Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)

Sent: Monday, 7 August 2023 1:48 PM

To: kennychan@alanutd.com
Cc: SUR; Kenneth Kong (LKKAuto)

Subject: RE: ERGO-OD SMY 8577P DOA: 27/07/2023

Attachments: SMY8577P supp.pdf

Dear Kenny,

Please proceed as attached with our surveyor marking.

Best Regards,

Shiau Chan (Ms) | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>siewsc@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>

Sent: Tuesday, August 1, 2023 1:46 PM

To: kennychan@alanutd.com **Cc:** SUR <sur@lkkauto.com>

Subject: ERGO-OD SMY 8577P DOA: 27/07/2023

Dear Kenny,

As instructed by our client, please proceed to repair the insured vehicle SMY 8577P on part by part basis (Excess \$0/-).

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Shiau Chan (Ms) | Case Handler **LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: <u>siewsc@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)