

## Huey Yon (LKKAuto)

---

**From:** Huey Yon (LKKAuto)  
**Sent:** Tuesday, 25 July 2023 2:13 PM  
**To:** Teo, Grace; Chua, Gek Tiang Ruth  
**Cc:** SUR  
**Subject:** RE: LKK(veh IN)/nr \ CMTD2302900/RUC - SMH958R | TP SURVEY FOR SMZ1843L (DOA : 20/07/2023)  
**Attachments:** Estimate.pdf; SMZ 1843L-IA.pdf; SMZ 1843L-PARF\_COE Rebate Enquiry.pdf

Dear Grace,

Enclosed herewith preliminary advice of SMZ 1843L.

Best Regards,  
Huey Yon | Case Handler  
LKK Auto Consultants  
phone: 6256-3561 | email: [hueyyon@lkkauto.com](mailto:hueyyon@lkkauto.com) | fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Rajes (LKK Auto) <[rajes@lkkauto.com](mailto:rajes@lkkauto.com)>  
**Sent:** Friday, July 21, 2023 4:42 PM  
**To:** Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>; Chua, Gek Tiang Ruth <[ruth.chua@sompo.com.sg](mailto:ruth.chua@sompo.com.sg)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** RE: LKK(veh IN)/nr \ CMTD2302900/RUC - SMH958R | TP SURVEY FOR SMZ1843L (DOA : 20/07/2023)

Dear Grace,

Thank you for the assignment.

Best Regards,  
**Rajes** | Admin  
**LKK Auto Consultants Pte Ltd**  
Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>  
**Sent:** Friday, July 21, 2023 3:55 PM  
**To:** Dorlyn Li (Cheng Hoe) <[chmotor@singnet.com.sg](mailto:chmotor@singnet.com.sg)>; Chua, Gek Tiang Ruth <[ruth.chua@sompo.com.sg](mailto:ruth.chua@sompo.com.sg)>; admin-d <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** LKK(veh IN)/nr \ CMTD2302900/RUC - SMH958R | TP SURVEY FOR SMZ1843L (DOA : 20/07/2023)

Without Prejudice

Our Reference : CMTD2302900/RUC  
Your Reference: SMZ1843L

Dear Dorlyn,

We acknowledged receipt of your claim documents and have arranged **LKK AUTO** to conduct the survey.

Please be informed that **Ms. Ruth Chua** is the handler of this case who can be contacted at 63295 153/  
[ruth.chua@sompo.com.sg](mailto:ruth.chua@sompo.com.sg)

Please be informed that we have yet to receive our insured's accident report.

Hi **LKK Auto**,

Please arrange the named surveyors to conduct the survey for **SMZ1843L** on a without Prejudice and any admission of liability basis.

Please be informed that we have yet to receive our insured's accident report.

Please revert your report upon completion of survey to my colleague, **Ms. Ruth**.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

**Grace Teo**

Claims Division

D: 6329 5170 | T: 6461 6555

\*For motor surveys, you can send your emails to [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)

\*For Letter of Demands/new email correspondences, please direct your emails to [claimsreport@sompo.com.sg](mailto:claimsreport@sompo.com.sg).



**SOMPO**  
INSURANCE

Innovation for Wellbeing

**Sompo Insurance Singapore Pte. Ltd.**

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: [www.sompo.com.sg](http://www.sompo.com.sg) | Facebook: [www.facebook.com/SompoSG](https://www.facebook.com/SompoSG)

**Disclaimer:** This e-mail, including attachments, is intended for the person(s) or company named and may contain confidential and/or legally privileged information. Unauthorised disclosure, copying or use of this information may be unlawful and is prohibited. If you are not the intended recipient, please delete this message.

**Privacy Policy Notice:** Sompo Insurance Singapore Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy. This may include disclosure to holding and associated companies, credit bureau, parties to whom disclosure is permitted/required by laws, our third party service providers and agents (acting on our behalf). Please click [here](#) for our Privacy Policy.

---

**From:** Dorlyn Li (Cheng Hoe) <[chmotor@singnet.com.sg](mailto:chmotor@singnet.com.sg)>

**Sent:** Friday, July 21, 2023 2:19 PM

**To:** Henry, Irene James <[irene.henry@sompo.com.sg](mailto:irene.henry@sompo.com.sg)>; Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>; Weilin (Cheng Hoe) <[chmotor@singnet.com.sg](mailto:chmotor@singnet.com.sg)>

**Subject:** TP SURVEY FOR SMZ1843L (DOA : 20/07/2023)

---

**CAUTION:** This Email is from an EXTERNAL source. Ensure you trust this sender (Email) before replying or clicking on any links and open attachments.

Hi,

Estimate and GIA report as per attached.

Kindly assist to arrange for survey soonest as vehicle is currently lying at YISHUN WORKSHOP.

P/S : Please advise on officer-in-charge for above case.

Thank you.

Rgds  
Dorlyn Li  
Cheng Hoe Motor Pte Ltd  
Tel :67556142  
Fax : 67557719