

Meng Yan (LKK Auto)

From: ECICS Claims <claims@ecics.com.sg>
Sent: Monday, 24 July 2023 5:10 pm
To: assignments
Cc: renemer.bagang@cyclecarriage.com.sg; Ler Yeong Cherng; Muhammad Afiq Bin Mohamed Kamal
Subject: NR- EL Ref: DMPC2300619H/02/AF Accident on 21/07/2023 Involving our Insured SMN4040E and your Insured SGQ2268J

WITHOUT PREJUDICE

Dear LKK,

Please refer to below email and arrange PRI.

Best regards

Sow Foong

Claims Assistant



Tel (65) 6337 4779

Email claims@ecics.com.sg **Web** www.ecics.com.sg

Address 10 Eunos Road 8, Singapore Post Centre, #09-04A, Singapore 408600

From: Renemer Ramirez Bagang <renemer.bagang@cyclecarriage.com.sg>
Sent: Monday, July 24, 2023 4:55 PM
To: ECICS Claims <claims@ecics.com.sg>
Cc: Ler Yeong Cherng <mars.ler@cyclecarriage.com.sg>; Muhammad Afiq Bin Mohamed Kamal <afiq_mohamedkamal@ecics.com.sg>
Subject: RE: NR- EL Ref: DMPC2300619H/02/AF Accident on 21/07/2023 Involving our Insured SMN4040E and your Insured SGQ2268J

Dear Sir/Mdm,

Please appoint LKK Auto Consultant to conduct pre-repair survey on 26/07/2023 Wednesday 10:00am at C&C Ubi Centre S408650.

Thank you.

Ren Bagang
Motor Claims Service Advisor
330 Ubi Road 3, Singapore 408650



Exceptional Journeys

Cycle & Carriage Singapore • 330 Ubi Road 3, Singapore 408650
• DID: +65 6594 9166 • H: +65 8552 3293 • www.cyclecarriage.com.sg

From: ECICS Claims <claims@ecics.com.sg>

Sent: Monday, 24 July 2023 4:45 pm

To: Renemer Ramirez Bagang <renemer.bagang@cyclecarriage.com.sg>

Cc: Ler Yeong Cherng <mars.ler@cyclecarriage.com.sg>; Muhammad Afiq Bin Mohamed Kamal <afiq_mohamedkamal@ecics.com.sg>

Subject: NR- EL Ref: DMPC2300619H/02/AF Accident on 21/07/2023 Involving our Insured SMN4040E and your Insured SGQ2268J

This email was sent from outside of your organisation

WITHOUT PREJUDICE

Dear Sir/Madam

Thank you for your email.

We intend to conduct a pre-repair survey of the damage to your client's vehicle jointly with your client's workshop. We propose to use one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert:

1. Ajax Inspection Services Pte Ltd
2. Appraisals Associates Pte Ltd
3. Infiniti Appraisal Services
4. LKK Auto Consultants

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

Best regards

Sow Foong

Claims Assistant



Tel (65) 6337 4779

Email claims@ecics.com.sg **Web** www.ecics.com.sg

Address 10 Eunus Road 8, Singapore Post Centre, #09-04A, Singapore 408600

From: Renemer Ramirez Bagang <renemer.bagang@cyclecarriage.com.sg>

Sent: Monday, July 24, 2023 4:24 PM

To: ECICS Claims <claims@ecics.com.sg>

Cc: Ler Yeong Chong <mars.ler@cyclecarriage.com.sg>

Subject: Accident on 21/07/2023 Involving our Insured SMN4040E and your Insured SGQ2268J

Dear Motor Claims,

Our client is looking to make a claim against your insurer for property damage caused to his/her vehicle.

Please confirm if your insurance company is prepared to engage in a direct settlement for property damage only.

This settlement excludes our client's right to recover further loss arising from rental of alternative / replacement vehicle.

As our client requires the use of a vehicle during this period that his/her vehicle is in our workshop, our client has will rented a vehicle and will be looking towards your company to make good his/her loss/rental cost.

Please confirm that you understand that any direct settlement reached for the cost of repairs to our client's vehicle does not prejudice his/her rights to recover any other damages he has suffered.

**Please arrange for Pre-survey on 26/07/2023 Wednesday 10:00am at Cycle & Carriage Level 3
330 Ubi Road 3 S408650.**

Thank you.

Ren Bagang
Motor Claims Service Advisor
330 Ubi Road 3, Singapore 408650



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