

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 28 July 2023 12:29 PM
To: lee.johnnie@dhl.com
Subject: CLAIM NOTIFICATION - ACCIDENT INVOLVING GBL8292J(AIG) AND SMR2879U AT/ALONG PASIR RIS DRIVE 4 ON 12/07/2023

DHL EXPRESS (S) PTE LTD [By Email Only]
DRIVER: TEO KHOON WEI DANIEL

Dear Sir/Madam,

You Ref: GBL8292J
Our Ref: CC6/AIG23007590/Apa3
ACCIDENT INVOLVING GBL8292J(AIG) AND SMR2879U AT/ALONG PASIR RIS DRIVE 4 ON 12/07/2023

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SMR2879U against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best term.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

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