

Meng Yan (LKK Auto)

From: Ashlene Lee Bee Gan (Strides Automotive Services Pte Ltd) <BeeGan.Lee@stridespremier.com.sg>
Sent: Tuesday, 25 July 2023 9:56 am
To: Meng Yan (LKK Auto); assignments; SUR
Cc: Ashlene Lee Bee Gan (Strides Automotive Services Pte Ltd)
Subject: RE: PAPER SURVEY REPORT - NON REPORTING D23000083MFSH/STRIDES/KT OUR REF: L.23.0032.pl // YR REF: SHB 5123R & SJQ 7067D ON 31.12.2022
Attachments: LOD TAX 12 22 2082.pdf

Dear Yan,

Kindly let us have your report via email.
Thank you

Regards,

ashlene

Ashlene Lee
Claim Department

Strides Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705
DID: 6866 2615 | Fax: 6368 7421 | Email: BeeGan.Lee@stridespremier.com.sg | www.stridesmobility.com.sg
<https://www.smrt.com.sg/Compliment>



From: Meng Yan (LKK Auto) <mengyan@lkkauto.com>
Sent: Thursday, January 5, 2023 11:57 AM
To: Ong Hua Yen (Strides Automotive Services Pte Ltd) <HuaYen.Ong@strides.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: MTPRI <MTPRI@smrt.com.sg>; Ashlene Lee Bee Gan (Strides Automotive Services Pte Ltd) <BeeGan.Lee@strides.com.sg>
Subject: RE: PRE-PEPAIR SURVEY - NON REPORTING D23000083MFSH/STRIDES/KT OUR REF: L.23.0032.pl // YR REF: SHB 5123R & SJQ 7067D ON 31.12.2022

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Dear Hua Yen,

Thank you for the assignment.

Repairer arrange on 9.1.23.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ong Hua Yen (Strides Automotive Services Pte Ltd) <HuaYen.Ong@strides.com.sg>

Sent: Thursday, 5 January 2023 11:14 AM

To: assignments <assignments@lkkauto.com>; Meng Yan (LKK Auto) <mengyan@lkkauto.com>

Cc: MTPRI <MTPRI@smrt.com.sg>; Ashlene Lee Bee Gan (Strides Automotive Services Pte Ltd) <BeeGan.Lee@strides.com.sg>

Subject: FW: PRE-PEPAIR SURVEY - NON REPORTING D23000083MFSH/STRIDES/KT OUR REF: L.23.0032.pl // YR REF: SHB 5123R & SJQ 7067D ON 31.12.2022

Ref: TAX/12/22/2082

Dear Yan,

Kindly survey on “ Without Prejudice” basis.

TP: SJQ7067D

Insured: SHB5123R

Workshop: YAP MOTOR SERVICE PTE LTD

Thank you.

Regards,

Hua Yen

Claim Department

Strides Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705

DID: 6866 2650 | Fax: 6368 7421 | Email: HuaYen.Ong@strides.com.sg

From: Kuru & Co <kurulegal@yahoo.com.sg>

Sent: Thursday, 5 January 2023 10:20 am

To: Ong Hua Yen (Strides Automotive Services Pte Ltd) <HuaYen.Ong@strides.com.sg>

Cc: MTPRI <MTPRI@smrt.com.sg>; Ashlene Lee Bee Gan (Strides Automotive Services Pte Ltd) <BeeGan.Lee@strides.com.sg>; Magnaye Ana Margie Marasigan (Strides Automotive Services Pte Ltd) <Ana.Magnaye@strides.com.sg>

Subject: Re: PRE-PEPAIR SURVEY - NON REPORTING D23000083MFSH/STRIDES/KT OUR REF: L.23.0032.pl // YR REF: SHB 5123R & SJQ 7067D ON 31.12.2022

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Dear Sirs,

**ACCIDENT INVOLVING SJQ 7067D AND SHB 5123R ON 31.12.2022
AT/ALONG KALIDASA AVENUE
PRE-REPAIR SURVEY**

We refer to your letter of 5 January 2023.

