

Huey Yon (LKKAuto)

From: Huey Yon (LKKAuto)
Sent: Monday, 24 July 2023 4:43 PM
To: joel@falconair.com.sg
Cc: SUR
Subject: RE: OD claim for SMX5693L

Dear Joel,

As instructed by our client, please proceed to repair the insured vehicle **SMX 5693L at repair cost on part by parts basic (Excess: \$500/-)**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Best Regards,
Huey Yon | Case Handler
LKK Auto Consultants
phone: 6256-3561 | email: hueyyon@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Meng Yan (LKK Auto) <mengyan@lkkauto.com>
Sent: Friday, July 21, 2023 2:08 PM
To: joel@falconair.com.sg; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: OD claim for SMX5693L

Dear Joel,

Noted with thanks.

Best Regards,
Yan | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 / Whatsapp call: 87813698 | email: assignments@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: joel@falconair.com.sg <joel@falconair.com.sg>
Sent: Friday, July 21, 2023 1:56 PM
To: Meng Yan (LKK Auto) <mengyan@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: OD claim for SMX5693L

Dear Yan,

Vehicle is not in yet.

Will call Marcus when vehicle is in.

Thanks and regards,
Joel Ng
Falcon-Air Auto Services Pte Ltd (Tampines)
[Tel:67897997](tel:67897997)

From: Meng Yan (LKK Auto) <mengyan@lkkauto.com>
Sent: Friday, 21 July 2023 12:59 pm
To: joel@falconair.com.sg; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: OD claim for SMX5693L

Dear Joel,

Is the vehicle SMX 5693L in the workshop?

Best Regards,
Yan | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 / Whatsapp call: 87813698 | email: assignments@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: JOANNE YONG <joanneyong@uoi.com.sg>
Sent: Friday, July 21, 2023 12:42 PM
To: assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>; joel@falconair.com.sg
Cc: LEE KATIE <katielee@uoi.com.sg>
Subject: FW: OD claim for SMX5693L

Dear Joel,

Refer to your email below.

We will appoint surveyor from LKKK AutoConsultants Pte Ltd to contact you shortly.

Dear LKK Auto Consultants Pte Ltd

kindly assist for this new assignment and acknowledge receipt.

Thank You

Regards,

Joanne Yong
Senior Executive, Claims Division
Main • (65) 6222 7733 | DID * (65) 6490 9329 Fax • (65) 6327 3872 | Email • joanneyong@uoi.com.sg



United Overseas Insurance Limited

146 Robinson Road, #02-01 UOI Building, Singapore 068909

www.uoi.com.sg

UOI EMAIL DISCLAIMER

Any person receiving this email and any attachment(s) contained, shall treat the information as confidential and not misuse, copy, disclose, distribute or retain the information in any way that amounts to a breach of confidentiality. If you are not the intended recipient, please delete all copies of this email from your computer system. As the integrity of this message cannot be guaranteed, neither UOI nor any entity in the UOB Group shall be responsible for the contents. Any opinion in this email may not necessarily represent the opinion of UOI or any entity in the UOB Group.

From: joel@falconair.com.sg <joel@falconair.com.sg>

Sent: Thursday, July 20, 2023 3:19 PM

To: LEE KATIE <katielee@uoi.com.sg>

Subject: OD claim for SMX5693L

CAUTION: This email originated from outside of the organization. **Do not click links or open attachments unless you recognize the sender and know the content is safe.**

Dear Sir/Mdm,

Pls see attached document and assign a surveyor.

Thanks and regards,

Joel Ng

Falcon-Air Auto Services Pte Ltd (Tampines)

[Tel:67897997](tel:67897997)