

## Huey Yon (LKKAuto)

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**From:** JOANNE YONG <joannejong@uoi.com.sg>  
**Sent:** Monday, 24 July 2023 4:32 PM  
**To:** Huey Yon (LKKAuto)  
**Cc:** LEE KATIE; SUR  
**Subject:** RE: OD claim for SMX5693L

Dear Huey Yon,

Please proceed for authorized repairs.

Excess- \$500/-

Claim number at the moment unable to provide to you.

Thank You

Regards,

**Joanne Yong**

Senior Executive, Claims Division

Main • (65) 6222 7733 | DID • (65) 6490 9329 Fax • (65) 6327 3872 | Email • [joannejong@uoi.com.sg](mailto:joannejong@uoi.com.sg)



Member of the UOB Group

**United Overseas Insurance Limited**

146 Robinson Road, #02-01 UOI Building, Singapore 068909

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**From:** Huey Yon (LKKAuto) <hueyyon@lkkauto.com>  
**Sent:** Monday, July 24, 2023 4:21 PM  
**To:** JOANNE YONG <joannejong@uoi.com.sg>  
**Cc:** LEE KATIE <katielee@uoi.com.sg>; SUR <sur@lkkauto.com>  
**Subject:** RE: OD claim for SMX5693L

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Dear Joanne,

enclosed herewith preliminary advice SMX 5693L.

The vehicle repair on part by parts basis.

We have not authorise repair.

Kindly let us have your approval, excess if apply and claim number.

Best Regards,  
Huey Yon | Case Handler  
LKK Auto Consultants  
phone: 6256-3561 | email: [hueyyon@lkkauto.com](mailto:hueyyon@lkkauto.com) | fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Meng Yan (LKK Auto) <[mengyan@lkkauto.com](mailto:mengyan@lkkauto.com)>  
**Sent:** Friday, July 21, 2023 2:09 PM  
**To:** JOANNE YONG <[joanneying@uoi.com.sg](mailto:joanneying@uoi.com.sg)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Cc:** LEE KATIE <[katielee@uoi.com.sg](mailto:katielee@uoi.com.sg)>  
**Subject:** RE: OD claim for SMX5693L

Dear Joanne,

Thank you for the assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,  
**Yan** | Admin  
**LKK Auto Consultants Pte Ltd**  
Phone: 6741-8434 / Whatsapp call: 87813698 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** JOANNE YONG <[joanneying@uoi.com.sg](mailto:joanneying@uoi.com.sg)>  
**Sent:** Friday, July 21, 2023 12:42 PM  
**To:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; [joel@falconair.com.sg](mailto:joel@falconair.com.sg)  
**Cc:** LEE KATIE <[katielee@uoi.com.sg](mailto:katielee@uoi.com.sg)>  
**Subject:** FW: OD claim for SMX5693L

Dear Joel,

Refer to your email below.

We will appoint surveyor from LKKK AutoConsultants Pte Ltd to contact you shortly.

Dear LKK Auto Consultants Pte Ltd

kindly assist for this new assignment and acknowledge receipt.

Thank You

Regards,

**Joanne Yong**

Senior Executive, Claims Division

Main • (65) 6222 7733 | DID • (65) 6490 9329 Fax • (65) 6327 3872 | Email • [joanneying@uoi.com.sg](mailto:joanneying@uoi.com.sg)



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**From:** [joel@falconair.com.sg](mailto:joel@falconair.com.sg) <[joel@falconair.com.sg](mailto:joel@falconair.com.sg)>

**Sent:** Thursday, July 20, 2023 3:19 PM

**To:** LEE KATIE <[katielee@uoi.com.sg](mailto:katielee@uoi.com.sg)>

**Subject:** OD claim for SMX5693L

**CAUTION:** This email originated from outside of the organization. **Do not click links or open** attachments unless you recognize the sender and know the content is safe.

Dear Sir/Mdm,

Pls see attached document and assign a surveyor.

Thanks and regards,

Joel Ng

Falcon-Air Auto Services Pte Ltd (Tampines)

[Tel:67897997](tel:67897997)