

Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)
Sent: Wednesday, 2 August 2023 4:29 PM
To: Pauline Soh; assignments
Cc: SUR
Subject: RE: ERGO REF. CDMCG23001870 - NOTICE OF ACCIDENT - PRE-REPAIR INSPECTION - ACCIDENT INVOLVING SGL4487G AND GBK9803J ALONG EVANS ROAD ON 26.07.2023 @ 1425 HOURS

Dear Pauline,

Please be informed that we have inspected the vehicle SGL 4487G on 31/07/2023.

We are pending for estimate from repairer.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Meng Yan (LKK Auto) <mengyan@lkkauto.com>
Sent: Friday, July 28, 2023 5:02 PM
To: Pauline Soh <pauline.soh@ergo.com.sg>; zul@juseq.com.sg; assignments <assignments@lkkauto.com>
Cc: SUR <sur@lkkauto.com>
Subject: RE: ERGO REF. CDMCG23001870 - NOTICE OF ACCIDENT - PRE-REPAIR INSPECTION - ACCIDENT INVOLVING SGL4487G AND GBK9803J ALONG EVANS ROAD ON 26.07.2023 @ 1425 HOURS

Dear Pauline,

Thank you for the assignment.

Please be informed that for the efficiency of future assignment arrangement, we will highly appreciate if you could send to the email address below:

assignments@lkkauto.com @ Phone: 6741-8434/ 6841-1972

Dear All,

Please provide both parties GIA report.

Thank you.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 / Whatsapp call: 87813698 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Pauline Soh <pauline.soh@ergo.com.sg>

Sent: Friday, July 28, 2023 3:29 PM

To: zul@juseq.com.sg; Admin A <admin-a@lkkauto.com>; admin-d <admin-d@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Subject: RE: ERGO REF. CDMCG23001870 - NOTICE OF ACCIDENT - PRE-REPAIR INSPECTION - ACCIDENT INVOLVING SGL4487G AND GBK9803J ALONG EVANS ROAD ON 26.07.2023 @ 1425 HOURS

Hi All

Resend due to adding OIC below.

Warmest Regards,
Pauline Soh
Executive

ERGO Insurance Pte. Ltd.

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988

pauline.soh@ergo.com.sg | www.ergo.com.sg



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From: ERGO Insurance Pte. Ltd. (Claims Department)

Sent: Friday, 28 July 2023 3:27 pm

To: 'zul@juseq.com.sg' <zul@juseq.com.sg>; 'admin-a@lkkauto.com' <admin-a@lkkauto.com>; 'admin-d@lkkauto.com' <admin-d@lkkauto.com>; Mei Kwan (LKKAuto) (Meikwan@lkkauto.com) <Meikwan@lkkauto.com>

Subject: ERGO REF. CDMCG23001870 - NOTICE OF ACCIDENT - PRE-REPAIR INSPECTION - ACCIDENT INVOLVING SGL4487G AND GBK9803J ALONG EVANS ROAD ON 26.07.2023 @ 1425 HOURS

Hi LKK,

Officer-in-Charge : Foo Ai Ngoh

Kindly input **Officer-in-Charge and Claims ref no.** in Merimen upon case submission.

Please conduct this survey request.

(Note: Survey vehicle only, LOD will be handled by Ergo)

Kindly inform us if you are not able to attend it.

Thank you.

Warmest Regards,
Pauline Soh
Executive

ERGO Insurance Pte. Ltd.

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988

pauline.soh@ergo.com.sg | www.ergo.com.sg

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From: zul@juseq.com.sg <zul@juseq.com.sg>

Sent: Friday, 28 July 2023 2:51 pm

To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>

Cc: claims@juseq.com.sg

Subject: RE: NOTICE OF ACCIDENT - PRE-REPAIR INSPECTION - ACCIDENT INVOLVING SGL4487G AND GBK9803J ALONG EVANS ROAD ON 26.07.2023 @ 1425 HOURS

Dear Sir / Madam,

Your Ref: GBK9803J

Our Ref: JEQ/ SGL4487G /0723 (SLMR)

NOTICE OF ACCIDENT – PRE-REPAIR INSPECTION – OUR CLIENT’S VEHICLE: SGL4487G

We refer to your email of today’s date.

