

## Shiau Chan (LKKAuto)

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**From:** Shiau Chan (LKKAuto)  
**Sent:** Tuesday, 1 August 2023 1:39 PM  
**To:** Grace Tan; SUR  
**Subject:** RE: SMG9760P (OD CLAIM) - SURVEY ARRANGEMENT

Dear Grace,

As instructed by our client, please proceed to repair the insured vehicle **SMG 9760P on part by part basis (Excess \$0/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Meng Yan (LKK Auto) <mengyan@lkkauto.com>  
**Sent:** Thursday, July 27, 2023 2:04 PM  
**To:** Grace Tan <Grace@Ricardo.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>  
**Subject:** RE: SMG9760P (OD CLAIM) - SURVEY ARRANGEMENT

Dear Grace,

Yes, survey arrangement noted down.

Thank you.

Best Regards,

**Yan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 / Whatsapp call: 87813698 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

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**From:** Grace Tan <[Grace@Ricardo.com.sg](mailto:Grace@Ricardo.com.sg)>  
**Sent:** Thursday, July 27, 2023 12:54 PM

**To:** Meng Yan (LKK Auto) <[mengyan@lkkauto.com](mailto:mengyan@lkkauto.com)>  
**Subject:** RE: SMG9760P (OD CLAIM) - SURVEY ARRANGEMENT

Hi MY,

Already arrange with Veron survey on coming Monday morning. Thanks.

Kind Regards,

Grace Tan  
Ricardo Auto Centre Pte Ltd

160 Sin Ming Drive #02-02/03  
Sin Ming AutoCity  
Singapore 575722

T: 6475 2112 (Main)  
6460 9542 (DID)  
F: 6475 4666  
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**From:** Meng Yan (LKK Auto) <[mengyan@lkkauto.com](mailto:mengyan@lkkauto.com)>  
**Sent:** Thursday, July 27, 2023 9:36 AM  
**To:** Grace Tan <[Grace@Ricardo.com.sg](mailto:Grace@Ricardo.com.sg)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Subject:** SMG9760P (OD CLAIM) - SURVEY ARRANGEMENT

Dear Sir / Madam,

Is this SMG 9760P in the workshop?

Best Regards,

**Yan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 / Whatsapp call: 87813698 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

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