current, complete and accurate. You understand and consent that the personal data may be processed and retained by India International Insurance Pte Ltd (“III”) in line with the purposes in III’s Personal Data Policy (<https://www.iii.com.sg/privacy-policy>). For third party’s personal data, you undertake that you have obtained the consent from the third party and made the party aware of all matters listed in this policy by referring them to III’s website. This message may contain confidential information intended only for the individual named. If you are not the named addressee, do not disseminate, distribute or copy this email. Please notify the sender immediately and delete this email from your system. Any views expressed in the email are those of the individual sender, except where the sender specifically states them to be the view of III. The information and/or comments provided or expressed in this message are not to be construed as legal advice and are not intended to replace legal advice. You should not rely on any information and/or comments provided or expressed in this message/research memorandum as legal advice. III shall not be responsible for any loss or damage arising from your reliance on any information and/or comments provided or expressed in this message.”