

## Rajes (LKK Auto)

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**From:** ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>  
**Sent:** Wednesday, 19 July 2023 5:10 PM  
**To:** Alfred Quah; Admin A; admin-d; Mei Kwan (LKKAuto)  
**Subject:** RE: TP CLAIM YOUR REF YP2091T

Hi LKK,

Officer-in-Charge : TBA

Insured has not report, we will advise Officer-in-Charge and Claims ref no. later.

Please conduct this survey request.

**(Note: Survey vehicle only, LOD will be handled by Ergo)**

Kindly inform us if you are not able to attend it.

Thank you.

Warmest Regards,  
Pauline Soh  
Executive

**ERGO Insurance Pte. Ltd.**

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988

[pauline.soh@ergo.com.sg](mailto:pauline.soh@ergo.com.sg) | [www.ergo.com.sg](http://www.ergo.com.sg)



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**From:** Alfred Quah <alfredautoss@gmail.com>  
**Sent:** Wednesday, 19 July 2023 2:17 pm  
**To:** ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>  
**Subject:** Re: TP CLAIM YOUR REF YP2091T

Can we arrange for LKK AUTO. THANK YOU

On Wed, 19 Jul 2023, 2:15 pm ERGO Insurance Pte. Ltd. (Claims Department), <[claims@ergo.com.sg](mailto:claims@ergo.com.sg)> wrote:

Dear Alfred

We would like to conduct a PRI survey, please refer to our list of surveyors :

Survey Company	Surveyor Name
Priority	Jeffrey Ong
Perfect Automobile	Gary Chuah
LKK	Byran / Andrew Ling
FTA	Gary Soon
Appraiser VP	Victor

Warmest Regards,

Pauline Soh

Executive

**ERGO Insurance Pte. Ltd.**

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[pauline.soh@ergo.com.sg](mailto:pauline.soh@ergo.com.sg) | [www.ergo.com.sg](http://www.ergo.com.sg)



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**From:** Alfred Quah <[alfredautoss@gmail.com](mailto:alfredautoss@gmail.com)>  
**Sent:** Wednesday, 19 July 2023 10:54 am  
**To:** ERGO Insurance Pte. Ltd. (Claims Department) <[claims@ergo.com.sg](mailto:claims@ergo.com.sg)>  
**Subject:** TP CLAIM YOUR REF YP2091T

ERGO INSURANCE PTE LTD

5 TEMASEK BOULEVARD #04-01 SUNTEC TOWER FIVE

SINGAPORE 038985

TEL: 6829-9199 FAX: 6829-9248

**[WITHOUT PREJUDICE SAVE AS TO COSTS] (URGENT)**

Dear Sir/Mdm,

Re: Accident involving VEHICLE NO: SMV476R & YP2091T 09;50 SGT AT SELETAR AEROSPACE DR

We act for KOH CHONG HAN . His vehicle was damaged in the above accident as a result. Our client wishes to proceed with the damage repair, please let us know by written notice within 2 working days of the receipt of this email, if you would like to conduct a PRE-REPAIR SURVEY.

Our client's vehicle is at the following location.

ALFRED AUTO SERVICES & SUPPLIES

BLK 5035 #01-351 ANG MO KIO INDUSTRIAL PARK 2 SINGAPORE569538

In compliance with the NIMA PROTOCOL, please let us have your 10 Surveyors.

If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without reference to you.

Thank you.Best Regards

Alfred QUAH (Mr)

Alfred Auto Services & Supplies

ACRA: 391089/00E

HP/Whatsapp: 9145-4773 Tel: 6483-4586 FAX: 6483-4882

Email: [alfredautoss@gmail.com](mailto:alfredautoss@gmail.com)

Address: BLK 5035 #01-351 ANG MO KIO INDUSTRIAL PARK 2 SINGAPORE 569538

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