

## Mei Kwan (LKKAUTO)

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**From:** CHARMAINE KONG <charmainekong@lonpac.com>  
**Sent:** Friday, 28 July 2023 8:39 AM  
**To:** Mei Kwan (LKKAUTO)  
**Cc:** MT\_Claim\_SG; Admin A; Hsiao Tong (LKKAUTO)  
**Subject:** RE: OREF: 22/23/23/VC05/027522 ( Charmaine's case) FW: Surveyor arrangement \*\*\*  
LKK REF: CC4/LPC23007630/Upa3  
**Attachments:** YP6877S- OI AMENDED GIA REPORT.PDF; TP GIA REPORT.pdf

Lonpac External - General

Lonpac External - General

Dear Mei Kwan,

Reports attached as requested.

Thank you.

Best Regards,  
Charmaine Kong  
Claims Officer | Lonpac Insurance Bhd  
300 Beach Road, #17-04/06 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.268 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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**From:** Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>  
**Sent:** Thursday, July 27, 2023 7:29 PM  
**To:** CHARMAINE KONG <charmainekong@lonpac.com>  
**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>  
**Subject:** RE: OREF: 22/23/23/VC05/027522 ( Charmaine's case) FW: Surveyor arrangement \*\*\* LKK REF: CC4/LPC23007630/Upa3

Lonpac External - General

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of insured's accident report and TP supporting documents for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Meng Yan (LKK Auto) <[mengyan@lkkauto.com](mailto:mengyan@lkkauto.com)>

**Sent:** Thursday, July 27, 2023 6:54 PM

**To:** CHARMAINE KONG <[charmainekong@lonpac.com](mailto:charmainekong@lonpac.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** RE: OREF: 22/23/23/VC05/027522 ( Charmaine's case) FW: Surveyor arrangement

Dear Charmaine,

Thank you for the assignment.

Best Regards,

**Yan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 / Whatsapp call: 87813698 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** CHARMAINE KONG <[charmainekong@lonpac.com](mailto:charmainekong@lonpac.com)>

**Sent:** Thursday, July 27, 2023 3:05 PM

**To:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; [freddietan2010@gmail.com](mailto:freddietan2010@gmail.com)

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** FW: OREF: 22/23/23/VC05/027522 ( Charmaine's case) FW: Surveyor arrangement

**Lonpac External - General**

## Lonpac External - General

Dear Meng Yan,

FYNA please.

Thank you.

Best Regards,  
Charmaine Kong  
Claims Officer | Lonpac Insurance Bhd  
300 Beach Road, #17-04/06 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.268 | Fax: (65) 6296 2706



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**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Sent:** Tuesday, July 25, 2023 1:09 PM

**To:** [freddietan2010@gmail.com](mailto:freddietan2010@gmail.com)

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** OREF: 22/23/23/VC05/027522 ( Charmaine's case) FW: Surveyor arrangement

## Lonpac External - General

WITHOUT PREJUDICE

Dear Sirs,

We intend to conduct a pre-repair survey of your client's vehicle and enclose our list of Motor surveyors your attention:-

1	Jackson Quek -Appraisal
2	Nicholas Tey -Appraisal
3	Mohd Hidir - Appraisal
4	Marcus Chua -LKK
5	Kenneth Kong - LKK
6	Mohd Nazril - LKK
7	Mohd Taufik - LKK
8	Adrian Ling - LKK
9	Mohd Rasul - LKK

Please let us hear from you within the next 2 working days.

For future emails, please forward them to [mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)

Best Regards

Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/06 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

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**From:** CATHERINE CHAN MIEW HAN <[catherinechan@lonpac.com](mailto:catherinechan@lonpac.com)>

**Sent:** Tuesday, July 25, 2023 12:58 PM

**To:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Cc:** ELIZABETH GOH SUAN CHOO <[elizabethgoh@lonpac.com](mailto:elizabethgoh@lonpac.com)>

**Subject:** FW: Surveyor arrangement

## Lonpac External - General

Dear Claims, Please assist. Thanks.

Best Regards,  
Catherine Chan

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**From:** [freddietan2010@gmail.com](mailto:freddietan2010@gmail.com) <[freddietan2010@gmail.com](mailto:freddietan2010@gmail.com)>

**Sent:** Tuesday, July 25, 2023 12:55 PM

**To:** Customer SG <[customer\\_sg@lonpac.com](mailto:customer_sg@lonpac.com)>

**Subject:** Surveyor arrangement

Dear Sir/Madam,

Vehicle to Survey : FBC3335A Involving with YP6877S on 03/06/2023 (TP Claim)

We act for: FBC3335A

Income Vehicle : NIL

Vehicle In : YES

Date of accident : 03/06/2023

Workshop name : FT FASTTRACK

Location to survey : 25 KAKI BUKIT RD 4 #01-77 S417800

Contact No: 67491002

Contact Person: Freddie Tan