

Rajes (LKK Auto)

From: Lynn Khong <lynn.khong@sg.cntaiping.com>
Sent: Tuesday, 25 July 2023 11:44 AM
To: 'Nur Hidayah'; assignments; SUR
Cc: Jacqueline Tan; Erzat Lee; Suria Suria; Claim Motor
Subject: RE: Our Ref: FBR1985H; Your ref: YP6805A (SNM23D204823/YP6805A/tanchc) - CLAIMANT: MUHAMMAD ALIF BIN AYUB INVOLVING MOTOR VEHICLES NO. FBR1985H AND YP6805A ALONG MANDAI ROAD ON 12TH JULY 2023 AT 07:30HOURS NOTICE FOR PRE-REPAIR INSPECTION

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sirs / Madam,

We will be appointing **M/s LKK Auto Consultants Pte Ltd** to conduct the pre-repair survey (PRS) on your client's vehicle.

We seek your cooperation to arrange the vehicle readily for dismantling with repair estimates during the pre-repair survey.

Please note the said motorcycle can be inspected at:

Name of workshop: ERZAT LEE TYRES PTE LTD

Address: WCEGA PLAZA

**1 BUKIT BATOK CRESCENT
#02-31 SINGAPORE 658064**

Contact details: Ms Hidayah 89521184

Based on your client's police report, he stated to have rear ended our vehicle.

Please provide video evidence or Police investigation results to substantiate your client's claim.

Otherwise, we are of view not liable at this juncture.

Brief Details.

I was riding on the 3rd lane along Mandai road towards SLE at a straight road with heavy traffic. Vehicle no. YP6805A was driving on 2nd lane where the vehicle suddenly swerve to the 3rd lane without signalling and a sudden stop without hazard light. I immediately applied emergency break to avoid collision and as the vehicle did a swerve so close to me, I skidded to the rear end of the vehicle. I sustained multiple injuries on my hands and legs. SCDF ambulance and SPF Traffic police attended to the incident. I was subsequently conveyed to Khoo Teck Phuat hospital via SCDF ambulance due to my injuries. That is all I have to report.

Thank you

Hi LKK,

Please assist to arrange SJE PRS.
Refer to ezclaims.

Thank you

Regards,

Lynn Khong

Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Nur Hidayah <hidayah@erzatleemotor.com>

Sent: Tuesday, July 25, 2023 11:12 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: erzat@erzatleemotor.com; suria@erzatleemotor.com; claim@erzatleemotor.com; Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>

Subject: Re: Our Ref: FBR1985H; Your ref: YP6805A (SNM23D204823/YP6805A/tanchc) - CLAIMANT: MUHAMMAD ALIF BIN AYUB INVOLVING MOTOR VEHICLES NO. FBR1985H AND YP6805A ALONG MANDAI ROAD ON 12TH JULY 2023 AT 07:30HOURS NOTICE FOR PRE-REPAIR INSPECTION

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Hi

We agree and shall appoint [Alex from LKK](#).

Thank You

Best Regards,

Nur Hidayah

Administrative Executive

Erzat Lee Motor Trading Pte Ltd

Synergy@KB 23

Kaki Bukit Road 4

#01-19 Level 2 Singapore 417801

E: Hidayah@erzatleemotor.com

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On Tue, 25 Jul 2023 at 10:59, Claims Dept of CTI <claimsdept@sg.cntaiping.com> wrote:

Dear All,

We had reply on 21 July 2023.

Please refer to our attachment.

*** Kindly quote our reference number for future correspondences.*

Thank you

Lim Shu Min

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Nur Hidayah <hidayah@erzatileemotor.com>

Sent: Tuesday, July 25, 2023 10:06 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Personal Dept of China Taiping Insurance <e-personal@sg.cntaiping.com>
Cc: Erzatz Lee <erzat@erzatzleemotor.com>; Suria Suria <suria@erzatzleemotor.com>; Claim Motor <claim@erzatzleemotor.com>
Subject: Re: Our Ref: FBR1985H; Your ref: YP6805A – CLAIMANT: MUHAMMAD ALIF BIN AYUB INVOLVING MOTOR VEHICLES NO. FBR1985H AND YP6805A ALONG MANDAI ROAD ON 12TH JULY 2023 AT 07:30HOURS NOTICE FOR PRE-REPAIR INSPECTION

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3RD EMAIL SENT

Our Ref: FBR1985H

Your ref: YP6805A

Dear Sirs,

CLAIMANT: MUHAMMAD ALIF BIN AYUB

INVOLVING MOTOR VEHICLES NO. FBR1985H AND YP6805A ALONG

MANDAI ROAD ON 12TH JULY 2023 AT 07:30 HOURS

[NOTICE FOR PRE-REPAIR INSPECTION](#)

I sent an email last week dated 20th July 2023 and 21st July 2023.

I am still waiting for your response in regards to PRI for the mentioned bike claim.

Please note the said motorcycle can be inspected at:

Name of workshop: ERZAT LEE TYRES PTE LTD

Address: WCEGA PLAZA

CRESCENT

SINGAPORE 658064

1 BUKIT BATOK

#02-31

Contact details: Ms Hidayah 89521184

Best Regards,

Nur Hidayah

Administrative Executive

Erzat Lee Motor Trading Pte Ltd

Synergy@KB 23

Kaki Bukit Road 4

#01-19 Level 2 Singapore 417801

E: Hidayah@erzatleemotor.com

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On Fri, 21 Jul 2023 at 12:19, Nur Hidayah <hidayah@erzatleemotor.com> wrote:

Dear Sirs,

We have yet to get any response in regards to the PRI

I hope to hear from you soon

Thank You

Best Regards,

Nur Hidayah

Administrative Executive

Erzat Lee Motor Trading Pte Ltd

Synergy@KB 23

Kaki Bukit Road 4

#01-19 Level 2 Singapore 417801

E: Hidayah@erzatleemotor.com

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On Thu, 20 Jul 2023 at 16:11, Nur Hidayah <hidayah@erzatleemotor.com> wrote:

Our Ref: FBR1985H

Your ref: YP6805A

Dear Sirs,

CLAIMANT: MUHAMMAD ALIF BIN AYUB

INVOLVING MOTOR VEHICLES NO. FBR1985H AND YP6805A ALONG

MANDAI ROAD ON 12TH JULY 2023 AT 07:30 HOURS

[NOTICE FOR PRE-REPAIR INSPECTION](#)

We act for MUHAMMAD ALIF BIN AYUB (“our client”), owner of motorcycle
no. *FBR1985H*, in his claim for property damage and consequential loss
and expense as a result of the above captioned road traffic accident involving your insured driver of vehicle
no *YP6805A*

As a result of the accident, our client's motorcycle was damaged and he suffered other consequential losses.

Please let us know **within 2 working days** upon receipt of this notice whether you intend to conduct a pre-repair survey of our client's motorcycle. In the event that you do not respond within the stipulated timeline, our client will proceed to repair the motorcycle without further reference to you.

If you wish to conduct a survey, please liaise with **Ms Hidayah 89521184**, failing which, we will proceed accordingly.

Please note the said motorcycle can be inspected at:

Name of workshop: ERZAT LEE TYRES PTE LTD

Address: WCEGA PLAZA

CRESCENT

SINGAPORE 658064

1 BUKIT BATOK

#02-31

Contact details: Ms Hidayah 89521184

Best Regards,

Nur Hidayah

Administrative Executive

Erzat Lee Motor Trading Pte Ltd

Synergy@KB 23

Kaki Bukit Road 4

#01-19 Level 2 Singapore 417801

E: Hidayah@erzatleemotor.com

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