

Meng Yan (LKK Auto)

From: Shiau Chan (LKKAuto)
Sent: Thursday, 27 July 2023 9:05 am
To: assignments
Subject: FW: REINSPECTION for SMT8437L Liberty Ref IVS23/0283
Attachments: SURVEY REPORT.pdf; GIA Insured.pdf; GIA TP.pdf

Importance: High

Dear Assignments Team,

FYNA.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lim, Stewart <lim.stewart@libertyinsurance.com.sg>
Sent: Thursday, July 27, 2023 8:43 AM
To: SUR <sur@lkkauto.com>
Cc: Seah, Andy <Seah.Andy@libertyinsurance.com.sg>
Subject: REINSPECTION for SMT8437L Liberty Ref IVS23/0283
Importance: High

Hi, please confirm if your office can attend the Reinspection.

Stewart Lim
Claims Department

Liberty Insurance Pte Ltd
51 Club Street #03-00 Liberty House
Singapore 069428
DID: (65) 6328 0604



From: SL LAW PRS <prs@sllaw.com.sg>
Sent: Wednesday, July 26, 2023 5:33 PM
To: Lim, Stewart <lim.stewart@libertyinsurance.com.sg>
Subject: {EXTERNAL} RE: REINSPECTION : PD.230109 Liberty Ref IVS23/0283

WITHOUT PREJUDICE

Dear Stewart,

We refer to the above matter.

Please be informed that our client's vehicle is available for re-inspection on **2 August 2023, Wednesday 11am.**

Please be informed that said vehicle can be inspected at:

Workshop: 1969 Sung Beng Auto
Address: 2 Kaki Bukit Avenue 2 #01-32 Singapore 417921
Contact Person: Anne (81890680)

Please let us have your confirmation. Thank you.

Regards
Lheny
Legal Secretary
DID: 6909 9356 Fax: 6909 6246

Address: 133 New Bridge Road #13 – 01 Chinatown Point, Singapore 059413



This e-mail is intended solely for the person to whom it has been addressed. It may contain confidential and/or legally privileged information. If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, arrive late or contain viruses. Therefore, we do not accept liability for any errors or omissions in the content of this message which may arise as a result of Internet transmission.

From: Lim, Stewart <lim.stewart@libertyinsurance.com.sg>
Sent: Wednesday, July 26, 2023 4:27 PM
To: SL LAW PRS <prs@slaw.com.sg>
Subject: RE: REINSPECTION : PD.230109 Liberty Ref IVS23/0283

WITHOUT PREJUDICE

We will require at least 5 working days advance notice for the SJE to be appointed.

Stewart Lim
Claims Department

Liberty Insurance Pte Ltd
51 Club Street #03-00 Liberty House
Singapore 069428
DID: (65) 6328 0604



From: SL LAW PRS <prs@slaw.com.sg>
Sent: Wednesday, July 26, 2023 4:24 PM

To: Lim, Stewart <lim.stewart@libertyinsurance.com.sg>

Subject: {EXTERNAL} RE: REINSPECTION : PD.230109 Liberty Ref IVS23/0283

WITHOUT PREJUDICE

Dear Stewart,

We refer to the above matter and your email dated 25th July 2023.

Please be informed that our client's vehicle is available for re-inspection **tomorrow (27 July 2023) at 11.00am**.

Will your surveyor able to conduct the re-inspection? Please let us know. Thank you.

Regards

Lheny

Legal Secretary

DID: 6909 9356 Fax: 6909 6246

Address: 133 New Bridge Road #13 – 01 Chinatown Point, Singapore 059413



This e-mail is intended solely for the person to whom it has been addressed. It may contain confidential and/or legally privileged information. If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, arrive late or contain viruses. Therefore, we do not accept liability for any errors or omissions in the content of this message which may arise as a result of Internet transmission.

From: Lim, Stewart <lim.stewart@libertyinsurance.com.sg>

Sent: Tuesday, July 25, 2023 8:47 AM

To: SL LAW PRS <prs@slaw.com.sg>

Subject: REINSPECTION : PD.230109 Liberty Ref IVS23/0283

WITHOUT PREJUDICE

Please confirm the date & location, with at least advance notice of at least 5 working days.

