

Meng Yan (LKK Auto)

From: Claims <claims@budgetdirect.com.sg>
Sent: Monday, 24 July 2023 9:14 am
To: admin-d; SUR; assignments
Cc: Derrick Quok; Kenneth Lim; Don Bong; Caleen Yit
Subject: TPPD survey: Claim ref: C10023590 /CY || OI- SJU5540X (White) TP-SHA5581G || Est: \$0.00 || Bifrost Auto PL
Attachments: C10023590 - TP (SHA5581G).zip

Hi Team,

We would like to request TP survey for SHA5581G. TP chose LKK to survey the vehicle.

Workshop information:
Address:

Premises for the Pre-repair inspection: Blk 9 Sector C #01-42, Sin Ming Industrial Estate

Contact Person: Ms Lim / Ms Lee / Mr Yee

Contact Email: claims_ltv@bifrostauto.com / claims_ltm@bifrostauto.com / [assessment](#)

VEH IN (Date & Time) : 24.07.2023

Please confirm assignment.

Thank you.

Warmest Regards,

Frauline Khoo
Admin Executive, Claims

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F +65 6725 0853

E frauline.khoo@budgetdirect.com.sg



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From: Claims Dept <claims_lts@bifrostauto.com>

Sent: Monday, July 24, 2023 9:03 AM

To: Claims <claims@budgetdirect.com.sg>

Cc: Assessment Dept <assessment_ltc@bifrostauto.com>; Claims Dept <claims_ltr@bifrostauto.com>; Joseph Koh <claims@bifrostauto.com>; Ms Lim <claims_ltm@bifrostauto.com>; claims_ltv@bifrostauto.com

Subject: Re: PRI Request on 24.07.2023 || C10023590/CY || PRS for our client's vehicle SHA 5581 G and your insured's vehicle SJU 5540 X on 20.07.2023

Without Prejudice

Dear Frauline,

Thank you for your email.

We would like to appoint LKK for the vehicle survey.

Thank you & Best Regards

Ms Janice

Bifrost Auto Pte Ltd

Accident Claims Dept

Tel : 6243 6687

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From: Assessment Dept <assessment_ltc@bifrotauto.com>

Sent: Saturday, July 22, 2023 11:40 AM

To: Claims <claims@budgetdirect.com.sg>; Claims Dept <claims_ltr@bifrotauto.com>; claims_lts@bifrotauto.com; Joseph Koh <claims@bifrotauto.com>; Ms Lim <claims_ltm@bifrotauto.com>; claims_ltv@bifrotauto.com

Subject: PRS for our client's vehicle SHA 5581 G and your insured's vehicle SJU 5540 X on 20.07.2023

Without Prejudice

Dear Sir/ Mdm,

We refer to the above matter.

We represent our client, Chong Kim Soon Stephen , to notify you of the aforesaid accident involving our client's vehicle SHA 5581 G and your insured's vehicle SJU 5540 X on 20.07.2023.

Please find enclosed our client's LTA Search Police report and GIA Report.

This serves as a **NOTICE** that we are claiming against SJU 5540 X for damages, costs and disbursements.

Please let us know within **2 working days** from today, your client's and your intention to conduct a pre-repair survey of our client's vehicle.

If we do not receive any reply from you within the stipulated timeline, we shall proceed to appoint our own surveyor and proceed with the necessary repair for our client's vehicle without further reference to your insured or you.

Premises for the Pre-repair inspection: Blk 9 Sector C #01-42, Sin Ming Industrial Estate, Singapore 575644

Contact Person: Ms Lim / Ms Lee / Mr Yee

Contact Email: claims_ltv@bifrostable.com / claims_ltm@bifrostable.com / assessment_ltc@bifrostable.com

VEH IN (Date & Time) : **24.07.2023**

PRS ARRANGEMENT (Date & Time) : **AS SOON AS POSSIBLE**

Kindly cc a copy of this letter to your insured for his/her acknowledgement.

We look forward to hearing from you soon.

To avoid incurrence of any unnecessary cost on both our end, kindly confirm liability status within 7 days from this to minimize time wastage and incurrence of any unnecessary cost(s) on both our end, we seek your kind advice, within 7 days working days, on liability status for subject claim. If we do not hear from you within the stipulated period, we shall proceed with the purchase of your insured GIA report and this cost or any other cost incurred for confirmation of liability status shall be included in our LOD for reimbursement purpose.

Thank you.

You can protect our environment. Think before you print.

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Thank you & Best Regards

Ms Janice

Bifrost Auto Pte Ltd

Accident Claims Dept

Tel : 6243 6687