

KUMAR Shailendra

From: CINDY KOH <cindykoh_kkcheng@yahoo.com>
Sent: Friday, 28 July 2023 3:25 PM
To: HSBC Life Customer Care GI; mt.surv@mail.life.hsbc.com.sg
Subject: [EXTERNAL] PRI ; Our Ref: SM/SJR 8493U Your Ref: SHA4513K

Categories: Shailendra

Our Ref: SM/SJR 8493U
Your Ref: SHA 4513K
(Please quote our reference number when replying)

28 July 2023

HSBC LIFE SINGAPORE PTE LTD
Singapore

Dear Sirs

NOTICE OF ACCIDENT
Claimant: KAMSI AH BINT AWANG

Pre-action Protocol for Non-injury Motor Accident Cases involving motor accident occurring on or after 1st April 2016 ["Protocol"]

Our abovenamed client's vehicle has been damaged in a road traffic accident on 20 July 2023 @1056hours along Bedok Heardbeat (drop off point) involving our client's vehicle SJR 8493U and vehicle SHA 4513K driven by your insured driver at the material time. A copy of the Singapore Accident Statement/Traffic Police report filed is enclosed.

Firstly, would you or your insured like to conduct a pre-repair survey of our client's abovesaid vehicle?

Our client shall proceed to repair the said vehicle if we do not receive any reply from you within 2 days of this Notice.

Secondly, as regards paras 2.4 & 2.6 of the Protocol, our client objects to appointment of any of the motor surveyors in your List ["List"] if the following surveyors are not in your List and proposes the following motor surveyors instead:

(1) Amas Ong. (2) Foo Chi Yong. (3) JT Bok (4) Foo Philip

Thirdly, if you object to any of our proposed motor surveyors, this matter shall proceed on the basis of para 2.9 of the Protocol. In this event, our client shall appoint a surveyor of his choice to conduct the pre-repair survey. And our client shall have his motor vehicle repaired after the pre-repair survey had been done by your appointed surveyor.

Fourthly, if you wish to conduct a post-repair inspection, please instruct your appointed surveyor to inform our client's repairer of the same during the pre-repair survey.

REGARDS
CINDY
KK CHENG LAW LLC
DID : 6227 1272