Stewart Lim
Claims Department

Liberty Insurance Pte Ltd
51 Club Street #03-00 Liberty House
Singapore 069428
DID: (65) 6328 0604



From: SL LAW PRS <prs@slaw.com.sg>
Sent: Friday, July 21, 2023 12:22 PM
To: Seah, Andy <Seah.Andy@libertyinsurance.com.sg>; Work Shop Estimate (SG) <workshopestimate@libertyinsurance.com.sg>
Cc: Lim, Stewart <lim.stewart@libertyinsurance.com.sg>; Cheah, Esther <cheah.esther@libertyinsurance.com.sg>
Subject: {EXTERNAL} RE: IVS23/0283-PRS-SL/EC; Our Ref: PD.230109

WITHOUT PREJUDICE

Dear Sir/Madam

We refer to the above matter and our Letter of Demand.

Attached, please find our Letter of Demand and its supporting documents.

Thank you.

Regards
Lheny
Legal Secretary
DID: 6909 9356 Fax: 6909 6246
Address: 133 New Bridge Road #13 – 01 Chinatown Point, Singapore 059413



SL LAW CHAMBERS

This e-mail is intended solely for the person to whom it has been addressed. It may contain confidential and/or legally privileged information. If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, arrive late or contain viruses. Therefore, we do not accept liability for any errors or omissions in the content of this message which may arise as a result of Internet transmission.

From: Seah, Andy <Seah.Andy@libertyinsurance.com.sg>

Sent: Friday, February 10, 2023 4:24 PM

To: SL LAW PRS <prs@slaw.com.sg>; Work Shop Estimate (SG) <workshopestimate@libertyinsurance.com.sg>

Cc: Lim, Stewart <lim.stewart@libertyinsurance.com.sg>; Cheah, Esther <cheah.esther@libertyinsurance.com.sg>; Anne.pro@sungbeng.com; aaron tan <aarontkj.sk@gmail.com>

Subject: RE: IVS23/0283-PRS-SL/EC - PD.230109/ML || URGENT: ACCIDENT INVOLVING SMT8437L & SGY1866Y ALONG TRAFFIC LIGHT JUNCTION AT KALLANG BAHRU / KALLANG AVENUE ON 02 FEBRUARY 2023 AT ABOUT 0940 HOURS

Dear Sir/Madam,

Without Prejudice basis

Noted and will survey the vehicle.

For Survey/Resurvey Arrangement: Email to workshopestimate@libertyinsurance.com.sg

**** To avoid any delay, required one working day in-advance notice & before 3pm. ****

Thanks

Workshop Estimate

From: SL LAW PRS <prs@slaw.com.sg>

Sent: Friday, February 10, 2023 4:19 PM

To: Work Shop Estimate (SG) <workshopestimate@libertyinsurance.com.sg>

Cc: Lim, Stewart <lim.stewart@libertyinsurance.com.sg>; Cheah, Esther <cheah.esther@libertyinsurance.com.sg>; Seah, Andy <Seah.Andy@libertyinsurance.com.sg>; Anne.pro@sungbeng.com; aaron tan <aarontkj.sk@gmail.com>

Subject: {EXTERNAL} RE: IVS23/0283-PRS-SL/EC - PD.230109/ML || URGENT: ACCIDENT INVOLVING SMT8437L & SGY1866Y ALONG TRAFFIC LIGHT JUNCTION AT KALLANG BAHRU / KALLANG AVENUE ON 02 FEBRUARY 2023 AT ABOUT 0940 HOURS

Importance: High

Dear Sir/Madam,

We refer to the above matter and your email on the even date.

	Please fill in the mandatory field	
	Request Survey date	13.01.2023 (Monday) 10am
	Workshop name	1969 Sung Beng Auto
	Workshop location for survey	2 Kaki Bukit Avenue 2 #01-32 Singapore 417921
	Contact Person & Phone	Anne (81890680) / Mr Tan (91810131)

Thank you.

