

Mei Kwan (LKKAuto)

From: Cecilia Lee <cecilia.lee@sg.cntaiping.com>
Sent: Tuesday, 1 August 2023 11:42 AM
To: Mei Kwan (LKKAuto); EzLyna (LKKAuto)
Subject: RE: Direct Settlement - Accident Involving SNG1557B (OI : CTI - SNM23D205290/SNG1557B/LEEPG) and SHA9158U (TP : LKK REF - CC6/CTI23007697/Dya3) on 29/07/2023
Attachments: OI SAS SNG1557B.pdf

Hi Sir/Madam

Attached OI SAS.

Password will be sent via separate email.

Note: Policy issue pending clarification.

Thanks & Regards
Cecilia Lee

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Tuesday, August 1, 2023 9:45 AM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Cecilia Lee <cecilia.lee@sg.cntaiping.com>; EzLyna (LKKAuto) <ezlyna@lkkauto.com>
Subject: RE: Direct Settlement - Accident Involving SNG1557B (OI : CTI - SNM23D205290/SNG1557B/LEEPG) and SHA9158U (TP : LKK REF - CC6/CTI23007697/Dya3) on 29/07/2023

Dear Cecilia,

Please assist.

OIC – Cecilia.

*** Kindly quote our reference number for future correspondences.*

Thank you

Lim Shu Min
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Monday, July 31, 2023 3:52 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; EzLyna (LKKAuto) <ezlyna@lkkauto.com>
Subject: Direct Settlement - Accident Involving SNG1557B (OI : CTI - TBA) and SHA9158U (TP : LKK REF - CC6/CTI23007697/Dya3) on 29/07/2023

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Dear Sir/ Madam,

We refer to the above matter.

We have received an assignment from TP repairer, M/s Bifrost Auto Pte Ltd and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- LTA search
- TP video footage

Kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Please take note that the case handler in-charge is Lyna.

To check availability of the case handler, you may contact the undersigned.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

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