

Meng Yan (LKK Auto)

From: Magnaye Ana Margie Marasigan (Strides Automotive Services Pte Ltd) <Ana.Magnaye@stridespremier.com.sg>
Sent: Monday, 24 July 2023 3:54 pm
To: Meng Yan (LKK Auto)
Cc: Eric Woo
Subject: RE: PRI : ACCIDENT INVOLVING MOTOR VEHICLE SLH93Y AND YOUR INSURED SHB5025R ALONG KEONG SAID ROAD CARPARK (K00008) LOT 11 ON 07/03/2023
Attachments: SR.pdf

Our ref : TAX/03/23/2028

Dear Yan,

TP report attached.
Please let us have the report soonest.

Thanks & Best Regards,

Ana Magnaye

Claims Department

Strides Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705
DID: 6866 2678 | Fax: 6368 7421 | Email: ana.magnaye@stridespremier.com.sg | www.stridesmobility.com.sg



From: Meng Yan (LKK Auto) <mengyan@lkkauto.com>
Sent: Monday, 13 March 2023 3:52 pm
To: MTPRI <MTPRI@smrt.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: Magnaye Ana Margie Marasigan (Strides Automotive Services Pte Ltd) <Ana.Magnaye@strides.com.sg>

Subject: Re: PRI : ACCIDENT INVOLVING MOTOR VEHICLE SLH93Y AND YOUR INSURED SHB5025R ALONG KEONG SAID ROAD CARPARK (K00008) LOT 11 ON 07/03/2023

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Dear Ashlene,

Thank you for the assignment.

Repairer arrange on 15.3.23.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: MTPRI <MTPRI@smrt.com.sg>

Sent: Monday, 13 March 2023 2:39 pm

To: admin-d <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: Meng Yan (LKK Auto) <mengyan@lkkauto.com>; Magnaye Ana Margie Marasigan (Strides Automotive Services Pte Ltd) <Ana.Magnaye@strides.com.sg>; MTPRI <MTPRI@smrt.com.sg>

Subject: FW: PRI : ACCIDENT INVOLVING MOTOR VEHICLE SLH93Y AND YOUR INSURED SHB5025R ALONG KEONG SAID ROAD CARPARK (K00008) LOT 11 ON 07/03/2023

Ref: TAX/03/23/2028/MA

Dear Meng Yan,

Kindly survey on "Without Prejudice" basis.

TP: SLH93Y

Insured: SHB5025R

Workshop:

Prompt Auto Solutions Pte Ltd

8 Kaki Bukit Avenue 4

#02-37 Premier @ Kaki Bukit

Singapore 415875

Contact person: Roy Chak (65) 9731 9322

Thank you.

Regards,

ashlene

Ashlene Lee

Claim Department

Strides Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705
DID: 6866 2615 | Fax: 6368 7421 | Email: BeeGan.Lee@strides.com.sg | www.stridesmobility.com.sg
<https://www.smrt.com.sg/Compliment>



From: MTPRI

Sent: Monday, March 13, 2023 2:33 PM

To: Claims ARCO <claims@arcolaw.sg>

Cc: Magnaye Ana Margie Marasigan (Strides Automotive Services Pte Ltd) <Ana.Magnaye@strides.com.sg>

Subject: RE: PRI : ACCIDENT INVOLVING MOTOR VEHICLE SLH93Y AND YOUR INSURED SHB5025R ALONG KEONG SAID ROAD CARPARK (K00008) LOT 11 ON 07/03/2023

Without Prejudice

Save As To Costs

Dear Sirs,

We are not agreeable to your proposed surveyor for SJE.

