

Meng Yan (LKK Auto)

From: Hwang, Shiang Yi <shiangyi.hwang@sompo.com.sg>
Sent: Thursday, 20 July 2023 9:01 am
To: Lacey Chia; SUR
Cc: Teo, Grace; dfmotor33@hotmail.com; assignments
Subject: RE: VEHICLE IN - CMTD2302448/SYH | Pre-repair survey / RTA on 17.06.23 along Eu Tong Sen St invlg FBS 1862Z and SMR 9984C / CL Ref: VS.23.0513.HT.JBdfmotor33@hotmail.com

Without Prejudice

Our Reference: CMTD2302448/SYH

Your Reference: VS.23.0513.HT.JB

Dear Lacey,

We are agree appoint **LKK Auto Consultants** to survey your client vehicle no FBS1862Z.

Dear LKK,

Please arrange to conduct the survey for **FBS1862Z** on a without prejudice and any admission of liability basis.

Vehicle in.

DF Motor Pte Ltd

32 Sin Ming Drive

#01-331

Singapore 575706

Mobile no. 9016 9973 (Tel 6453 9903)

Email: dfmotor33@hotmail.com

Contact person: Mr Chai

Thank you.

Best Regards

Hwang Shiang Yi

Claims Division

D: 6329 5205 | T: 6461 6555



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Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

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From: Lacey Chia <LaceyChia@cliffordlaw.sg>

Sent: Wednesday, July 19, 2023 8:23 PM

To: Hwang, Shiang Yi <shiangyi.hwang@sompo.com.sg>

Cc: Wong, Seok Hiang Betty <betty.wong@sompo.com.sg>; Teo, Grace <grace.teo@sompo.com.sg>; dfmotor33@hotmail.com

Subject: [Possible Phish Fraud]VEHICLE IN - CMTD2302448/SYH | Pre-repair survey / RTA on 17.06.23 along Eu Tong Sen St invlg FBS 1862Z and SMR 9984C / CL
Ref: VS.23.0513.HT.JBdfmotor33@hotmail.com

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URGENT

WITHOUT PREJUDICE

To: SOMPO INSURANCE SINGAPORE PTE LTD

Att: Ms Hwang Shiang Yi & Ms Grace Teo, Claims Division

Dear Sirs

- 1 Further to our email sent at 8.19pm today, 19 July 2023.
- 2 Please arrange **Mr Kenneth Kong from LKK Auto Consultants** for the survey.
- 3 Thank you.

Kind regards,

Lacey Chia
Accounts & Admin Executive

CLIFFORD LAW

From: Lacey Chia

Sent: Wednesday, July 19, 2023 8:19 PM

To: Hwang, Shiang Yi <shiangyi.hwang@sompo.com.sg>; Motor Survey <motorsurvey@fta.com.sg>

Cc: Wong, Seok Hiang Betty <betty.wong@sompo.com.sg>; Teo, Grace <grace.teo@sompo.com.sg>; Frankie Pang <frankie@fta.com.sg>; dfmotor33@hotmail.com

Subject: VEHICLE IN - CMTD2302448/SYH | Pre-repair survey / RTA on 17.06.23 along Eu Tong Sen St invlg FBS 1862Z and SMR 9984C / CL Ref:
VS.23.0513.HT.JBdfmotor33@hotmail.com

URGENT

WITHOUT PREJUDICE

To: SOMPO INSURANCE SINGAPORE PTE LTD

Att: Ms Hwang Shiang Yi & Ms Grace Teo, Claims Division
Motor Claims Department

Dear Sirs

- 1 We refer to your email of even date at 5.20pm.
- 2 We change our mind. We do not want FormTeam Consultancy - Frankie to carry out the survey.
- 3 We will appoint another surveyor in a separate email.

Kind regards,

Lacey Chia
Accounts & Admin Executive

CLIFFORD LAW

From: Hwang, Shiang Yi <shiangyi.hwang@sompo.com.sg>

Sent: Wednesday, July 19, 2023 5:20 PM

To: Lacey Chia <LaceyChia@cliffordlaw.sg>; Motor Survey <motorsurvey@fta.com.sg>

Cc: Vivienne Sandhu <VivienneSandhu@cliffordlaw.sg>; Hariz Tahir <HarizTahir@cliffordlaw.sg>; Joe Suppiah <JoeSuppiah@cliffordlaw.sg>; Suliah Mungin <SuliahMungin@cliffordlaw.sg>; Intern <intern@cliffordlaw.sg>; Wong, Seok Hiang Betty <betty.wong@sompo.com.sg>; Teo, Grace <grace.teo@sompo.com.sg>;

