

Meng Yan (LKK Auto)

From: Teo, Grace <grace.teo@sompo.com.sg>
Sent: Wednesday, 26 July 2023 3:26 pm
To: SL LAW PRS; admin-d; assignments; SUR
Cc: tohmotorclaims@gmail.com; aaron tan; Chan, Shu Hui Agnes; Wong, Seok Hiang Betty
Subject: PRI/LKK \ CMTD2302922/AGC - RE: PD.230438/ML || URGENT: FBS2346R & SMV957U ALONG ENG NEO AVENUE ON 22 JULY 2023 AT ABOUT 1655 HOURS

Without Prejudice

Dear Yuna,

We refer to your email reply.

We do not agree to your list of surveyors.

As such, we will be appointing our motor surveyor, **LKK AUTO** to conduct the pre-repair survey of your client's vehicle.

The pre-repair survey will include a survey of the vehicle when its damaged parts are being dismantled prior to the commencement of repairs.

We would like our motor surveyor to conduct a post repair inspection once your client's vehicle has been repaired.

The survey is conducted on a without Prejudice basis and without any admission of liability.

Aside to **LKK Auto**,

Please arrange the named surveyors to survey **FBS2346R** on a without prejudice and any admission of liability basis.

Please revert your report upon completion of survey to my colleague, **Ms. Agnes**.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

*For motor surveys, you can send your emails to motorsurvey@sompo.com.sg

*For Letter of Demands/new email correspondences, please direct your emails to claimsreport@sompo.com.sg.



Sompo Insurance Singapore Pte. Ltd.

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Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

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From: SL LAW PRS <prs@sllaw.com.sg>

Sent: Wednesday, July 26, 2023 9:07 AM

To: Wong, Seok Hiang Betty <betty.wong@sompo.com.sg>; Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Cc: tohmotorclaims@gmail.com; aaron tan <aarontkj.sk@gmail.com>; Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>

Subject: RE: PRI (SL LAW - TOH MOTOR) - CMTD2302922/AGC - RE: PD.230438/ML || URGENT: ACCIDENT INVOLVING FBS2346R & SMV957U ALONG ENG NEO AVENUE ON 22 JULY 2023 AT ABOUT 1655 HOURS

Importance: High

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WITHOUT PREJUDICE

Dear Sir/Madam,

ACCIDENT INVOLVING FBS2346R & SMV957U ALONG ENG NEO AVENUE ON 22 JULY 2023 AT ABOUT 1655 HOURS

We refer to your email of even date confirming your intention to conduct a pre-repair survey on our client's vehicle **FBS2346R**.

We have instructions to reject your surveyor and propose to engage **B J Loi (PAR Automotive Consultancy)** from the workshop's list of surveyors.

Please be informed that said vehicle can be inspected at:

Workshop: **Toh Motor Enterprise**
Address: 160 Sin Ming Drive #05-16, Sin Ming AutoCity Singapore 575722
Contact Person: Angel - 9791 9594

***Please be in touch with the contact person for further arrangement.**

In the event you fail to conduct the pre-repair survey within the next 2 working days, excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you.

Thank you.

Regards

Yuna

DID: 6909 9355 Fax: 6909 6246

Address: 133 New Bridge Road #13-01 Chinatown Point Singapore 059413



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From: Wong, Seok Hiang Betty <betty.wong@sompo.com.sg>

Sent: Tuesday, July 25, 2023 6:12 PM

To: SL LAW PRS <prs@sllaw.com.sg>; Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Cc: tohmotorclaims@gmail.com; aaron tan <aarontkj.sk@gmail.com>; Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>

Subject: PRI (SL LAW - TOH MOTOR) - CMTD2302922/AGC - RE: PD.230438/ML || URGENT: ACCIDENT INVOLVING FBS2346R & SMV957U ALONG ENG NEO AVENUE ON 22 JULY 2023 AT ABOUT 1655 HOURS

Our Reference : **CMTD2302922/AGC**

Your Reference : **PD.230438/ML**

Without Prejudice

EMAIL ONLY

Our Email: motorsurvey@sompo.com.sg

Date: **25/07/2023**

Attention:

M/S S L LAW CHAMBERS

Dear Sir/Madam

ACCIDENT INVOLVING SMV957U & FBS2346R (TP) ON 22.07.2023

We refer to your Notice of Accident dated 25.07.23.

Please be informed that **Ms Agnes Chan** is the handler of this case who can be contacted at 6329 5327 / agnes.chan@sompo.com.sg .

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey

	Motor Surveyor	Surveyor
--	-----------------------	-----------------

	FormTeam Consultancy	Frankie Pang
		Chow BoXiong
	LKK Auto Consultants	Adrian Ling (East)
		Marcus Chua (East)
		Kenneth Kong (North)
	Priority Services	Jimmy Lee
	Raleigh Services	Andrew Ow Yong

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thank you

Best Regards

Betty Wong

Claims Division

D: 6329 5175 | T: 6461 6555

- For motor surveys, you can send your emails to motorsurvey@sompo.com.sg
- For Letter of Demands/new email correspondences, please direct your emails to claimsreport@sompo.com.sg



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From: SL LAW PRS <prs@slaw.com.sg>

Sent: 25, 07, 2023 11:19 AM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Cc: tohmotorclaims@gmail.com; aaron tan <aarontkj.sk@gmail.com>

Subject: PD.230438/ML || URGENT: ACCIDENT INVOLVING FBS2346R & SMV957U ALONG ENG NEO AVENUE ON 22 JULY 2023 AT ABOUT 1655 HOURS

Importance: High

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Dear Sir/Madam,

ACCIDENT INVOLVING FBS2346R & SMV957U ALONG ENG NEO AVENUE ON 22 JULY 2023 AT ABOUT 1655 HOURS

We are instructed to notify you of a road accident on **22 JULY 2023** at about **1655** hours **ALONG ENG NEO AVENUE** involving our client's vehicle registration number **FBS2346R** and vehicle registration number **SMV957U** driven by your insured at the material time. A copy of the GIA is attached for your necessary reference.

As a result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

Please let us have your list of independent surveyors for our client's instructions.

Please be informed that said vehicle can be inspected at:

Workshop: **Toh Motor Enterprise**

Address: 160 Sin Ming Drive #05-16, Sin Ming AutoCity Singapore 575722
Contact Person: Angel (9791 9594)

***Please be in touch with the contact person for further arrangement.**

In the event you fail to conduct the pre-repair survey within the next 2 working days, excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you.

Thank you.

Regards

Yuna

DID: 6909 9355 Fax: 6909 6246

Address: 133 New Bridge Road #13-01 Chinatown Point Singapore 059413



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