## Rajes (LKK Auto)

From: Jacqueline Tan <jacqueline.tan@sq.cntaiping.com>

**Sent:** Wednesday, 26 July 2023 12:32 PM **To:** Ruby Ong; SUR; assignments

**Subject:** RE: PRE-REPAIR SURVEY-Our Ref: SNM23D204933/SLZ1003G/TANCHC & Your Ref:

TCL.BL.ro.50300.23..ess

## **WITHOUT PREJUDICE**

Dear Ruby,

We will assign LKK to conduct the Pre-repair Inspection.

Kindly liaise with our appointed motor surveyor for the inspection.

If there be any injury claims by your client, please combine it in one Letter of Demand as a cause of action shall not be divided for the purpose of bringing 2 or more actions.

Dear LKK,

Please arrange Marcus to conduct the PRS.

Thank you.

Regards,

Jacqueline Tan

Senior Executive Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909 DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

From: Ruby Ong <ruby@htapartners.com.sg> Sent: Wednesday, July 26, 2023 12:06 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>

Subject: RE: PRE-REPAIR SURVEY-Our Ref: SNM23D204933/SLZ1003G/TANCHC & Your Ref: TCL.BL.ro.50300.23..ess

Importance: High

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## WITHOUT PREJUDICE SAVE AS TO COSTS

Dear Sir / Madam

We refer to your email of even date.

Our client is agreeable to appoint Mr Marcus Chua Kang Seng (LKK) from your list to conduct the joint pre-repair survey as a single joint expert for our client's vehicle no. <u>SFV 3161L</u>.

Please make the necessary arrangements with the contact person. The details are as follows:

Venue : **EURO SUCCESS SERVICES PTE LTD** 

1 Kaki Bukit Avenue 6 #02-03 Autobay Singapore 417883

Contact Person: Ah Huat (Tel. 9828 9277 / 6742 6231)

If you fail to conduct the pre-repair survey within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference.

Best regards,
Ruby Ong
Secretary
M/s Hin Tat Augustine & Partners
20 Upper Circular Road
#02-10/12 The Riverwalk
Singapore 058416

**Tel: 6533 0212 ext 255**Fax: 6533 0163 / 6533 0313
www.htapartners.com.sg

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From: donotreply.claims@sg.cntaiping.com <donotreply.claims@sg.cntaiping.com>

Sent: Wednesday, July 26, 2023 11:45 AM

To: jacqueline.tan@sg.cntaiping.com; Ruby Ong <ruby@htapartners.com.sg>

Subject: PRE-REPAIR SURVEY-Our Ref: SNM23D204933/SLZ1003G/TANCHC & Your Ref: TCL.BL.ro.50300.23..ess

Dear Sir/Madam,

The attached letter is for your information and necessary action.

Please contact the officer-in-charge in our letter attached your follow up. No hardcopy letter(s) will be sent to you.

If you have any enquiries, you may email us at claimsdept@sg.cntaiping.com.

Please do not reply to this email.

Best regards,

## China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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