

Meng Yan (LKK Auto)

From: Lee Wee Ho <weeho_lee@sg.msig-asia.com>
Sent: Wednesday, 26 July 2023 1:57 pm
To: assignments; admin-d
Cc: Crystal Lee
Subject: Survey Request - Manual Assigned
Attachments: SS2G237P0002_25-07-2023_170521.pdf

PRI: OUR VEH: FBU 52R / YOUR VEH: FBK 6700S

Manual Assigned

Dear LKK,

Refer to the email below, please arrange to survey & revert.

We'll assign via Merimen once we receive the assignment from Motor Team.

Please contact us ASAP if you cannot attend.

Have a nice day.

Best Regards

Lee Wee Ho

Assistant Manager, Claims Services (In-House Survey)

D : +65 6012 1317 | weeho_lee@sg.msig-asia.com

Please note my direct line has changed.



MSIG Insurance (Singapore) Pte Ltd 4 Shenton Way, #21-01 SGX Centre 2, Singapore 068807 | T: +65 6827 7888 | Co. Reg. No. 200412212G |

msig.com.sg



From: Motor Survey
Sent: Wednesday, July 26, 2023 1:52 PM
To: Sarah <sarah@islandlaw.com.sg>
Subject: RE: OUR VEH: FBU 52R / YOUR VEH: FBK 6700S

Hi Sarah,

Thank you for your email.

We regret to inform you that we are unable to accept your list of nominated Single Joint Experts (SJE).

We will proceed to appoint our own panel of external surveyor and they will contact your workshop directly.

Please be informed that our surveyor will also be conducting a post repair inspection within the stipulated timeline under the protocol.

Have a nice day.

Best Regards

Lee Wee Ho
Assistant Manager, Claims Services (In-House Survey)
D : +65 6012 1317 | weeho_lee@sg.msig-asia.com
Please note my direct line has changed.



MSIG Insurance (Singapore) Pte Ltd 4 Shenton Way, #21-01 SGX Centre 2, Singapore 068807 | T: +65 6827 7888 | Co. Reg. No. 200412212G |

msig.com.sg



From: Sarah <sarah@islandlaw.com.sg>
Sent: Wednesday, July 26, 2023 12:54 PM
To: Motor Survey <motorsurvey@sg.msig-asia.com>
Subject: RE: OUR VEH: FBU 52R / YOUR VEH: FBK 6700S

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Dear Sir/Mdm,

We are instructed to propose William Ng Chai Heng from Allied Auto Appraisal.

Best Regards,

Sarah Liu
Legal Secretary

ISLAND LAW PRACTICE LLC
101 Upper Cross Street
#04-04 People's Park Centre
Singapore 058357
Tel : (65) 6221 3211
Fax : (65) 6225 3210
Email : sarah@islandlaw.com.sg
Web : www.islandlaw.com.sg



Important Note: This electronic mail transmission (including any attachments) is private and confidential and may contain legally privileged information. If you are not the intended recipient, you may not use, copy or disseminate the information contained herein. Please delete this message and its attachments immediately and contact us at (65) 6221 3211, if you have received this message in error. Thank you.

From: Motor Survey [<mailto:motorsurvey@sg.msig-asia.com>]
Sent: Wednesday, 26 July 2023 11:24 am
To: Sarah <sarah@islandlaw.com.sg>
Subject: RE: OUR VEH: FBU 52R / YOUR VEH: FBK 6700S

Hi Sarah,

We refer to your email/faxed dated 26/07/2023.

Please choose one surveyor from the list that you wish for us to appoint to conduct the pre-repair inspection:

- 1) LKK Auto Consultants Pte Ltd
- 2) Formteam Consultancy Pte Ltd
- 3) A-Pac Adjusters & Surveyors Pte Ltd
- 4) Appraisal VP Pte Ltd
- 5) AutoProbe Consultants
- 6) **MSIG In-House Surveyors (Appointment is full on _____)**

This Fast-Lane settlement option is for clear-cut liability which MSIG will expedite offer @ 100% with express payment. Priority will be given to those opted for our in-house surveyor

To facilitate an expeditious claim settlement, we hope you are agreeable for the above surveyor to be the SJE (Single Joint Expert).

If not, you may wish to nominate any of the 10 surveyors listed below as the SJE, depending on their availability:

1) Xing Guo Qiang	6) Chow Bo Xiong
2) Kenneth Kong	7) TT Garajan
3) Marcus Chua	8) Victor Png
4) Ng You Han	9) Tay Beng Hee
5) Gary Soon	10) Samuel Phun

In your response, please also provide us a list of 10 surveyors as your nominated SJE, regardless of whether you agree or disagree to our above nominated SJE. We may consider appointing one of your nominated SJE in case of any of our nominated SJE is not available.

NB:

- (a) ***Fast lane settlement is not applicable for cases that liability is in dispute***
- (b) If both of us could not agree with each other's list of nominated SJE, we may still proceed to appoint a motor surveyor to conduct a pre repair survey & post repair inspection within the timeline stipulated under the NIMA protocol.

We have created a dedicated motor survey mailbox for your motor survey request and pre-repair inspection. Please contact us (MSIG) by clicking this link: motorsurvey@sg.msig-asia.com

Have a nice day.

Best Regards

Lee Wee Ho

Assistant Manager, Claims Services (In-House Survey)

D : +65 6012 1317 | weeho_lee@sg.msig-asia.com

Please note my direct line has changed.



MSIG Insurance (Singapore) Pte Ltd 4 Shenton Way, #21-01 SGX Centre 2, Singapore 068807 | T: +65 6827 7888 | Co. Reg. No. 200412212G |

msig.com.sg



A Member of **MS&AD** INSURANCE GROUP



Join our mission in protecting our planet, please consider the environment before you print.

From: Sarah <sarah@islandlaw.com.sg>

Sent: Wednesday, July 26, 2023 10:45 AM

To: Motor Survey <motorsurvey@sg.msig-asia.com>

Subject: RE: OUR VEH: FBU 52R / YOUR VEH: FBK 6700S

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Accident involving FBU 52R & FBK 6700S on 24/07/2023 at 1300 hours along 21 Newton Road

(NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS PURSUANT TO PARAGRAPH 6.2 OF PRE-ACTION PROTOCOL FOR NIMA CASES)

We act for Ho Choon Leng Patrick, who has appointed the undermentioned workshop to repair his vehicle **FBU 52R**.

Please be informed that the said vehicle can be inspected at:

Name: SG Motor Pte Ltd

Address: 8 Kaki Bukit Avenue 4 #03-03 Singapore 415875

Contact Person: Peter

Contact Number: 8822 8789

Please note that if you fail to conduct the pre-repair inspection within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you.

Best Regards,

*Sarah Liu
Legal Secretary*

ISLAND LAW PRACTICE LLC

101 Upper Cross Street

#04-04 People's Park Centre

Singapore 058357

Tel : (65) 6221 3211

Fax : (65) 6225 3210

Email : sarah@islandlaw.com.sg

Web : www.islandlaw.com.sg



Important Note: This electronic mail transmission (including any attachments) is private and confidential and may contain legally privileged information. If you are not the intended recipient, you may not use, copy or disseminate the information contained herein. Please delete this message and its attachments immediately and contact us at (65) 6221 3211, if you have received this message in error. Thank you.

CONFIDENTIALITY NOTICE

This e-mail (including any attachments) may contain information that is privileged or confidential. The sending of this e-mail to any person other than the intended recipient is not a waiver of the privilege or confidentiality that attaches to it. If you are not the intended recipient, please notify the sender immediately, delete the email and do not copy, distribute or disclose its contents.