Frankie Pang <frankie@fta.com.sg>

Subject: VEHICLE IN - CMTD2302448/SYH | Pre-repair survey / RTA on 17.06.23 along Eu Tong Sen St invlg FBS 1862Z and SMR 9984C / CL Ref: VS.23.0513.HT.JBdfmotor33@hotmail.com

Without Prejudice

Our Reference: CMTD2302448/SYH

Your Reference: VS.23.0513.HT.JB

Dear Lacey,

We refer to tele-conversation this afternoon and agree appoint **FormTeam Consultancy- Frankie** to survey your client vehicle no FBS1862Z.

Dear FormTeam,

Please arrange to conduct the survey for **FBS1862Z** on a without prejudice and any admission of liability basis.

Vehicle in.

DF Motor Pte Ltd

32 Sin Ming Drive

#01-331

Singapore 575706

Mobile nr. 9016 9973 (**Tel** 6453 9903)

Email: dfmotor33@hotmail.com

Contact person: Mr Chai

Thank you.

Best Regards

Hwang Shiang Yi

Claims Division

D: 6329 5205 | **T:** 6461 6555



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Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

From: Teo, Grace <grace.teo@sompo.com.sg>

Sent: Wednesday, July 19, 2023 2:42 PM

To: Lacey Chia <LaceyChia@cliffordlaw.sg>; Hwang, Shiang Yi <shiangyi.hwang@sompo.com.sg>; dfmotor33@hotmail.com

Cc: Vivienne Sandhu <VivienneSandhu@cliffordlaw.sg>; Hariz Tahir <HarizTahir@cliffordlaw.sg>; Joe Suppiah <JoeSuppiah@cliffordlaw.sg>; Suliah Mungin <SuliahMungin@cliffordlaw.sg>; Intern <intern@cliffordlaw.sg>; Wong, Seok Hiang Betty <betty.wong@sompo.com.sg>

Subject: TSL(20/7)/EST \ CMTD2302448/SYH | Pre-repair survey / RTA on 17.06.23 along Eu Tong Sen St invlg FBS 1862Z and SMR 9984C / CL Ref: VS.23.0513.HT.JB

Without Prejudice

Dear Lacey,

We refer to our tele-conversation and agreed to appoint our In-house, Mr. Teo to conduct the survey.

Aside to Mr. Chai,

As spoken, we have arranged Mr. Teo (98563133) to conduct the survey tomorrow 20/7.

Please be informed that **Ms. Hwang Shiang Yi** is the handler of this case who can be contacted at 63295 205/ shiangyi.hwang@sompo.com.sg

Please let us have a copy of your of the estimate once available.

Aside to Siang Yi,

Please assist on the liability for direct settlement from DF Motor.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

***For motor surveys, you can send your emails to motorsurvey@sompo.com.sg**

***For Letter of Demands/new email correspondences, please direct your emails to claimsreport@sompo.com.sg .**



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From: Claims - Motor Survey

Sent: Wednesday, July 19, 2023 1:08 PM

To: Lacey Chia <LaceyChia@cliffordlaw.sg>; Hwang, Shiang Yi <shiangyi.hwang@sompo.com.sg>

Cc: Vivienne Sandhu <VivienneSandhu@cliffordlaw.sg>; Hariz Tahir <HarizTahir@cliffordlaw.sg>; Joe Suppiah <JoeSuppiah@cliffordlaw.sg>; Suliah Mungin <SuliahMungin@cliffordlaw.sg>; Intern <intern@cliffordlaw.sg>; dfmotor33@hotmail.com; Wong, Seok Hiang Betty <betty.wong@sompo.com.sg>

Subject: REMINDER PRI \ CMTD2302448/SYH | Pre-repair survey / RTA on 17.06.23 along Eu Tong Sen St invlg FBS 1862Z and SMR 9984C / CL Ref: VS.23.0513.HT.JB

Without Prejudice

Dear Lacey,

We refer to our email of 18/07/23.