Regards

Yuna

DID: 6909 9355 Fax: 6909 6246

Address: 133 New Bridge Road #13-01 Chinatown Point Singapore 059413



This e-mail is intended solely for the person to whom it has been addressed. It may contain confidential and/or legally privileged information. If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, arrive late or contain viruses. Therefore, we do not accept liability for any errors or omissions in the content of this message which may arise as a result of Internet transmission.

From: Work Shop Estimate (SG) <workshopestimate@libertyinsurance.com.sg>

Sent: Friday, February 10, 2023 3:12 PM

To: SL LAW PRS <prs@slaw.com.sg>

Cc: Lim, Stewart <lim.stewart@libertyinsurance.com.sg>; Cheah, Esther <cheah.esther@libertyinsurance.com.sg>; Seah, Andy <Seah.Andy@libertyinsurance.com.sg>; Anne.pro@sungbeng.com; aaron tan <aarontkj.sk@gmail.com>; Work Shop Estimate (SG)

<workshopestimate@libertyinsurance.com.sg>

Subject: RE: IVS23/0283-PRS-SL/EC - PD.230109/ML || URGENT: ACCIDENT INVOLVING SMT8437L & SGY1866Y ALONG TRAFFIC LIGHT JUNCTION AT KALLANG BAHRU / KALLANG AVENUE ON 02 FEBRUARY 2023 AT ABOUT 0940 HOURS

Without Prejudice

Dear Sir / Madam

We reject your proposed surveyor. We will proceed with PRS with our appointed surveyor within 2 working days.

Refer to our email earlier we no longer call workshop for appointment.

Kindly liaise with your client for the survey arrangement and input into below provided field.

Survey arrangement need 1 working day notice before 3.00pm

Survey appointment will be strictly by email only.

	Please fill in the mandatory field	
	Request Survey date	
	Workshop name	
	Workshop location for survey	
	Contact Person & Phone	

Regards

Workshop Estimate

From: SL LAW PRS <prs@slaw.com.sg>

Sent: Friday, 10 February 2023 3:07 PM

To: Work Shop Estimate (SG) <workshopestimate@libertyinsurance.com.sg>

Cc: Lim, Stewart <lim.stewart@libertyinsurance.com.sg>; Cheah, Esther <cheah.esther@libertyinsurance.com.sg>; Seah, Andy <Seah.Andy@libertyinsurance.com.sg>; Anne.pro@sungbeng.com; aaron tan <aarontkj.sk@gmail.com>

Subject: IVS23/0283-PRS-SL/EC - PD.230109/ML || URGENT: ACCIDENT INVOLVING SMT8437L & SGY1866Y ALONG TRAFFIC LIGHT JUNCTION AT KALLANG BAHRU / KALLANG AVENUE ON 02 FEBRUARY 2023 AT ABOUT 0940 HOURS

Importance: High

WITHOUT PREJUDICE

Dear Sir/Madam,

ACCIDENT INVOLVING SMT8437L & SGY1866Y ALONG TRAFFIC LIGHT JUNCTION AT KALLANG BAHRU / KALLANG AVENUE ON 02 FEBRUARY 2023 AT ABOUT 0940 HOURS

We refer to your email of even date and thank you for confirming your intention to conduct a pre-repair survey on our client's vehicle **SMT8437L**

We have instructions to reject your list of surveyors and propose to engage **Winson Goh (WG Appraisal Services)** from the workshop's list of surveyors.

Please be informed that said vehicle can be inspected at:

Workshop: 1969 Sung Beng Auto

Address: 2 Kaki Bukit Avenue 2 #01-32 Singapore 417921

Contact Person: Anne (81890680)

Mr Tan (91810131)

***Please be in touch with the contact person for further arrangement.**

In the event you fail to conduct the pre-repair survey within the next 2 working days, excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you.

Thank you.

