

## Meng Yan (LKK Auto)

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**From:** Jie Si Neo <jiesi.neo@eqinsurance.com.sg>  
**Sent:** Monday, 24 July 2023 9:09 am  
**To:** assignments  
**Subject:** PRS FOR SH7678G ; EQI REF: DM23HO01557/JS (SJB1280Y)  
**Attachments:** SH 7678 G 20.07.2023 - Police Rpt.pdf; SH 7678 G 20.07.2023 - GIA Rpt.pdf

Dear Sirs,

Please assist this PRS.

Attached are the necessary documents. Our insured has not reported yet.

Kindly acknowledge receipt of this email.

Thank you.

“With effect from 1<sup>st</sup> January 2022, please send all PRS / LOD to [motorclaims@eqinsurance.com.sg](mailto:motorclaims@eqinsurance.com.sg)”

Regards,

**Neo Jie Si**  
Senior Executive | Claims



**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110  
did 65 6496 9885 | fax 65 6223 4190  
[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)



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**From:** Assessment Dept <assessment\_ltc@bifrostauto.com>

**Sent:** Saturday, 22 July 2023 8:31 AM

**To:** Jie Si Neo <jiesi.neo@eqinsurance.com.sg>

**Cc:** claims\_ltr@bifrostauto.com; claims\_lts@bifrostauto.com; Joseph Koh <claims@bifrostauto.com>; Ms Lim <claims\_ltm@bifrostauto.com>; claims\_ltv@bifrostauto.com

**Subject:** Re: <new> FW: PRS for our client's vehicle SH 7678 G and your insured's vehicle SJB 1280 Y on 20.07.2023 ; EQI REF: DM23HO01557/JS

**WITHOUT PREJUDICE**

Dear Jie Si,

We would like to appoint LKK Auto Consultants Pte Ltd to conduct the vehicle survey.

Thank you & Best Regards

Ms Janice

Bifrost Auto Pte Ltd

Accident Claims Dept

Tel : 6243 6687

On Fri, 21 Jul 2023 at 16:50, Jie Si Neo <[jiesi.neo@eqinsurance.com.sg](mailto:jiesi.neo@eqinsurance.com.sg)> wrote:

**WITHOUT PREJUDICE**

Dear Mr Yee,

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

<b>1) AJAX Inspection Services Pte Ltd</b> Tel: 6255 0808 Fax: 6849 9155	<b>2) LBS Automotive Appraisal Pte Ltd</b> L.B.S. Auto Consultants Pte Ltd Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace
<b>3) RT Appraisal Pte Ltd</b> Tel: 67486076 Fax: 67480361 Contact Person: Elson/Elgene	<b>4) Priority Services</b> Tel: 62934822 Fax: 62963283 Contact Person: Sharon
<b>5) Formteam Adjusters Pte Ltd</b> Tel: 65091788 Fax: 65096221	<b>6) LKK Auto Consultants Pte Ltd</b> Tel: 6256-3561 Fax: 6741-4108

<b>7) Appraisals Associates Pte Ltd</b> Tel : 67472822 Fax: 67470070	<b>8) Infiniti Appraisal Service</b> Tel : 96684818/90099001 Fax: 64587432
<b>9) Automobile Inspection Services Pte Ltd</b>  Tel: 6286 0155  Contact Person: Sophia	

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Thank you.

“With effect from 1<sup>st</sup> January 2022, please send all PRS / LOD to [motorclaims@eqinsurance.com.sg](mailto:motorclaims@eqinsurance.com.sg)”

Regards,

**Neo Jie Si**



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**From:** Assessment Dept <[assessment\\_ltc@bifrostauto.com](mailto:assessment_ltc@bifrostauto.com)>

**Sent:** Friday, 21 July 2023 2:47 PM

**To:** motor claims <[motorclaims@eqinsurance.com.sg](mailto:motorclaims@eqinsurance.com.sg)>

**Cc:** Claims Dept <[claims\\_ltr@bifrostauto.com](mailto:claims_ltr@bifrostauto.com)>; [claims\\_lts@bifrostauto.com](mailto:claims_lts@bifrostauto.com); Joseph Koh <[claims@bifrostauto.com](mailto:claims@bifrostauto.com)>; Ms Lim <[claims\\_ltm@bifrostauto.com](mailto:claims_ltm@bifrostauto.com)>; [claims\\_ltv@bifrostauto.com](mailto:claims_ltv@bifrostauto.com)

**Subject:** PRS for our client's vehicle SH 7678 G and your insured's vehicle SJB 1280 Y on 20.07.2023

Without Prejudice

Dear Sir/ Mdm,

We refer to the above matter.

We represent our client, Chua Leong Boon, to notify you of the aforesaid accident involving our client's vehicle SH 7678 G and your insured's vehicle SJB 1280 Y on 20.07.2023.

Please find enclosed our client's SAS/GIA report, Police Report and LTA Search.

This serves as a **NOTICE** that we are claiming against SJB 1280 Y for damages, costs and disbursements.

Please let us know within **2 working days** from today, your client's and your intention to conduct a pre-repair survey of our client's vehicle.

If we do not receive any reply from you within the stipulated timeline, we shall proceed to appoint our own surveyor and proceed with the necessary repair for our client's vehicle without further reference to your insured or you.

**Premises for the Pre-repair inspection:** Blk 9 Sector C #01-42, Sin Ming Industrial Estate, Singapore 575644

**Contact Person:** Ms Lim / Ms Lee / Mr Yee

**Contact Email:** [claims\\_ltv@bifrostauto.com](mailto:claims_ltv@bifrostauto.com) / [claims\\_ltm@bifrostauto.com](mailto:claims_ltm@bifrostauto.com) / [assessment\\_ltc@bifrostauto.com](mailto:assessment_ltc@bifrostauto.com)

VEH IN (Date & Time) : **20.07.2023**

PRS ARRANGEMENT (Date & Time) : **AS SOON AS POSSIBLE**

Kindly cc a copy of this letter to your insured for his/her acknowledgement.

We look forward to hearing from you soon.

To avoid incurrence of any unnecessary cost on both our end, kindly confirm liability status within 7 days from this to minimize time wastage and incurrence of any unnecessary cost(s) on both our end, we seek your kind advice, within 7 days working days, on liability status for subject claim. If we do not hear from you within the stipulated period, we shall proceed with the purchase of your insured GIA report and this cost or any other cost incurred for confirmation of liability status shall be included in our LOD for reimbursement purpose.

Thank you.

**You can protect our environment. Think before you print.**

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The sending of this e-mail to any person other than the intended recipient is not a waiver of the privilege or confidentiality that attaches to it.

If you are not the intended recipient, please notify the sender immediately, delete the email and do not copy, distribute or disclose its contents.

Best Regards

Mr Yee

Assessment Dept

BIFROST AUTO PTE LTD

O: 62436687