

Meng Yan (LKK Auto)

From: Grace Ng <grace.ng@hlas.com.sg>
Sent: Friday, 21 July 2023 3:41 pm
To: SL LAW PRS; assignments
Cc: Advance Auto Garage; aaron tan
Subject: RE: PD.230435/ML || URGENT: ACCIDENT INVOLVING SMZ7083Z & SME482L ALONG LORNIE HIGHWAY ON 20 JULY 2023 AT ABOUT 1848 HOURS - HLAS's REF: MPC04371
Attachments: DRAFT REPORT.PDF

WITHOUT PREJUDICE

Dear Yuna

Noted

Dear LKK

Please handle survey as SJE

Best Regards,
Grace Ng (Ms)
Senior Claims Specialist
Claims Department



11 Keppel Road #11-01, ABI Plaza, Singapore 089057

T +65 6922 6017 | F +65 6224 1923

grace.ng@hlas.com.sg | www.hlas.com.sg

Important: Please note that acceptance and clearing of our settlement cheque/GIRO/PayNow payment constitutes your acceptance of payment which will be in full and final settlement and discharge of all claims that you may have against HL Assurance Pte. Ltd. and/or our insured whichever is applicable in respect of the above subject matter.

From: SL LAW PRS [mailto:prs@sllaw.com.sg]

Sent: Friday, 21 July 2023 2:52 pm

To: HLAS Claims <claims@hlas.com.sg>; Grace Ng <grace.ng@hlas.com.sg>

Cc: Advance Auto Garage <advanceag@hotmail.com>; aaron tan <aarontkj.sk@gmail.com>

Subject: RE: PD.230435/ML || URGENT: ACCIDENT INVOLVING SMZ7083Z & SME482L ALONG LORNIE HIGHWAY ON 20 JULY 2023 AT ABOUT 1848 HOURS - HLAS's REF: MPC04371

Importance: High

WITHOUT PREJUDICE

Dear Sir/Madam,

ACCIDENT INVOLVING SMZ7083Z & SME482L ALONG LORNIE HIGHWAY ON 20 JULY 2023 AT ABOUT 1848 HOURS

We refer to your email of even date confirming your intention to conduct a pre-repair survey on our client's vehicle **SMZ7083Z**.

We have instructions to select **LKK Auto Consultants Pte Ltd** from your list of surveyors.

Please be informed that said vehicle can be inspected at:

Workshop: **ADVANCE AUTO GARAGE**

Address: **VICOM BUILDING NO.23 KAKI BUKIT AVE 4 , #04-01 SINGAPORE 415933**

Contact Person: **XAVIER LIM – 9007 9247**

***Please be in touch with the contact person for further arrangement.**

In the event you fail to conduct the pre-repair survey within the next 2 working days, excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you.

Thank you.

Regards

Yuna

DID: 6909 9355 Fax: 6909 6246

Address: 133 New Bridge Road #13-01 Chinatown Point Singapore 059413



SL LAW CHAMBERS

This e-mail is intended solely for the person to whom it has been addressed. It may contain confidential and/or legally privileged information. If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, arrive late or contain viruses. Therefore, we do not accept liability for any errors or omissions in the content of this message which may arise as a result of Internet transmission.

From: HLAS Claims <claims@hlas.com.sg>

Sent: Friday, July 21, 2023 2:48 PM

To: SL LAW PRS <prs@slaw.com.sg>; Grace Ng <grace.ng@hlas.com.sg>

Cc: Advance Auto Garage <advanceag@hotmail.com>; aaron tan <aarontkj.sk@gmail.com>

Subject: RE: PD.230435/ML || URGENT: ACCIDENT INVOLVING SMZ7083Z & SME482L ALONG LORNIE HIGHWAY ON 20 JULY 2023 AT ABOUT 1848 HOURS - HLAS's REF: MPC04371

WITHOUT PREJUDICE

Dear Sirs,

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) Appraisals Associates Pte Ltd Tel : 6747 2822 Fax: 6747 0070	2) Formteam Adjusters Pte Ltd Tel: 6509 1788 Fax: 6509 6221
3) Vicom Ltd (VICOM) Tel: 6455 5358 Fax: 6452 6621	4) LKK Auto Consultants Pte Ltd Tel: 6256 3561 Fax: 6741 4108
5) Priority Services Tel: 6293 4822 Fax: 6296 3283	6) AJAX Inspection Services Pte Ltd Tel: 6255 0808 Fax: 6849 9155
7) Infiniti Appraisal Service Tel : 9668 4818/9009 9001 Fax: 6458 7432	

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

We shall hear from you.

Claims officer in charge of matter is – Ms Grace Ng, copied herein.

Regards,
Claims Department



11 Keppel Road #11-01, ABI Plaza, Singapore 089057

F +65 6224 1923

claims@hlas.com.sg | www.hlas.com.sg

Important: Please note that acceptance and clearing of our settlement cheque/GIRO/PayNow payment constitutes your acceptance of payment which will be in full and final settlement and discharge of all claims that you may have against HL Assurance Pte. Ltd. and/or our insured whichever is applicable in respect of the above subject matter.

From: SL LAW PRS [<mailto:prs@slaw.com.sg>]

Sent: Friday, 21 July 2023 11:58 am

To: HLAS Claims <claims@hlas.com.sg>

Cc: Advance Auto Garage <advanceag@hotmail.com>; aaron tan <aarontkj.sk@gmail.com>

Subject: PD.230435/ML || URGENT: ACCIDENT INVOLVING SMZ7083Z & SME482L ALONG LORNIE HIGHWAY ON 20 JULY 2023 AT ABOUT 1848 HOURS

Importance: High

WITHOUT PREJUDICE

Dear Sir/Madam,

ACCIDENT INVOLVING SMZ7083Z & SME482L ALONG LORNIE HIGHWAY ON 20 JULY 2023 AT ABOUT 1848 HOURS

We are instructed to notify you of a road accident on **20 JULY 2023** at about **1848** hours **ALONG LORNIE HIGHWAY** involving our client's vehicle registration number **SMZ7083Z** and vehicle registration number **SME482L** driven by your insured at the material time. A copy of the GIA draft is attached for your necessary reference.

As a result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

Please let us have your list of independent surveyors for our client's instructions.

Please be informed that said vehicle can be inspected at:

Workshop: **ADVANCE AUTO GARAGE**
Address: **VICOM BUILDING NO.23 KAKI BUKIT AVE 4 , #04-01 SINGAPORE 415933**
Contact Person: **XAVIER LIM – 9007 9247**

***Please be in touch with the contact person for further arrangement.**

In the event you fail to conduct the pre-repair survey within the next 2 working days, excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you.

Thank you.

Regards
Yuna
DID: 6909 9355 Fax: 6909 6246
Address: 133 New Bridge Road #13-01 Chinatown Point Singapore 059413



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