Regards

Yuna

DID: 6909 9355 Fax: 6909 6246

Address: 133 New Bridge Road #13-01 Chinatown Point Singapore 059413



This e-mail is intended solely for the person to whom it has been addressed. It may contain confidential and/or legally privileged information. If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, arrive late or contain viruses. Therefore, we do not accept liability for any errors or omissions in the content of this message which may arise as a result of Internet transmission.

From: Work Shop Estimate (SG) <workshoestimate@libertyinsurance.com.sg>

Sent: Friday, February 10, 2023 3:03 PM

To: SL LAW PRS <prs@slaw.com.sg>

Cc: Lim, Stewart <lim.stewart@libertyinsurance.com.sg>; Cheah, Esther <cheah.esther@libertyinsurance.com.sg>; Seah, Andy <Seah.Andy@libertyinsurance.com.sg>; Anne.pro@sungbeng.com; aaron tan <aarontkj.sk@gmail.com>; Work Shop Estimate (SG) <workshoestimate@libertyinsurance.com.sg>

Subject: FW: IVS23/0283-PRS-SL/EC - PD.230109/ML || URGENT: ACCIDENT INVOLVING SMT8437L & SGY1866Y ALONG TRAFFIC LIGHT JUNCTION AT KALLANG BAHRU / KALLANG AVENUE ON 02 FEBRUARY 2023 AT ABOUT 0940 HOURS

Importance: High

WITHOUT PREJUDICE

Dear Sirs / Madam

Note – OIC is Esther Cheah

Kindly refer to below and input your **date of survey** / **workshop location** for survey & your **choice of surveyor** within 2 working day

Liberty's will not be responsible for making any appointment with the workshop.

Kindly liaise with your client for the survey arrangement & advise us

Survey appointment will be strictly by email only.

	Please fill in the mandatory field	
	Request Survey date	
	Workshop name	
	Workshop location for survey	
	Choice of surveyor	
	Contact Person & Phone	

Survey arrangement need 1 working day notice before 3.00pm

LIST OF APPOINTED SURVEYORS

NO	NAME	DESIGNATION	COMPANY NAME
1	Liberty In-house	Automotive Assessor	Liberty Insurance Pte Ltd
2	You Jing Feng	Automotive Assessor	Form Team Consultancy
3	Adam Ng	Automotive Assessor	Form Team Consultancy
4	Soon Han Xin Gary	Automotive Assessor	Form Team Consultancy
5	Chow Bo Xiong	Automotive Assessor	Form Team Consultancy
6	Ng You Han	Automotive Assessor	Form Team Consultancy
7	Adrian Ling Wai Ping	Automotive Assessor	LKK Auto Consultants
8	Xing Guo Qiang	Automotive Assessor	LKK Auto Consultants
9	Mohamad Taufikh Bin Hamid	Automotive Assessor	LKK Auto Consultants
10	Ang Bryan Tani	Automotive Assessor	LKK Auto Consultants

Thank you
Workshop estimate

From: SL LAW PRS <prs@slaw.com.sg>

Sent: Friday, 10 February 2023 1:35 PM

To: Work Shop Estimate (SG) <workshopestimate@libertyinsurance.com.sg>

Cc: Anne.pro@sungbeng.com; aaron tan <aarontkj.sk@gmail.com>

Subject: IVS23/0283-PRS-SL/EC - PD.230109/ML || URGENT: ACCIDENT INVOLVING SMT8437L & SGY1866Y ALONG TRAFFIC LIGHT JUNCTION AT KALLANG BAHRU / KALLANG AVENUE ON 02 FEBRUARY 2023 AT ABOUT 0940 HOURS

Importance: High

Dear Sir/Madam,

ACCIDENT INVOLVING SMT8437L & SGY1866Y ALONG TRAFFIC LIGHT JUNCTION AT KALLANG BAHRU / KALLANG AVENUE ON 02 FEBRUARY 2023 AT ABOUT 0940 HOURS

We are instructed to notify you of a road accident on **02 FEBRUARY 2023** at about **0940** hours **ALONG TRAFFIC LIGHT JUNCTION AT KALLANG BAHRU / KALLANG AVENUE** involving our client's vehicle registration number **SMT8437L** and vehicle registration number **SGY1866Y** driven by your insured at the material time. A copy of the GIA is attached for your necessary reference.