We confirm that you have **objected** to our client's list of surveyors. Our client's vehicle is at the following address:

YAP MOTOR SERVICE PTE LTD
Blk 7 Sin Ming Industrial Estate #01-82
Singapore 575642

Tel: 64511705 Helen

Please inform your surveyor to conduct the pre-repair survey within 2 working days, failing which our client will have no alternative but to proceed with the repair of his vehicle.

Regards,

Ms Ting

Kuru & Co
150 South Bridge Road
#04-06 Fook Hai Building

Singapore 058727
Tel: 6532 2009
Fax: 6532 2007

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On Thursday, 5 January 2023 at 10:12:04 am SGT, Ong Hua Yen (Strides Automotive Services Pte Ltd) <huayen.ong@strides.com.sg> wrote:

Dear Sir,

We are not agreeable of your surveyors list.

We will appoint our surveyor to conduct a PRI at your client's workshop.

Thanks & Regards

Hua Yen

From: Kuru & Co <kurulegal@yahoo.com.sg>

Sent: Thursday, 5 January 2023 9:33 am

To: Ong Hua Yen (Strides Automotive Services Pte Ltd) <HuaYen.Ong@strides.com.sg>

Cc: MTPRI <MTPRI@smrt.com.sg>; Ashlene Lee Bee Gan (Strides Automotive Services Pte Ltd) <BeeGan.Lee@strides.com.sg>; Magnaye Ana Margie Marasigan (Strides Automotive Services Pte Ltd) <Ana.Magnaye@strides.com.sg>

Subject: Re: PRE-PEPAIR SURVEY - NON REPORTING D23000083MFSH/STRIDES/KT OUR REF: L.23.0032.pl // YR REF: SHB 5123R & SJQ 7067D ON 31.12.2022

Dear Sirs,

ACCIDENT INVOLVING SJQ 7067D AND SHB 5123R ON 31.12.2022

AT/ALONG KALIDASA AVENUE

PRE-REPAIR SURVEY

We refer to your letter of 5 January 2023.

Our client is objecting to your list of surveyors. Attached is our client's list of proposed surveyors for your consideration.

LIST OF SURVEYOR

	Survey Company
1	Absolute Appraisal Services Pte Ltd
2	Cozon Engineers
3	Delta V Consultant
4	Prominent Appraiser Services Pte Ltd
5	Impact Analysis Consultant
6	Constant Appraiser Services
7	Lee Automobile Appraisers Services
8	Mc-Coy Appraiser Pte Ltd
9	PAR Automotive Consultancy
10	Prestige Appraiser Services

Please state the surveyor you will be appointing to be the single joint expert or that you are objecting to our client's proposed list of surveyors.

If we do not hear from you **within 2 working days**, it shall be deemed that you have agreed to the appointment of any of the surveyors listed by our client.

Regards,

Ms Ting

Kuru & Co
150 South Bridge Road
#04-06 Fook Hai Building
Singapore 058727
Tel: 6532 2009

Fax: 6532 2007

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On Thursday, 5 January 2023 at 09:02:04 am SGT, Ong Hua Yen (Strides Automotive Services Pte Ltd) <huayen.ong@strides.com.sg> wrote:

Ref: TAX/12/22/2082

WITHOUT PREJUDICE

Dear Sirs

We are the owner of SHB5123R as such we do not follow the new protocol.

Attached is a copy of our insurers, MS First Capital Insurance Limited's letter for your perusal.

Please let us have workshop contacts so our surveyor may call them to arrange for PRI without further delay.

Thank you.

However, we have 9 surveyors for you to choose from :-

1. M/s LKK Bryan Ang Tani
2. M/s LKK Adrian Ling Wai Ping
3. M/s LKK Kenneth Kong Seng Cheong
4. M/s LKK Marcus Chua Kang Seng
5. M/s LKK Mohammed Rasul Bin Mohd Yunus
6. M/s LKK Mohamad Taufikh Bin Hamid
7. M/s LKK Xing Guo Qiang

8. M/s LKK Steve Chen Tsue Yee
9. In House Low Thian Seng

Regards,

Hua Yen

Claim Department

Strides Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705
DID: 6866 2650 | Fax: 6368 7421 | Email: Huayen.Ong@strides.com.sg