As such, we will appoint our surveyor to your client's workshop as follow:-

Prompt Auto Solutions Pte Ltd

8 Kaki Bukit Avenue 4

#02-37 Premier @ Kaki Bukit

Singapore 415875

Contact person: Roy Chak (65) 9731 9322

Regards,

ashlene

Ashlene Lee
Claim Department

Strides Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705
DID: 6866 2615 | Fax: 6368 7421 | Email: BeeGan.Lee@strides.com.sg | www.stridesmobility.com.sg
<https://www.smrt.com.sg/Compliment>



From: Claims ARCO <claims@arcolaw.sg>
Sent: Monday, March 13, 2023 12:55 PM
To: MTPRI <MTPRI@smrt.com.sg>
Cc: Magnaye Ana Margie Marasigan (Strides Automotive Services Pte Ltd) <Ana.Magnaye@strides.com.sg>; Claims ARCO <claims@arcolaw.sg>
Subject: Re: PRI : ACCIDENT INVOLVING MOTOR VEHICLE SLH93Y AND YOUR INSURED SHB5025R ALONG KEONG SAID ROAD CARPARK (K00008) LOT 11 ON 07/03/2023

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WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to your below email.

We disagree with your list of surveyors.

We propose AJAX to be our SJE.

Kindly let us hear from you soonest.

Thank You.

Best Regards,

Admin

ARCO LAW LLC

6 Jiak Chuan Road
#04-01 Singapore 089262



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From: MTPRI <MTPRI@smrt.com.sg>

Sent: Friday, March 10, 2023 8:48 PM

To: Claims ARCO <claims@arcolaw.sg>

Cc: MTPRI <MTPRI@smrt.com.sg>; Magnaye Ana Margie Marasigan (Strides Automotive Services Pte Ltd) <Ana.Magnaye@strides.com.sg>

Subject: RE: PRI : ACCIDENT INVOLVING MOTOR VEHICLE SLH93Y AND YOUR INSURED SHB5025R ALONG KEONG SAID ROAD CARPARK (K00008) LOT 11 ON 07/03/2023

Ref: TAX/03/23/2028

WITHOUT PREJUDICE

Dear Sirs

We are the owner of SHB5025R as such we do not follow the new protocol.

Attached is a copy of our insurers, MS First Capital Insurance Limited's letter for your perusal.

Please let us have workshop contacts so our surveyor may call them to arrange for PRI without further delay.

Thank you.

However, we have 6 surveyors for you to choose from :-

1. M/s LKK Bryan Ang Tani
2. M/s LKK Adrian Ling Wai Ping
3. M/s LKK Kenneth Kong Seng Cheong
4. M/s LKK Marcus Chua Kang Seng
5. M/s LKK Mohammed Rasul Bin Mohd Yunus
6. M/s LKK Mohamad Taufikh Bin Hamid

Regards,

Hua Yen
Claim Department

Strides Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705
DID: 6866 2650 | Fax: 6368 7421 | Email: Huayen.Ong@strides.com.sg

From: Claims ARCO <claims@arcolaw.sg>

Sent: Friday, 10 March 2023 2:56 pm

To: MTPRI <MTPRI@smrt.com.sg>; Claims ARCO <claims@arcolaw.sg>

Cc: Caroline@msfirstcapital.com.sg

Subject: Re: PRI : ACCIDENT INVOLVING MOTOR VEHICLE SLH93Y AND YOUR INSURED SHB5025R ALONG KEONG SAID ROAD CARPARK (K00008) LOT 11 ON 07/03/2023

CAUTION: This email originated from outside of SMRT. Do not click links or open attachments unless you recognise the sender and are expecting the content or attachment.

WITHOUT PREJUDICE

Dear Ana,

Enclosed our client's GIA report for your reference.

Please kindly let us have your **list of surveyors**.

Thanks.

Best Regards,

Admin

ARCO LAW LLC

6 Jiak Chuan Road

#04-01 Singapore 089262

Website : www.arcolaw.sg



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From: MTPRI <MTPRI@smrt.com.sg>

Sent: Friday, March 10, 2023 2:46 PM

To: Claims ARCO <claims@arcolaw.sg>

Cc: MTPRI <MTPRI@smrt.com.sg>; Caroline@msfirstcapital.com.sg <Caroline@msfirstcapital.com.sg>

Subject: FW: PRI : ACCIDENT INVOLVING MOTOR VEHICLE SLH93Y AND YOUR INSURED SHB5025R ALONG KEONG SAID ROAD CARPARK (K00008) LOT 11 ON 07/03/2023

Without Prejudice

Our Ref : MISC/TAX/23/003/MA

Dear Sirs,

Please let us have a copy of your client's report and CCTV if any .