Kindly let us have your favourable reply.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

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From: Claims - Motor Survey

Sent: Tuesday, July 18, 2023 4:22 PM

To: Lacey Chia <LaceyChia@cliffordlaw.sg>; Hwang, Shiang Yi <shiangyi.hwang@sompo.com.sg>
Cc: Vivienne Sandhu <VivienneSandhu@cliffordlaw.sg>; Hariz Tahir <HarizTahir@cliffordlaw.sg>; Joe Suppiah <JoeSuppiah@cliffordlaw.sg>; Suliah Mungin <SuliahMungin@cliffordlaw.sg>; Intern <intern@cliffordlaw.sg>; dfmotor33@hotmail.com; Wong, Seok Hiang Betty <betty.wong@sompo.com.sg>
Subject: PRI \ CMTD2302448/SYH | Pre-repair survey / RTA on 17.06.23 along Eu Tong Sen St invlg FBS 1862Z and SMR 9984C / CL Ref: VS.23.0513.HT.JB

Our Reference : CMTD2302448/SYH
Your Reference: VS.23.0513.HT.JB

Without Prejudice

EMAIL ONLY

OUR Email: motorsurvey@sompo.com.sg

Date: 18/07/2023

Attention:
M/S CLIFFORD LAW

Dear Lacey,

ACCIDENT INVOLVING SMR9984C & FBS1862Z ON 17.06.23

We refer to your Notice of Accident dated 17/07/2023.

Kindly re-direct your future motor claims survey request to motorsurvey@sompo.com.sg

Please be informed that **Ms. Hwang Shiang Yi** is the handler of this case who can be contacted at 63295 205/ shiangyi.hwang@sompo.com.sg

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey

	Motor Surveyor	Surveyor
	FormTeam Consultancy	Frankie Pang
		Chow BoXiong
	LKK Auto Consultants	Adrian Ling (East)
		Marcus Chua (East)
		Kenneth Kong (North)

	Priority Services	Jimmy Lee
	Raleigh Services	Andrew Ow Yong

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

[\[Working From Home with effect from 06 April 2020\]](#)

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

***For motor surveys, you can send your emails to motorsurvey@sompo.com.sg.**

***For Letter of Demands/new email correspondences, please direct your emails to claimsreport@sompo.com.sg.**



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From: Lacey Chia <LaceyChia@cliffordlaw.sg>

Sent: Monday, July 17, 2023 10:56 PM

To: claimsreport <claimsreport@sompo.com.sg>

Cc: Vivienne Sandhu <VivienneSandhu@cliffordlaw.sg>; Hariz Tahir <HarizTahir@cliffordlaw.sg>; Joe Suppiah <JoeSuppiah@cliffordlaw.sg>; Suliah Mungin <SuliahMungin@cliffordlaw.sg>; Intern <intern@cliffordlaw.sg>; dfmotor33@hotmail.com; muhkminhamiddd@gmail.com

Subject: [Possible Phish Fraud]Pre-repair survey / RTA on 17.06.23 along Eu Tong Sen St involving FBS 1862Z and SMR 9984C / CL Ref: VS.23.0513.HT.JB. / Claimant: Muhkmin Bin Abdul Hamid

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WITHOUT PREJUDICE

To: SOMPO INSURANCE SINGAPORE PTE LTD
Att: Motor Claims Department

Dear Sirs

Your Insured: SMR 9984C
Road Traffic Accident on 17 June 2023 along Eu Tong Sen Street involving FBS 1862Z and SMR 9984C
Our Ref CL Ref: VS.23.0513.HT.JB.
Claimant: Muhkmin Bin Abdul Hamid

- 1 We act for Mr Muhkmin Bin Andul Hamid (NRIC No. SXXXX849I) in his claim for personal injuries, property damage and consequential loss and expense as a result of the abovementioned road traffic accident against your insured, the driver of **SMR 9984C**.
- 2 We write to inform you that our client's motorcycle **FBS 1862Z** is available for survey and inspection from Thursday, 20 July 2023 to Friday, 21 July 2023 at the workshop below:

DF Motor Pte Ltd
32 Sin Ming Drive
#01-331
Singapore 575706
Mobile nr. 9016 9973 (**Tel** 6453 9903)
Email: dfmotor33@hotmail.com
Contact person: Mr Chai

- 3 Please note that if you fail to do so, you automatically waive your rights to contest the claim.
- 4 Please also let us have the lump sum cost of repair after the inspection within the next 7 days after inspection.

Kind regards,

Lacey Chia

Accounts & Admin Executive

For and on behalf of Ms Vivienne Sandhu, Partner
and Mr Hariz Tahir, Associate

CLIFFORD LAW

1 Coleman Street, The Adelphi, #08-04, Singapore 179803

Tel: (65) 6223 4456 Email: LaceyChia@cliffordlaw.sg Website: www.cliffordlaw.sg