From: Kuru & Co <kurulegal@yahoo.com.sg>

Sent: Wednesday, 4 January 2023 3:07 pm

To: Magnaye Ana Margie Marasigan (Strides Automotive Services Pte Ltd) <Ana.Magnaye@strides.com.sg>

Cc: MTPRI <MTPRI@smrt.com.sg>; Shanti B Thaiyal Nayagi (Strides Automotive Services Pte Ltd) <Thaiyal.Nayagi@strides.com.sg>

Subject: RE: PRE-PEPAIR SURVEY - OUR CLIENT'S VIDEO FOOTAGE- NON REPORTING D23000083MFSH/STRIDES/KT OUR REF: L.23.0032.pl // YR
REF: SHB 5123R & SJQ 7067D ON 31.12.2022

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WITHOUT PREJUDICE

Dear Sir,

We refer to your email of 04.01.23.

We forward herewith our client's video footage for your attention.

Kindly let us hear from you as soon as possible.

Regards,

Ms Ting

Kuru & Co
150 South Bridge Road
#04-06 Fook Hai Building
Singapore 058727
Tel: 6532 2009

Fax: 6532 2007

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On Wednesday, 4 January 2023 at 12:58:51 pm SGT, Ashlene Lee Bee Gan (Strides Automotive Services Pte Ltd) <beegan.lee@strides.com.sg> wrote:

Without Prejudice

Save As To Costs

Dear Sirs

Our driver did not report the accident to us as yet.

Kindly forward a copy of your client's video footage for us to persuade the driver of the situation.

Thank you.

Regards,

ashlene

Ashlene Lee

Claim Department

Strides Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705
DID: 6866 2615 | Fax: 6368 7421 | Email: BeeGan.Lee@strides.com.sg | www.stridesmobility.com.sg

<https://www.smrt.com.sg/Compliment>



From: Harminder Kaur <Harminder@msfirstcapital.com.sg>
Sent: Wednesday, 4 January 2023 10:38 am
To: MTPRI <MTPRI@smrt.com.sg>
Cc: Ong Hua Yen (Strides Automotive Services Pte Ltd) <HuaYen.Ong@strides.com.sg>; Ashlene Lee Bee Gan (Strides Automotive Services Pte Ltd) <BeeGan.Lee@strides.com.sg>; Karen Tan <karentan@msfirstcapital.com.sg>; Kuru & Co <kurulegal@yahoo.com.sg>
Subject: NON REPORTING D23000083MFSH/STRIDES/KT OUR REF: L.23.0032.pl // YR REF: SHB 5123R & SJQ 7067D ON 31.12.2022

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Dear Hua Yen,

PRI.

Thank You.

Best Regards,

Harminder Kaur

Motor Claims

MS First Capital Insurance Ltd

16 Raffles Quay

#42-01 Hong Leong Building

Singapore 048581

T: 6507 3848 | F: 6507 3849

Website <http://www.msfirstcapital.com.sg>

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From: Kuru & Co <kurulegal@yahoo.com.sg>

Sent: Wednesday, January 4, 2023 9:43 AM

To: Motor Claims <MotorClaims@msfirstcapital.com.sg>

Subject: RE: PRE-REPAIR SURVEY // OUR REF: L.23.0032.pl // YR REF: SHB 5123R // ACCIDENT INVOLVING SJQ 7067D AND SHB 5123R ON 31.12.2022

Dear Sirs,

ACCIDENT INVOLVING SJQ 7067D AND SHB 5123R ON 31.12.2022

AT/ALONG KALIDASA AVENUE

NOTIFICATION OF ACCIDENT AND PRE-REPAIR SURVEY

We act for **Chan Chee Kin (Chen Zhijian)**, whose vehicle registration number **SJQ 7067D** was damaged in the above accident.

A copy of our client's Singapore Accident Statement/traffic police report is enclosed.

Before our client proceeds with repairs, please let us know within **2 working days** of your receipt of this notice whether you would like to conduct a pre-repair survey.

If we do not receive any reply from you within the stipulated timeline, our client shall proceed with repairs without further reference to you.

Regards,

Ms Ting

Kuru & Co
150 South Bridge Road
#04-06 Fook Hai Building
Singapore 058727
Tel: 6532 2009

Fax: 6532 2007

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