We would like to inform you that our hirer / driver has not reported the matter.

Please hold your hands while we try to communicate with our hirer / driver.

For avoidance of doubt, please do not construe our involvement at this state as an admission of liability on our end and all our rights in this regard are expressly reserved.

Thanks & Best Regards,

Ana Magnaye

Claims Department

Strides Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705

DID: 6866 2678 | Fax: 6368 7421 | Email: ana.magnaye@strides.com.sg | www.stridesmobility.com.sg

From: MTPRI <MTPRI@smrt.com.sg>

Sent: Friday, 10 March 2023 2:38 pm

To: Magnaye Ana Margie Marasigan (Strides Automotive Services Pte Ltd) <Ana.Magnaye@strides.com.sg>

Cc: MTPRI <MTPRI@smrt.com.sg>

Subject: FW: PRI : ACCIDENT INVOLVING MOTOR VEHICLE SLH93Y AND YOUR INSURED SHB5025R ALONG KEONG SAID ROAD CARPARK (K00008) LOT 11 ON 07/03/2023

Importance: High

Dear Ana,

Non-reporting.

Kindly follow up.

Thanks & regards
Hua Yen

From: Caroline Cabrera <Caroline@msfirstcapital.com.sg>

Sent: Friday, 10 March 2023 12:23 pm

To: MTPRI <MTPRI@smrt.com.sg>

Cc: Ong Hua Yen (Strides Automotive Services Pte Ltd) <HuaYen.Ong@strides.com.sg>; Eric Woo <EricWoo@msfirstcapital.com.sg>; Claims ARCO <claims@arcolaw.sg>

Subject: FW: PRI : ACCIDENT INVOLVING MOTOR VEHICLE SLH93Y AND YOUR INSURED SHB5025R ALONG KEONG SAID ROAD CARPARK (K00008) LOT 11 ON 07/03/2023

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Dear Hua Yen,

For PRI (NR).

Thank you.

Regards,

Caroline Cabrera

Motor Claims Department

MS First Capital Insurance Ltd

16 Raffles Quay #42-01 Hong Leong Building | Singapore 048581

D: 6507 3848 | F: 6507 3849 | Reg. No. 195000106C

Website <http://www.msfirstcapital.com.sg>

A member of  **MS&AD INSURANCE GROUP**

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Please refer to www.msfirstcapital.com.sg for details of PDPA Personal Data Collection Statement.

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and notify the sender immediately by return e-mail.

From: Claims ARCO <claims@arcolaw.sg>

Sent: Friday, March 10, 2023 11:16 AM

To: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>; Claims ARCO <claims@arcolaw.sg>

Subject: PRI : ACCIDENT INVOLVING MOTOR VEHICLE SLH93Y AND YOUR INSURED SHB5025R ALONG KEONG SAID ROAD CARPARK (K00008) LOT 11 ON 07/03/2023

WITHOUT PREJUDICE

Dear Sirs,

We refer to the above captioned matter.

We are instructed to notify you of a road accident on **07/03/2023** at about **20:30** hours **ALONG KEONG SAID ROAD CARPARK(K0008) LOT 11** involving our client's vehicle registration number **SLH93Y** and vehicle registration number **SHB5025R** driven by your insured at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

Please kindly let us have your **list of surveyors**.

The workshop details are as follows:

Prompt Auto Solutions Pte Ltd

8 Kaki Bukit Avenue 4

#02-37 Premier @ Kaki Bukit

Singapore 415875

Contact person: Roy Chak (65) 9731 9322

***Please be in touch with the contact person for further arrangement.**

In the event you fail to conduct the pre-repair survey within the next 2 working days, excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you.

Thank You.

Best Regards,

Admin

ARCO LAW LLC

6 Jiak Chuan Road

#04-01 Singapore 089262

Website : www.arcolaw.sg



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