

**From:** Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>  
**Date:** Mon, 31 Jul 2023 09:09 +0800  
**To:** Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** RE: Direct Settlement - Accident Involving SNC54M (OI : SNM23D205127/SNC54M /tanchc) and SNC8711Y (TP : LKK REF - CC6/CTI23007360/Kpa3) on 28/05/2023  
**Attachments:** 3 (Access the files in Attachments panel)

*Message Classification: Confidential*

Dear Hsiao Tong,

According to Insured, there was no damaged on 3P vehicle.

Please assist to clarify with Insured before proceeding Direct Settlement.

Enclosed traffic police report lodge by Insured and accident scene photos took by Insured for your necessary action.

Will update you on Insured's SAS report once received.

Thank you.

Regards,

*Jacqueline Tan*

Senior Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Tel: (65) 6389 6116 | F: (65) 6224 7175

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**From:** Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>  
**Sent:** Tuesday, July 25, 2023 11:44 AM  
**To:** Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>  
**Cc:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>  
**Subject:** RE: Direct Settlement - Accident Involving SNC54M (OI : SNM23D205127/SNC54M /tanchc) and SNC8711Y (TP : LKK REF - CC6/CTI23007360/Kpa3) on 28/05/2023

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Dear Jacq,

Please see attached accident photo and OI note.

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Tuesday, July 25, 2023 10:41 AM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Jacqueline Tan <[jacqueline.tan@sg.cntaiping.com](mailto:jacqueline.tan@sg.cntaiping.com)>

**Subject:** RE: Direct Settlement - Accident Involving SNC54M (OI : SNM23D205127/SNC54M /tanchc) and SNC8711Y (TP : LKK REF - CC6/CTI23007360/Kpa3) on 28/05/2023

Dear Jac,

Please assist.

OIC – Jacqueline

*\*\* Kindly quote our reference number for future correspondences.*

Thank you

**Lim Shu Min**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Tuesday, July 25, 2023 9:36 AM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** Direct Settlement - Accident Involving SNC54M (OI : CTI - TBA) and SNC8711Y (TP : LKK REF - CC6/CTI23007360/Kpa3) on 28/05/2023

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle SNC 8711Y at M/s at M/ Optima Werkz Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

***To check availability of the case handler , you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)