

Meng Yan (LKK Auto)

From: Jie Si Neo <jiesi.neo@eqinsurance.com.sg>
Sent: Friday, 21 July 2023 11:03 am
To: assignments
Subject: PRS FOR FBC1372E ; EQI REF: DM23HO01545/JS
Attachments: OI - GBH2301C.pdf; TP - FBC1372E (GBH2301C).pdf

Dear Sirs,

Please assist this PRS.

Attached are the necessary documents.

Kindly acknowledge receipt of this email.

Thank you.

“With effect from 1st January 2022, please send all PRS / LOD to motorclaims@eqinsurance.com.sg”

Regards,

Neo Jie Si

Senior Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9885 | fax 65 6223 4190

www.eqinsurance.com.sg



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From: Jie Si Neo
Sent: Friday, 21 July 2023 11:02 AM
To: 'Sarah' <sarah@islandlaw.com.sg>
Cc: motorpoint_sam@yahoo.com.sg
Subject: RE: <PRS> FW: Our ref: To be advised / YOUR VEH: GBH 2301C (DM23HO01545/JS)

WITHOUT PREJUDICE

Dear Sarah,

We are objecting to your client proposed surveyors.

We will be appointing **LKK Auto Consultants Pte Ltd.**

Thank you.

“With effect from 1st January 2022, please send all PRS / LOD to motorclaims@eqinsurance.com.sg”

Regards,

Neo Jie Si

Senior Executive | Claims



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5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9885 | fax 65 6223 4190

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From: Sarah <sarah@islandlaw.com.sg>
Sent: Thursday, 20 July 2023 5:29 PM
To: Jie Si Neo <jiesi.neo@eqinsurance.com.sg>
Cc: motorpoint_sam@yahoo.com.sg
Subject: RE: <PRS> FW: Our ref: To be advised / YOUR VEH: GBH 2301C (DM23HO01545/JS)

Dear Jie Si,

Our client maintain their proposed surveyor **Mr Francis Ng from Prestige Appraiser Services as the mutually agreed SJE.**

Best Regards,

Sarah Liu
Legal Secretary

ISLAND LAW PRACTICE LLC
101 Upper Cross Street
#04-04 People's Park Centre
Singapore 058357
Tel : (65) 6221 3211
Fax : (65) 6225 3210
Email : sarah@islandlaw.com.sg
Web : www.islandlaw.com.sg



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From: Jie Si Neo [<mailto:jiesi.neo@eqinsurance.com.sg>]
Sent: Thursday, 20 July 2023 4:38 pm
To: 'sarah@islandlaw.com.sg' <sarah@islandlaw.com.sg>
Cc: 'motorpoint_sam@yahoo.com.sg' <motorpoint_sam@yahoo.com.sg>; Jie Si Neo <jiesi.neo@eqinsurance.com.sg>
Subject: RE: <PRS> FW: Our ref: To be advised / YOUR VEH: GBH 2301C (DM23HO01545/JS)

WITHOUT PREJUDICE

Dear Sarah,

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) AJAX Inspection Services Pte Ltd Tel: 6255 0808 Fax: 6849 9155	2) LBS Automotive Appraisal Pte Ltd L.B.S. Auto Consultants Pte Ltd Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace
3) RT Appraisal Pte Ltd Tel: 67486076 Fax: 67480361 Contact Person: Elson/Elgene	4) Priority Services Tel: 62934822 Fax: 62963283 Contact Person: Sharon
5) Formteam Adjusters Pte Ltd Tel: 65091788 Fax: 65096221	6) LKK Auto Consultants Pte Ltd Tel: 6256-3561 Fax: 6741-4108

7) Appraisals Associates Pte Ltd Tel : 67472822 Fax: 67470070	8) Infiniti Appraisal Service Tel : 96684818/90099001 Fax: 64587432
9) Automobile Inspection Services Pte Ltd Tel: 6286 0155 Contact Person: Sophia	

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Thank you.

“With effect from 1st January 2022, please send all PRS / LOD to motorclaims@eqinsurance.com.sg”

Regards,

Neo Jie Si

Senior Executive | Claims



EQ Insurance Company Limited



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From: Sarah <sarah@islandlaw.com.sg>
Sent: Thursday, 20 July 2023 3:55 PM
To: motor claims <motorclaims@eqinsurance.com.sg>
Cc: motorpoint_sam@yahoo.com.sg
Subject: RE: Our ref: To be advised / YOUR VEH: GBH 2301C

Accident involving FBC 1372E & GBH 2301C on 18/07/2023 at 0840 hours along Corporation Road

(NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS PURSUANT TO PARAGRAPH 6.2 OF PRE-ACTION PROTOCOL FOR NIMA CASES)

We act for Hamzah Bin Mohamad Ali, who has appointed the undermentioned workshop to repair his/her motor vehicle no. **FBC 1372E**.

Please be informed that the said vehicle can be inspected at:

Name: Motor Point
Address: 17 Jalan Mas Puteh Singapore 128622
Contact Person: Sam
Contact Number: 9026 5919

To expedite the process, our client propose Mr Francis Ng from Prestige Appraiser Services as the mutually agreed SJE.

Please note that if you fail to conduct the pre-repair inspection within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you.

Thank you.

Best Regards,

Sarah Liu

Legal Secretary

ISLAND LAW PRACTICE LLC

101 Upper Cross Street
#04-04 People's Park Centre
Singapore 058357

Tel : (65) 6221 3211

Fax : (65) 6225 3210

Email : sarah@islandlaw.com.sg

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