

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Wednesday, 26 July 2023 2:23 PM
To: Wong Meiy (VGS - SG/Singapore); assignments; SUR
Cc: Cheong Pearlyn (VGS - SG/Singapore); Ong Michelle (VGS - SG/Singapore); Tang Shushi (VGS - SG/Singapore); Oh Huiwen (VGS - SG/Singapore); Anthonidas Christopher (VGS - SG/Singapore)
Subject: RE: [EXT] RE: FOR VEHICLE SMR8598R OD CLAIM - HLAS's REF: MPC04376/RL

Dear Meiy,

As instructed by our client , please proceed to repair the **insured vehicle SMR 8598R. (Excess \$600/-).**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Romeo Jonnalyn Alaan <Jonnalyn.Romeo@hlas.com.sg>
Sent: Wednesday, July 26, 2023 2:12 PM
To: Wong Meiy (VGS - SG/Singapore) <meiy.wong@vw.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Ong Michelle (VGS - SG/Singapore) <michelle.ong@vw.com.sg>; Tang Shushi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>; Oh Huiwen (VGS - SG/Singapore) <huiwen.oh@vw.com.sg>; Anthonidas Christopher (VGS - SG/Singapore) <christopher.anthonidas@vw.com.sg>
Subject: RE: [EXT] RE: FOR VEHICLE SMR8598R OD CLAIM - HLAS's REF: MPC04376/RL

Dear Meiy,

We have given mandate to our surveyor.

Best Regards,
Lynn Romeo
Claims Executive

11 Keppel Road #11-01, ABI Plaza, Singapore 089057
T +65 6922 6025 | F +65 6221 3782
jonnalyn.romeo@hlas.com.sg | www.hlas.com.sg
Reaching out to you at [Facebook](#) | [Twitter](#) | [LinkedIn](#) |

From: Wong Meiy (VGS - SG/Singapore) [<mailto:meiy.wong@vw.com.sg>]
Sent: Wednesday, 26 July 2023 10:55 am
To: Romeo Jonnalyn Alaan <Jonnalyn.Romeo@hlas.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Ong Michelle (VGS - SG/Singapore) <michelle.ong@vw.com.sg>; Tang Shushi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>; Oh Huiwen (VGS - SG/Singapore) <huiwen.oh@vw.com.sg>; Anthonidas Christopher (VGS - SG/Singapore) <christopher.anthonidas@vw.com.sg>
Subject: RE: [EXT] RE: FOR VEHICLE SMR8598R OD CLAIM - HLAS's REF: MPC04376/RL

Good Morning Lynn,

Any update on repair status ?

Thanks and Best Regards,

Meiy
Insurance Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
17 Tuas ave 9
Singapore 639197

Mobile: +65 81214681
meiy.wong@vw.com.sg
<https://www.volkswagen.com.sg/>



It's not e-mail, if you print it. [Think Blue.](#)

Internal

From: Romeo Jonnalyn Alaan <Jonnalyn.Romeo@hlas.com.sg>
Sent: Tuesday, July 25, 2023 5:25 PM
To: Wong Meiy (VGS - SG/Singapore) <meiy.wong@vw.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Ong Michelle (VGS - SG/Singapore) <michelle.ong@vw.com.sg>; Tang Shushi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>; Oh Huiwen (VGS - SG/Singapore) <huiwen.oh@vw.com.sg>; Anthonidas Christopher (VGS - SG/Singapore) <christopher.anthonidas@vw.com.sg>
Subject: [EXT] RE: FOR VEHICLE SMR8598R OD CLAIM - HLAS's REF: MPC04376/RL

Dear Meiy,

Your email is well noted.

Best Regards,
Lynn Romeo
Claims Executive



11 Keppel Road #11-01, ABI Plaza, Singapore 089057
T +65 6922 6025 | F +65 6221 3782
jonnalyn.romeo@hlas.com.sg | www.hlas.com.sg
Reaching out to you at [Facebook](#) | [Twitter](#) | [LinkedIn](#)

From: Wong Meiy (VGS - SG/Singapore) [<mailto:meiy.wong@vw.com.sg>]
Sent: Tuesday, 25 July 2023 4:06 pm
To: Romeo Jonnalyn Alaan <Jonnalyn.Romeo@hlas.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Ong Michelle (VGS - SG/Singapore) <michelle.ong@vw.com.sg>; Tang Shushi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>; Oh Huiwen (VGS - SG/Singapore) <huiwen.oh@vw.com.sg>; Anthonidas Christopher (VGS - SG/Singapore) <christopher.anthonidas@vw.com.sg>
Subject: FOR VEHICLE SMR8598R OD CLAIM - HLAS's REF: MPC04376/RL

Dear Lynn,

Survey is done ,please advise when the car authorised or repair ,Thank you.

