RE: OREF: 22/23/23/VC05/027755 ACCIDENT INVOLVING SLN 3232 L AND YOUR INSURED XD6437D DATED 13/7/2023 - TF *** LKK REF: CC4/LPC23007465/ya3

GERALD POH WEE BIN < geraldpoh@lonpac.com>

Fri 4/8/2023 4:37 PM

To:Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc:MT_Claim_SG <mt_claim@lonpac.com>;EzLyna (LKKAuto) <ezlyna@lkkauto.com>;Admin A <admin-a@lkkauto.com>

1 attachments (1 MB) XD6437D.pdf;

Lonpac External - General

Lonpac External - General

dear Mei Kwan,

Attached copy of insured report.

Best Regards

Gerald Poh Senior Claims Executive | Lonpac Insurance Bhd 300 Beach Road, #17-04/06 The Concourse, Singapore 199555 Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: GERALD POH WEE BIN < geraldpoh@lonpac.com>

Sent: Friday, August 4, 2023 12:11 PM

To: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; EzLyna (LKKAuto) <ezlyna@lkkauto.com>; Admin A

<admin-a@lkkauto.com>

Subject: OREF: 22/23/23/VC05/027755 ACCIDENT INVOLVING SLN 3232 L AND YOUR INSURED

XD6437D DATED 13/7/2023 - TF *** LKK REF: CC4/LPC23007465/ya3

Lonpac External - General

Dear Mei Kwan,

about:blank 1/7

No report made yet.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd 300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Mei Kwan (LKKAuto) < Meikwan@Ikkauto.com>

Sent: Friday, August 4, 2023 12:01 PM

To: GERALD POH WEE BIN < geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; EzLyna (LKKAuto) <ezlyna@lkkauto.com>; Admin A

<admin-a@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING SLN 3232 L AND YOUR INSURED XD6437D DATED 13/7/2023 - TF

*** LKK REF: CC4/LPC23007465/ya3

Lonpac External - General

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Wednesday, July 26, 2023 11:06 AM

about:blank 2/7

To: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >

Cc: MT_Claim_SG <mt_claim@lonpac.com>; EzLyna (LKKAuto) <ezlyna@lkkauto.com>; Admin A <admina@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING SLN 3232 L AND YOUR INSURED XD6437D DATED 13/7/2023 - TF *** LKK REF: CC4/LPC23007465/ya3

Lonpac External - General

Lonpac External - General

Our Ref: TBA

Dear Mei Kwan,

Our insured yet to report.

Best Regards

Gerald Poh Senior Claims Executive | Lonpac Insurance Bhd 300 Beach Road, #17-04/06 The Concourse, Singapore 199555 Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Sent: Wednesday, July 26, 2023 11:04 AM

To: GERALD POH WEE BIN < geraldpoh@lonpac.com >

Cc: MT_Claim_SG <mt_claim@lonpac.com>; EzLyna (LKKAuto) <<u>ezlyna@lkkauto.com</u>>; Admin A <<u>admin-</u> a@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING SLN 3232 L AND YOUR INSURED XD6437D DATED 13/7/2023 - TF *** LKK REF: CC4/LPC23007465/ya3

Lonpac External - General

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

about:blank 3/7 Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: GERALD POH WEE BIN < geraldpoh@lonpac.com >

Sent: Wednesday, July 26, 2023 11:00 AM

To: Claims Dept < claims@premiumauto.com.sg>

Cc: MT_Claim_SG < mt_claim@lonpac.com; assignments assignments@lkkauto.com; Admin A admin-assignments@lkkauto.com;

a@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING SLN 3232 L AND YOUR INSURED XD6437D DATED 13/7/2023 - TF

Lonpac External - General

Lonpac External - General

WITHOUT PREJUDICE

Dear Tony,

You may liaise with our appointed surveyors.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Claims Dept < claims@premiumauto.com.sg>

Sent: Wednesday, July 26, 2023 10:59 AM

To: GERALD POH WEE BIN < geraldpoh@lonpac.com>

Cc: MT_Claim_SG < "> 'assignments' < "assignments@lkkauto.com"> "Admin A' < admin-claim@lonpac.com

a@lkkauto.com>; claims@premiumauto.com.sg

Subject: RE: ACCIDENT INVOLVING SLN 3232 L AND YOUR INSURED XD6437D DATED 13/7/2023 - TF

about:blank 4/7

Dear all,

For direct settlement who should we following up with?

Thank you.

Best Regards, Tony Foong Senior Claims Advisor

PREMIUM AUTOMOBILES

(Reg No 199902271W)

55 Ubi Road 1 Singapore 408699

p. +65 6366 2323, **d**. +65 67689828

e.mailto:claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom 281 Alexandra Road Singapore 159938 p. +65 68362223



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From: GERALD POH WEE BIN [mailto:geraldpoh@lonpac.com]

Sent: Monday, 24 July 2023 3:41 PM

To: Claims

Cc: MT_Claim_SG; 'assignments'; Admin A

Subject: FW: ACCIDENT INVOLVING SLN 3232 L AND YOUR INSURED XD6437D DATED 13/7/2023 - TF

Lonpac External - General

Lonpac External - General

WITHOUT PREJUDICE

about:blank 5/7

Dear Siti,

Our insured has not lodged the report and we are unable to comment on liability.

We shall advise the OIC for the case soon.

In the meantime, we shall appoint LKK Auto Consultants Pte Ltd for the survey.

Aside to LKK -Attn: Meng Yan

FYNA

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd 300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Claims < claims@premiumauto.com.sg>

Sent: Monday, July 24, 2023 2:37 PM

To: MT Claim SG < mt claim@lonpac.com >

Cc: claims@premiumauto.com.sg

Subject: FW: ACCIDENT INVOLVING SLN 3232 L AND YOUR INSURED XD6437D DATED

13/7/2023 - TF

Dear all,

Kindly assist in the liability clearance for above mentioned case. We are in the opinion that our client is not the proximate cause of the accident.

Therefore, we propose for direct settlement at 100% liability clearance in our clients favour.

Attached GIA report and Police Report for your perusal.

Please advise who the officer in-charge we shall liaise with.

We will send you the estimate once it is ready.

Kindly arrange survey on 27/7/23 @10am. 55 Ubi Road 1. Owner waiting.

Thank you.

Best Regards, Siti Muhaini Claims Administrator

about:blank 6/7

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 **d.** +65 6768 9911 **f.** +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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about:blank 7/7