Meng Yan (LKK Auto)

From: Claims < claims@budgetdirect.com.sg>
Sent: Thursday, 27 July 2023 12:24 pm
admin-d; SUR; assignments

Cc: Derrick Quok; Kenneth Lim; Don Bong; Natarajan Kavidha Rajan

Subject: TPPD PRS: Claim ref: C10023682 /KR || OI- SNF6129B (Green) TP-SKZ8147R || Est: \$0.00 || Mirage Motorwerkz PL

Attachments: C10023682 - TP (SKZ8147R).zip

Importance: High

Hi Team,

We would like to request TP PRS for SKZ8147R. TP chose LKK to survey the vehicle.

Workshop information:

Address:

Repairer : Mirage Motorwerkz Pte Ltd

Venue : 10 Kaki Bukit Road 2

#01-28/29 First East Centre

Singapore 417868

Please confirm assignment.

Thank you.

Warmest Regards,

Frauleine Khoo Admin Executive, Claims

T +65 6989 3696

F +65 6725 0853

E frauleine.khoo@budgetdirect.com.sq



Customer Care +65 6221 2111 **Claims** +65 6221 2199 **Claims (Int.)** +65 6540 2199

190 Clemenceau Avenue, #03-01 Singapore Shopping Centre Singapore 239924 budgetdirect.com.sq



Auto & General Insurance (Singapore) Pte. Limited (Co. Reg. No. 201626103G) trading as **Budget Direct Insurance**.

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From: Ruby Ong <ruby@htapartners.com.sg>

Sent: Thursday, July 27, 2023 10:54 AM **To:** Claims <claims@budgetdirect.com.sg>

Cc: claims@miragemw.sg; Brandon Lim <bra> brandon@htapartners.com.sg>

Subject: RE: PRS Request on 27.07.2023 | C10023682/KR | REQUEST FOR PRE-REPAIR SURVEY PROTOCOL FOR SKZ 8147R [Our Ref. TCL.BL.ro.50301.23.mm]

Importance: High

WITHOUT PREJUDICE SAVE AS TO COSTS

Dear Sir / Madam

We refer to your email of even date.

Our client is agreeable to appoint **LKK** as a single joint expert for the pre-repair inspection for our client's vehicle no. <u>SKZ 8147R</u>.

Kindly contact the person-in-charge to arrange for the inspection of the vehicle. Please be informed that the said vehicle can be inspected at: -

Repairer : Mirage Motorwerkz Pte Ltd

Venue : 10 Kaki Bukit Road 2

#01-28/29 First East Centre

Singapore 417868

Contact Person: Mr Nigel Ong @ HP: 9382 4402

If you fail to conduct the pre-repair survey within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference.

Best regards, Ruby Ong Secretary M/s Hin Tat Augustine & Partners 20 Upper Circular Road #02-10/12 The Riverwalk Singapore 058416

Tel: 6533 0212 ext 255Fax: 6533 0163 / 6533 0313
www.htapartners.com.sg

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From: Ruby Ong <<u>ruby@htapartners.com.sg</u>>
Sent: Thursday, July 27, 2023 9:35 AM
To: Claims <claims@budgetdirect.com.sg>

Cc: claims@miragemw.sg; Brandon Lim brandon@htapartners.com.sg>

Subject: REQUEST FOR PRE-REPAIR SURVEY PROTOCOL FOR SKZ 8147R [Our Ref. TCL.BL.ro.50301.23.mm]

Importance: High

Your ref: SNF 6129B

WITHOUT PREJUDICE

Our ref: TCL.BL.ro.50301.23.mm

27 July 2023

Auto & General Insurance (Singapore) Pte Ltd

By Email only

190 Clemenceau Avenue #03-01 Singapore Shopping Centre Singapore 239924

Attn: Motor Claims Dept

Dear Sir / Madam

CLAIMANT: NAUSHAD ALI S/O JABARULLA KHAN
NOTICE OF ACCIDENT AND PRE-REPAIR SURVEY - ACCIDENT INVOLVING <u>SKZ 8147R</u>, SNF 6129B & SLF 1955P ALONG ECP CHANGI TURNING INTO PIE ON 25

JULY 2023 @ 1745HRS

We are instructed by Naushad Ali s/o Jabarulla Khan to notify you of a road traffic accident on 25 July 2023 at about 1745hrs along ECP Changi turning into PIE involving our client's vehicle registration number SKZ 8147R and vehicle registration number SNF 6129B driven by your insured and / or your authorised driver at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without reference to you.

Best regards,
Ruby Ong
Secretary
M/s Hin Tat Augustine & Partners
20 Upper Circular Road
#02-10/12 The Riverwalk
Singapore 058416

Tel: 6533 0212 ext 255 Fax: 6533 0163 / 6533 0313

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