As a result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

Please let us have your list of independent surveyors for our client's instructions.

Please be informed that said vehicle can be inspected at:

Workshop: 1969 Sung Beng Auto
Address: 2 Kaki Bukit Avenue 2 #01-32 Singapore 417921
Contact Person: Anne (81890680)
Mr Tan (91810131)

***Please be in touch with the contact person for further arrangement.**

In the event you fail to conduct the pre-repair survey within the next 2 working days, excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you.

Thank you.

Regards

Yuna

DID: 6909 9355 Fax: 6909 6246

Address: 133 New Bridge Road #13-01 Chinatown Point Singapore 059413



This e-mail is intended solely for the person to whom it has been addressed. It may contain confidential and/or legally privileged information. If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, arrive late or contain viruses. Therefore, we do not accept liability for any errors or omissions in the content of this message which may arise as a result of Internet transmission.

This email and any files transmitted with it are confidential and intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error or you are not the intended recipient, please notify the sender immediately and permanently delete this email (and any files transmitted with it) along with all copies and printouts thereof and do not disclose any contents hereof. If you are not the intended recipient, you are hereby notified that any retention, dissemination, distribution, publishing or copying of this e-mail, and any attachments thereto, is strictly prohibited. We do not warrant that this email and any attachments are error or virus free. All personal data provided to us is subject to our [data protection policy](#)

This email and any files transmitted with it are confidential and intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error or you are not the intended recipient, please notify the sender immediately and permanently delete this email (and any files transmitted with it) along with all copies and printouts thereof and do not disclose any contents hereof. If you are not the intended recipient, you are hereby notified that any retention, dissemination, distribution, publishing or copying of this e-mail, and any attachments thereto, is strictly prohibited. We do not warrant that this email and any attachments are error or virus free. All personal data provided to us is subject to our [data protection policy](#)

This email and any files transmitted with it are confidential and intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error or you are not the intended recipient, please notify the sender immediately and permanently delete this email (and any files transmitted with it) along with all copies and printouts thereof and do not disclose any contents hereof. If you are not the intended recipient, you are hereby notified that any retention, dissemination, distribution, publishing or copying of this e-mail, and any attachments thereto, is strictly prohibited. We do not warrant that this email and any attachments are error or virus free. All personal data provided to us is subject to our [data protection policy](#)

This email and any files transmitted with it are confidential and intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error or you are not the intended recipient, please notify the sender immediately and permanently delete this email (and any files transmitted with it) along with all copies and printouts thereof and do not disclose any contents hereof. If you are not the intended recipient, you are hereby notified that any retention, dissemination, distribution, publishing or copying of this e-mail,

and any attachments thereto, is strictly prohibited. We do not warrant that this email and any attachments are error or virus free. All personal data provided to us is subject to our [data protection policy](#)

This email and any files transmitted with it are confidential and intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error or you are not the intended recipient, please notify the sender immediately and permanently delete this email (and any files transmitted with it) along with all copies and printouts thereof and do not disclose any contents hereof. If you are not the intended recipient, you are hereby notified that any retention, dissemination, distribution, publishing or copying of this e-mail, and any attachments thereto, is strictly prohibited. We do not warrant that this email and any attachments are error or virus free. All personal data provided to us is subject to our [data protection policy](#)

This email and any files transmitted with it are confidential and intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error or you are not the intended recipient, please notify the sender immediately and permanently delete this email (and any files transmitted with it) along with all copies and printouts thereof and do not disclose any contents hereof. If you are not the intended recipient, you are hereby notified that any retention, dissemination, distribution, publishing or copying of this e-mail, and any attachments thereto, is strictly prohibited. We do not warrant that this email and any attachments are error or virus free. All personal data provided to us is subject to our [data protection policy](#)