

Mei Kwan (LKKAuto)

From: Meng Yan (LKK Auto)
Sent: Tuesday, 1 August 2023 9:37 AM
To: Motor Claim - III; assignments; Admin A; 'Renemer Ramirez Bagang'
Cc: Ler Yeong Cherng
Subject: RE: [EXTERNAL] - Accident on 27/07/2023 Involving our Insured SMX5959X and your Insured SMC9445X

Categories: HMK

Dear Logan,

Thank you for the assignment.

Dear Ren,

Appointment confirmed as mentioned.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 / Whatsapp call: 87813698 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Motor Claim - III <motorclaim@iii.com.sg>
Sent: Monday, July 31, 2023 1:46 PM
To: assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: Ler Yeong Cherng <mars.ler@cyclecarriage.com.sg>; 'Renemer Ramirez Bagang' <renemer.bagang@cyclecarriage.com.sg>
Subject: RE: [EXTERNAL] - Accident on 27/07/2023 Involving our Insured SMX5959X and your Insured SMC9445X

Dear Surveyor,

Please conduct a survey on TP vehicle **SMX5959X** and let us have your report urgently.

*Kindly upload this survey request email to merimen. Please check with workshop if they have negotiated any COR settlement with our insured.

Thank You.

Logan

Motor & Work Injury Claims Department

India International Insurance Pte Ltd

6 Raffles Quay, #22-00, Singapore 048580

Tel: 6347 6100, Ext – 302



From: Renemer Ramirez Bagang <renemer.bagang@cyclecarriage.com.sg>
Sent: Monday, July 31, 2023 9:12 AM
To: Motor Claim - III <motorclaim@iii.com.sg>
Cc: Ler Yeong Cherng <mars.ler@cyclecarriage.com.sg>
Subject: RE: [EXTERNAL] - Accident on 27/07/2023 Involving our Insured SMX5959X and your Insured SMC9445X

Dear Sir/Mdm,

Please appoint LKK Auto Consultants Pte Ltd to conduct a survey on 02/08/2023 Wednesday 2:00pm at Cycle & Carriage Ubi Centre S408650.

Thank you.

Ren Bagang
Motor Claims Service Advisor
330 Ubi Road 3, Singapore 408650



Exceptional Journeys

Cycle & Carriage Singapore • 330 Ubi Road 3, Singapore 408650
• DID: +65 6594 9166 • H: +65 8552 3293 • www.cyclecarriage.com.sg

From: Motor Claim - III <motorclaim@iii.com.sg>
Sent: Sunday, 30 July 2023 7:56 pm
To: Renemer Ramirez Bagang <renemer.bagang@cyclecarriage.com.sg>
Cc: Ler Yeong Cherng <mars.ler@cyclecarriage.com.sg>
Subject: RE: [EXTERNAL] - Accident on 27/07/2023 Involving our Insured SMX5959X and your Insured SMC9445X

This email was sent from outside of your organisation

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

LKK Auto Consultants Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Logan
Motor & Work Injury Claims Department

India International Insurance Pte Ltd
6 Raffles Quay, #22-00, Singapore 048580
Tel: 6347 6100, Ext – 302



From: Renemer Ramirez Bagang <renemer.bagang@cyclecarriage.com.sg>
Sent: Saturday, July 29, 2023 10:33 AM
To: Motor Claim - III <motorclaim@iii.com.sg>
Cc: Ler Yeong Cherng <mars.ler@cyclecarriage.com.sg>
Subject: [EXTERNAL] - Accident on 27/07/2023 Involving our Insured SMX5959X and your Insured SMC9445X

Dear Motor Claims,

Our client is looking to make a claim against your insurer for property damage caused to his/her vehicle.

Please confirm if your insurance company is prepared to engage in a direct settlement for property damage only.

This settlement excludes out client's right to recover further loss arising from rental of alternative / replacement vehicle.

As our client requires the use of a vehicle during this period that his/her vehicle is in our workshop, our client has will rented a vehicle and will be looking towards your company to make good his/her loss/rental cost.

Please confirm that you understand that any direct settlement reached for the cost of repairs to our client's vehicle does not prejudice his/her rights to recover any other damages he has suffered.

Please arrange for Pre-survey on 02/08/2023 Wednesday 10:00am at Cycle & Carriage Level 3 330 Ubi Road 3 S408650.

Thank you.

Ren Bagang
Motor Claims Service Advisor
330 Ubi Road 3, Singapore 408650



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