We would like to inform that our client is agreeable to the appointment of **Mr. Adrian Ling of LKK Auto Consultants** as the single joint expert (SJE) to inspect his vehicle SGL4487G.

Please be advised that our client’s vehicle is available for pre-repair inspection at the workshop as stated in our previous email.

We would also like to draw your attention that pursuant the State Courts Practice Directions 2021, Appendix B: Pre-action Protocol for Personal Injury Claims and Non-Injury Motor Accident Claims, paragraph 2.2, our client’s repairers are not

obliged to dismantle the damaged parts immediately after the pre-dismantle PRI has been conducted by the surveyor, but prior to the commencement of repairs. Hence, please inform the surveyor to communicate with our client's repairers directly.

Further, please also remind the surveyor to request for post-repair inspection if you wish to do so pursuant to the State Courts Practice Directions 2021, Appendix B: Pre-action Protocol for Personal Injury Claims and Non-Injury Motor Accident Claims, paragraph 2.10.

With Regards

Zul

JusEquity Law Corporation
133 New Bridge Road #10-03
Chinatown Point
Singapore 059413
Tel: 6536 9339
Fax: 6536 5368
E-mail: zul@juseq.com.sg

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From: ERGO Insurance Pte. Ltd. (Claims Department) [<mailto:claims@ergo.com.sg>]

Sent: Friday, July 28, 2023 2:18 PM

To: zul@juseq.com.sg

Subject: FW: NOTICE OF ACCIDENT - PRE-REPAIR INSPECTION - ACCIDENT INVOLVING SGL4487G AND GBK9803J ALONG EVANS ROAD ON 26.07.2023 @ 1425 HOURS

Dear Zul

We would like to conduct a PRI survey, please refer to our list of surveyors :

Survey Company	Surveyor Name
Priority	Jeffrey Ong
Perfect Automobile	Gary Chuah
LKK	Byran / Andrew Ling
FTA	Gary Soon
Appraiser VP	Victor

Warmest Regards,
Pauline Soh
Executive

ERGO Insurance Pte. Ltd.

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988

pauline.soh@ergo.com.sg | www.ergo.com.sg

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From: zul@juseq.com.sg <zul@juseq.com.sg>
Sent: Friday, 28 July 2023 11:50 am
To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Cc: claims@juseq.com.sg
Subject: NOTICE OF ACCIDENT – PRE-REPAIR INSPECTION – ACCIDENT INVOLVING SGL4487G AND GBK9803J
ALONG EVANS ROAD ON 26.07.2023 @ 1425 HOURS

Dear Sirs

Your Ref: **GBK9803J**
Our Ref: JEQ/ SGL4487G /0723 (SLMR)

NOTICE OF ACCIDENT – PRE-REPAIR INSPECTION – OUR CLIENTS' / CLIENT'S VEHICLE: SGL4487G

We act for the owner / owners of motor vehicle no. **SGL4487G**.

We are instructed to claim for damages against you in connection with the above accident.

Pursuant to the State Courts Practice Directions 2021, Appendix B: Pre-action Protocol for Personal Injury Claims and Non-Injury Motor Accident Claims, paragraph 2, we hereby give you notice to conduct a pre-repair inspection of our clients' / client's motor vehicle no. SGL4487G.

We would like to inform that our clients / client will be sending their / his / her vehicle no. SGL4487G to the workshop as stated below: -

S L MOTOR REPAIR
1 Kaki Bukit Ave 6, Autobay, #01-95
Singapore 417883
Tel: 6969 8890 H/P: 9761 3530 (Ah Lek)

TAKE NOTICE that you are required to respond to us **within 2 working days** (excluding Saturday, Sunday and Public Holiday) of receipt of this notice as to whether you wish to carry out or waive a pre-repair inspection. If we do not hear from you in this regard by the stipulated time, we shall construe your silence as waiver of the requirement for a pre-repair inspection and our clients' / client's repairers shall proceed to repair our clients' / client's vehicle no. SGL4487G.

We look forward to hearing from you by the stipulated time.

With Regards

Zul

JusEquity Law Corporation
133 New Bridge Road #10-03
Chinatown Point
Singapore 059413
Tel: 6536 9339
Fax: 6536 5368
E-mail: zul@juseq.com.sg

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