

## Mei Kwan (LKKAuto)

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**From:** Meng Yan (LKK Auto)  
**Sent:** Thursday, 27 July 2023 10:47 AM  
**To:** Motor Claim - III; assignments; Admin A  
**Subject:** RE: [EXTERNAL] - Accident involving GBF 8671 E & XE 1955 C on 26/07/2023 (PRE-REPAIR SURVEY REQUEST)

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

**Categories:** HMK

Dear Logan,

Thank you for the assignment.

Repairer arrange on 28.7.23.

Best Regards,

**Yan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 / Whatsapp call: 87813698 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Motor Claim - III <motorclaim@iii.com.sg>  
**Sent:** Thursday, July 27, 2023 10:13 AM  
**To:** assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>; Admin A <admin-a@lkkauto.com>  
**Cc:** Joseph Koh <claims@bifrostauto.com>; Claims Dept <claims\_rar@bifrostauto.com>; 'Assessment Dept' <assessment\_ral@bifrostauto.com>  
**Subject:** RE: [EXTERNAL] - Accident involving GBF 8671 E & XE 1955 C on 26/07/2023 (PRE-REPAIR SURVEY REQUEST)

Dear Surveyor,

Please conduct a survey on TP vehicle **GBF8671E** and let us have your report urgently.

\*Kindly upload this survey request email to merimen. Please check with workshop if they have negotiated any COR settlement with our insured.

Thank You.

**Logan**  
**Motor & Work Injury Claims Department**  
**India International Insurance Pte Ltd**  
**6 Raffles Quay, #22-00, Singapore 048580**  
**Tel: 6347 6100, Ext – 302**

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**From:** Assessment Dept <[assessment\\_ral@bifrostable.com](mailto:assessment_ral@bifrostable.com)>  
**Sent:** Thursday, July 27, 2023 9:42 AM  
**To:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>  
**Cc:** Joseph Koh <[claims@bifrostable.com](mailto:claims@bifrostable.com)>; Claims Dept <[claims\\_rar@bifrostable.com](mailto:claims_rar@bifrostable.com)>  
**Subject:** Re: [EXTERNAL] - Accident involving GBF 8671 E & XE 1955 C on 26/07/2023 (PRE-REPAIR SURVEY REQUEST)

WITHOUT PREJUDICE,

Dear Sir / Mdm,

Kindly assign LKK Auto Consultants Pte Ltd to conduct the survey.

Thank you.

Regards,

PEI JIA

Motor Claims Department

Tel: 88547553

*The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.*

On Wed, 26 Jul 2023 at 22:30, Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)> wrote:

Hi Pei Jia,

Kindly take note that our insured has yet to lodge GIA,

Unable to comment on liability at the moment.

We propose using one of the following motor surveyors:

- Automobile Inspection Services Pte Ltd
- VP Appraisal
- Form Team Adjusters Pte Ltd
- LBS Auto Consultants Pte Ltd
- Priority Services
- LKK Auto Consultants Pte Ltd
- Perfect Automobile Appraisal Services

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

**Logan**

**Motor & Work Injury Claims Department**

**India International Insurance Pte Ltd**

**6 Raffles Quay, #22-00, Singapore 048580**

**Tel: 6347 6100, Ext – 302**



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**From:** Assessment Dept <[assessment\\_ral@bifrotauto.com](mailto:assessment_ral@bifrotauto.com)>

**Sent:** Wednesday, July 26, 2023 2:52 PM

**To:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>

**Cc:** Joseph Koh <[claims@bifrotauto.com](mailto:claims@bifrotauto.com)>; Claims Dept <[claims\\_rar@bifrotauto.com](mailto:claims_rar@bifrotauto.com)>

**Subject:** [EXTERNAL] - Accident involving GBF 8671 E & XE 1955 C on 26/07/2023 (PRE-REPAIR SURVEY REQUEST)

Without Prejudice

Dear Sir/ Mdm,

We refer to the above matter.

We represent our client, CONSTRUCTION PROFESSIONAL RESOURCES PTE LTD to notify you of the aforesaid accident involving our client's vehicle GBF8671E and your insured's vehicle XE1955C on 26/07/2023 at 0820hrs along WEST CAMP ROAD TOWARDS CTE

This serves as a **NOTICE** that we are claiming against XE1955C for damages, costs and disbursements.

Please let us know within **2 working days** from today, your client's and your intention to conduct a pre-repair survey of our client's vehicle, along with your list of at least **ten (10) motor surveyors**.

If we do not receive any reply from you within the stipulated timeline, we shall proceed to appoint our own surveyor and proceed with the necessary repair for our client's vehicle without further reference to your insured or you.

**Premises for the Pre-repair inspection:** 8 Kaki Bukit Ave 4 #01-49, Premier @ Kaki Bukit Singapore 415875

**Contact Person:** PEI JIA (8854 7553 )

**Contact Email:** [claims\\_rar@bifrotauto.com](mailto:claims_rar@bifrotauto.com)

VEH IN (Date & Time) : 26/07/2023

PRS ARRANGEMENT (Date & Time) : 27/07/2023 after 1400hrs ( Vehicle In )

Kindly cc a copy of this letter to your insured for his/her acknowledgement.

We look forward to hearing from you soon.

To avoid incurrence of any unnecessary cost on both our end, kindly confirm liability status within 7 days from this to minimize time wastage and incurrence of any unnecessary cost(s) on both our end, we seek your kind advice, within 7 days working days, on liability status for subject claim. If we do not hear from you within the stipulated period, we shall proceed with the purchase of your insured GIA report and this cost or any other cost incurred for confirmation of liability status shall be included in our LOD for reimbursement purpose.

*The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.*

PEI JIA

Motor Claims Department

Tel: 8854 7553

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