Meng Yan (LKK Auto)

From: Siow Szelin <szelin.siow@fastechauto.com.sg>

Sent: Tuesday, 25 July 2023 5:13 pm

To: Meng Yan (LKK Auto); assignments; SUR

Subject: RE: REQUEST FOR PRE-REPAIR INSPCTION FOR GBE 2373K DOA: 25.07.2023

Attachments: GBE 2373K on 25-07-2023.pdf

Without Prejudice

Dear Yan,

Our client's vehicle already in workshop

Please refer to the GIA report for your attention.

Thank you

Best Regards, Szelin Fastech Auto Pte Ltd 1 Kaki Bukit Avenue 6 #01-48 Autobay Singapore 417883

Tel: 6746 5405 Fax: 6745 8520

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.

From: Meng Yan (LKK Auto) <mengyan@lkkauto.com>

Sent: Tuesday, July 25, 2023 17:10

To: Siow Szelin <szelin.siow@fastechauto.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com> **Subject:** RE: REQUEST FOR PRE-REPAIR INSPCTION FOR GBE 2373K DOA: 25.07.2023

Dear Szelin,

Is the vehicle GBE 2373K in the workshop?

Please provide GIA report.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 / Whatsapp call: 87813698 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>

Sent: Tuesday, July 25, 2023 4:35 PM

To: Siow Szelin <szelin.siow@fastechauto.com.sg>; admin-d <admin-d@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Mei Kwan (LKKAuto)

<Meikwan@lkkauto.com>

Subject: RE: REQUEST FOR PRE-REPAIR INSPCTION FOR GBE 2373K DOA: 25.07.2023

Hi LKK,

Officer-in-Charge: TBA

Insured has not report, we will advise Officer-in-Charge and Claims ref no. later.

Please conduct this survey request.

(Note: Survey vehicle only, LOD will be handled by Ergo)

Kindly inform us if you are not able to attend it.

Thank you.

Warmest Regards, Pauline Soh Executive

ERGO Insurance Pte. Ltd.

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988

pauline.soh@ergo.com.sg | www.ergo.com.sg



ERGO is one of the major insurance groups in Germany and Europe. Worldwide, ERGO is represented in more than 30 countries and concentrates on Europe and Asia. ERGO is part of Munich Re (Group), one of the world's leading risk carriers.





Disclaimer: This message and its attachments are confidential, intended only for the named addressee, and may be privileged. If you are not the intended recipient, you should not disclose, distribute, copy or use this communication. If you are not the intended recipient, please notify the sender by return email and delete this message. By opening any attachment to this message, you agree to accept the risk that it may contain a virus or damaging code, and you agree that ERGO Insurance Pte Ltd. will not be liable for any loss or damage thereby caused.

From: Siow Szelin <szelin.siow@fastechauto.com.sg>

Sent: Tuesday, 25 July 2023 4:31 pm

To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>

Cc: Jason < Jason@fastechauto.com.sg>

Subject: RE: REQUEST FOR PRE-REPAIR INSPCTION FOR GBE 2373K DOA: 25.07.2023

Without Prejudice

Dear Sir / Madam,

Please arrange (LKK) to conduct the pre-repair survey.

Thank You

Best Regards, Szelin Fastech Auto Pte Ltd 1 Kaki Bukit Avenue 6 #01-48 Autobay Singapore 417883

Tel: 6746 5405 Fax: 6745 8520

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.

From: ERGO Insurance Pte. Ltd. (Claims Department) < claims@ergo.com.sg>

Sent: Tuesday, July 25, 2023 16:27

To: Siow Szelin <szelin.siow@fastechauto.com.sg>

Subject: FW: REQUEST FOR PRE-REPAIR INSPCTION FOR GBE 2373K DOA: 25.07.2023

Dear Szelin

We would like to conduct a PRI survey, please refer to our list of surveyors :

Survey Company	Surveyor Name
Priority	Jeffrey Ong
Perfect Automobile	Gary Chuah
LKK	Byran / Andrew Ling
FTA	Gary Soon
Appraiser VP	Victor

Warmest Regards, Pauline Soh Executive

ERGO Insurance Pte. Ltd.

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988

pauline.soh@ergo.com.sg | www.ergo.com.sg



ERGO is one of the major insurance groups in Germany and Europe. Worldwide, ERGO is represented in more than 30 countries and concentrates on Europe and Asia. ERGO is part of Munich Re (Group), one of the world's leading risk carriers.



Disclaimer: This message and its attachments are confidential, intended only for the named addressee, and may be privileged. If you are not the intended recipient, you should not disclose, distribute, copy or use this communication. If you are not the intended recipient, please notify the sender by return email and delete this message. By opening any attachment to this message, you agree to accept the risk that it may contain a virus or damaging code, and you agree that ERGO Insurance Pte Ltd. will not be liable for any loss or damage thereby caused.

From: Siow Szelin <szelin.siow@fastechauto.com.sg>

Sent: Tuesday, 25 July 2023 3:06 pm

To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>

Cc: Jason < Jason@fastechauto.com.sg>

Subject: REQUEST FOR PRE-REPAIR INSPCTION FOR GBE 2373K DOA: 25.07.2023

Without Prejudice

Dear Sir / Madam,

Your insured's vehicle: GU 9818E.

Date of accident: <u>25/07/2023</u>

Please arrange Pre-repair Inspection for my client's vehicle no: GBE 2373K.

In accordance to APPENDIX C Pre-action Protocol for Non-Injury Motor Accident Cases of PRACTICE DIRECTIONS

AMENDMENT NO. 1 OF 2016 paragraph 2.3, please provide a list of at least 10 motor surveyors within 2 days of the notice.

Thank you

Best Regards, Szelin Fastech Auto Pte Ltd 1 Kaki Bukit Avenue 6 #01-48 Autobay Singapore 417883

Tel: 6746 5405

Fax: 6745 8520

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.

EMAIL DISCLAIMER

The information contained in this email communication is confidential. You should only read, disclose, re-transmit, copy, distribute, act in reliance on or commercialize the information if you are authorized to do so. If you are not the intended recipient of this email communication, please notify the sender by replying to the email and destroy any electronic or paper copy of this message.

Any views expressed in this email communication are those of the individual sender. ERGO Insurance Pte. Ltd. does not represent, warrant or guarantee that the integrity of this communication has been maintained or that the communication is free of errors, virus or interference.

ERGO Insurance Pte. Ltd. asserts copyright in respect to this email including any attachment. No part may be reproduced by any process or for any purpose without prior written permission.

EMAIL DISCLAIMER

The information contained in this email communication is confidential. You should only read, disclose, re-transmit, copy, distribute, act in reliance on or commercialize the information if you are authorized to do so. If you are not the intended recipient of this email communication, please notify the sender by replying to the email and destroy any electronic or paper copy of this message.

Any views expressed in this email communication are those of the individual sender. ERGO Insurance Pte. Ltd. does not represent, warrant or guarantee that the integrity of this communication has been maintained or that the communication is free of errors, virus or interference.

ERGO Insurance Pte. Ltd. asserts copyright in respect to this email including any attachment. No part may be reproduced by any process or for any purpose without prior written permission.