

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	27 Jul 2023 14:32	Clm Veh Model Changed	(206428) MAZDA 3 1.5 4DR M-HYBRID ELEGANCE (A).	[R] Chan Yew Siah
2	27 Jul 2023 14:32	Clm Created	Reg No: SMY8577P. Policy No: DMPG23003847. Acct Date: 2023/07/27. Claim Type: OD. Insurer: ERGO Insurance Pte. Ltd. (HQ). Workshop: Alan's United Auto Pte Ltd (HQ)	[R] Chan Yew Siah
3	28 Jul 2023 11:46	Clm Submitted	14355.24.	[R] Chan Yew Siah
4	28 Jul 2023 15:30	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):Please note that from 13 March onwards, OD claim (above 10 k) review will be conducted by Perfect Automotive. Kindly approach Gary of Perfect Automotive before sending for OD authorization. Do inform us if you are not	[I] Pauline Soh
5	28 Jul 2023 15:30	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2023/08/08	[I] Pauline Soh
6	28 Jul 2023 15:30	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[I] Pauline Soh
7	28 Jul 2023 15:38	Clm Registration Modified	Excess: -> 0.00. Excess Waived: -> 500.00.	[I] Ivy Yong
8	28 Jul 2023 16:04	Assignment 1st Accessed		[A] NA MENG YAN
9	31 Jul 2023 10:12	Adj Adjuster Assigned	[None] -> KENNETH KONG	[A] NA MENG YAN
10	31 Jul 2023 13:42	Adj Rpt Initiated		[A] SHIAU CHAN
11	31 Jul 2023 17:25	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2023/08/08	[A] SHIAU CHAN
12	31 Jul 2023 17:26	Adj Mandate Request	Cur.Req:13603.04:DAMAGES CONSISTENT. REPAIR COST ECONOMICAL. WE HAVE NOT AUTHORIZED REPAIR.	[A] SHIAU CHAN
13	01 Aug 2023 09:35	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2023/08/08	[I] Ivy Yong
14	01 Aug 2023 09:35	Adj Mandate Set	Approved:13603.04.	[I] Ivy Yong

Date From

Date To

Audit Type

None

Go

ACTIVITY
No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
3003940	27 Jul 2023 14:32:45	OD/TP Case (Repairer)	Motor	Alan's United Auto Pte Ltd (HQ)	Alan's United Auto Pte Ltd (HQ)	SMY8577P		xx.xx
3003945	27 Jul 2023 14:36:23	CMF LITE (OD)	TrueSight-CMF	ERGO Insurance Pte. Ltd. (CMF)	ERGO Insurance Pte. Ltd. (HQ)	SMY8577P	CHOW CHANG LIAN	xx.xx
3003958	27 Jul 2023 14:44:45	Video Upload	Motor	ERGO Insurance Pte. Ltd. (HQ)	ERGO Insurance Pte. Ltd. (HQ)	SMY8577P	Chan Yew Siah	xx.xx
3005347	31 Jul 2023 13:42:01	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SMY8577P		11.00