Thanks and Best Regards,

Meiy
Insurance Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
17 Tuas ave 9
Singapore 639197

Mobile: +65 81214681

meiy.wong@vw.com.sg

<https://www.volkswagen.com.sg/>



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From: Romeo Jonnalyn Alaan <Jonnalyn.Romeo@hlas.com.sg>

Sent: Monday, July 24, 2023 3:01 PM

To: Wong Mei (VGS - SG/Singapore) <meiy.wong@vw.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Ong Michelle (VGS - SG/Singapore) <michelle.ong@vw.com.sg>; Tang Shushi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>; Oh Huiwen (VGS - SG/Singapore) <huiwen.oh@vw.com.sg>; Anthonidas Christopher (VGS - SG/Singapore) <christopher.anthonidas@vw.com.sg>

Subject: RE: [EXT] FW: SURVEY FOR VEHICLE SMR8598R OD CLAIM - HLAS's REF: MPC04376/RL

Dear LKK,

Please arrange to survey vehicle. Assignment via merimen.

Best Regards,
Lynn Romeo
Claims Executive



11 Keppel Road #11-01, ABI Plaza, Singapore 089057

T +65 6922 6025 | F +65 6221 3782

jonnalyn.romeo@hlas.com.sg | www.hlas.com.sg

Reaching out to you at [Facebook](#) | [Twitter](#) | [LinkedIn](#) |

From: Wong Meiy (VGS - SG/Singapore) [<mailto:meiy.wong@vw.com.sg>]
Sent: Monday, 24 July 2023 2:49 pm
To: HLAS Claims <claims@hlas.com.sg>; Romeo Jonnalyn Alaan <Jonnalyn.Romeo@hlas.com.sg>
Cc: Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Ong Michelle (VGS - SG/Singapore) <michelle.ong@vw.com.sg>; Tang Shushi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>; Oh Huiwen (VGS - SG/Singapore) <huiwen.oh@vw.com.sg>; Anthonidas Christopher (VGS - SG/Singapore) <christopher.anthonidas@vw.com.sg>
Subject: RE: [EXT] FW: SURVEY FOR VEHICLE SMR8598R OD CLAIM - HLAS's REF: MPC04376/RL

Dear Claims ,

Please assigned to Lkk, Thank you.

Thanks and Best Regards,

Meiy
Insurance Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
17 Tuas ave 9
Singapore 639197

Mobile: +65 81214681
meiy.wong@vw.com.sg
<https://www.volkswagen.com.sg/>



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From: HLAS Claims <claims@hlas.com.sg>
Sent: Monday, July 24, 2023 2:22 PM
To: Wong Meiy (VGS - SG/Singapore) <meiy.wong@vw.com.sg>; Romeo Jonnalyn Alaan <Jonnalyn.Romeo@hlas.com.sg>
Cc: Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Ong Michelle (VGS - SG/Singapore) <michelle.ong@vw.com.sg>; Tang Shushi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>; Oh Huiwen (VGS -

SG/Singapore) <huiwen.oh@vw.com.sg>; Anthonidas Christopher (VGS - SG/Singapore)
<christopher.anthonidas@vw.com.sg>

Subject: [EXT] FW: SURVEY FOR VEHICLE SMR8598R OD CLAIM - HLAS's REF: MPC04376/RL

WITHOUT PREJUDICE

Dear Sirs,

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) Appraisals Associates Pte Ltd Tel : 6747 2822 Fax: 6747 0070	2) Formteam Adjusters Pte Ltd Tel: 6509 1788 Fax: 6509 6221
3) Vicom Ltd (VICOM) Tel: 6455 5358 Fax: 6452 6621	4) LKK Auto Consultants Pte Ltd Tel: 6256 3561 Fax: 6741 4108
5) Priority Services Tel: 6293 4822 Fax: 6296 3283	6) AJAX Inspection Services Pte Ltd Tel: 6255 0808 Fax: 6849 9155
7) Infiniti Appraisal Service Tel : 9668 4818/9009 9001 Fax: 6458 7432	

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

We shall hear from you.

Claims officer in charge of matter is – Ms Lynn, copied herein.

Regards,
Claims Department



11 Keppel Road #11-01, ABI Plaza, Singapore 089057

T +65 6922 0202 / F +65 6224 1923

claims@hlas.com.sg | www.hlas.com.sg

Important: Please note that acceptance and clearing of our settlement cheque/GIRO/PayNow payment constitutes your acceptance of payment which will be in full and final settlement and discharge of all claims that you may have against HL Assurance Pte. Ltd. and/or our insured whichever is applicable in respect of the above subject matter.

From: Wong Meiy (VGS - SG/Singapore) [<mailto:meiy.wong@vw.com.sg>]

Sent: Monday, 24 July 2023 11:24 am

To: HLAS Claims <claims@hlas.com.sg>

Cc: Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Ong Michelle (VGS - SG/Singapore) <michelle.ong@vw.com.sg>; Tang Shushi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>; Oh Huiwen (VGS - SG/Singapore) <huiwen.oh@vw.com.sg>; Anthonidas Christopher (VGS - SG/Singapore) <christopher.anthonidas@vw.com.sg>

Subject: SURVEY FOR VEHICLE SMR8598R OD CLAIM

Dear Claims,

Please arrange survey at 17 Tuas Ave 9 (Vehicle at workshop).
Kindly revert to confirm ,Thank you.

Remark:

GIA PW SMR8598R0329B

Thanks and Best Regards,

Meiy
Insurance Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
17 Tuas ave 9
Singapore 639197

Mobile: +65 81214681

meiy.wong@vw.com.sg

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