Meng Yan (LKK Auto)

From: Jaime Tay <jaime.tay@eqinsurance.com.sg>

Sent: Wednesday, 19 July 2023 4:47 pm

To: 'MG Solution'; assignments

Subject: RE: PRS - SMK2208T(PRE-INSPECTION); YOUR REF SMG546B (EQ)-ACCIDENT ON 19072023 // EQI REF: DM23HO01542/JT

Attachments: SMK2208T(PRE-INSPECTION); YOUR REF SMG546B (EQ)-ACCIDENT ON 19072023.pdf

WITHOUT PREJUDICE SAVE AS TO COSTS

Dear Ms Hong,

Thank you for your email. Arrangement will be made accordingly.

Dear Sirs,

Please assist on PRS assignment.

Thank you.

With effect from 1st January 2022, please send all PRS / LOD to motorclaims@eginsurance.com.sg

Announcement

With EQI's flexible work arrangement for our employees, we remain contactable via phone, email and virtual meeting platforms. If you prefer in person meeting or customer care service, please make an appointment with the respective officer in-charge.

Regards,

Jaime Tay

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110 did 65 6496 9882 | tel 65 6223 9433 ext 882 | fax 65 6223 4190 www.eqinsurance.com.sg





Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender immediately and delete all copies of it.

From: MG Solution <mg3solution@gmail.com>

Sent: Wednesday, 19 July 2023 4:45 PM

To: Jaime Tay <jaime.tay@eqinsurance.com.sg>

Subject: Re: PRS - SMK2208T(PRE-INSPECTION); YOUR REF SMG546B (EQ)-ACCIDENT ON 19072023 // EQI REF: DM23HO01542/JT

Hi Jaime,

We Choose 6) LKK Auto Consultants Pte Ltd

Thank you.

Best Regards,

Ms Hong MG Solution Pte Ltd

E: mg3solution@gmail.com T: 6744 4986 / 6744 4165

23 Kaki Bukit Avenue 4 #04-01 Singapore 415933

On Wed, Jul 19, 2023 at 4:36 PM Jaime Tay < <u>jaime.tay@eqinsurance.com.sg</u>> wrote:

Without Prejudice

Save As To Costs

With effect from 1st January 2022, please send all PRS / LOD to motorclaims@eqinsurance.com.sg

Dear Sir,

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please <u>revert within **2 working days**</u> if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) AJAX Inspection Services Pte Ltd	2) LBS Automotive Appraisal Pte Ltd
Tel: 6255 0808	L.B.S. Auto Consultants Pte Ltd
Fax: 6849 9155	Tel: 6281 6690 / 62832866
	Fax: 6281 8748
	Contact Person: Amy/ Grace
3) RT Appraisal Pte Ltd	4) Priority Services
Tel: 67486076	Tel: 62934822
Fax: 67480361	Fax: 62963283
Contact Person: Elson/Elgene	Contact Person: Sharon
5) Formteam Adjusters Pte Ltd	6) LKK Auto Consultants Pte Ltd

Tel: 65091788	Tel: 6256-3561
Fax: 65096221	Fax: 6741-4108
7) Appraisals Associates Pte Ltd	8) Infiniti Appraisal Service
Tel : 67472822	Tel : 96684818/90099001
Fax: 67470070	Fax: 64587432
9) Automobile Inspection Services Pte Ltd	
Tel: 6286 0155	
Fax: 6284 1539	
Contact Person: Sophia	

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Thank you.

With effect from 1st January 2022, please send all PRS / LOD to motorclaims@eqinsurance.com.sg

Announcement

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Regards,

Jaime Tay

Executive | Claims



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5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110 did 65 6496 9882 | tel 65 6223 9433 ext 882 | fax 65 6223 4190 www.eqinsurance.com.sg





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From: MG Solution < mg3solution@gmail.com > Sent: Wednesday, 19 July 2023 1:10 PM
To: EQI PRS < EQIPRS@eginsurance.com.sg >

Subject: SMK2208T(PRE-INSPECTION); YOUR REF SMG546B (EQ)-ACCIDENT ON 19072023

Dear Sir/Madam,

ACCIDENT INVOLVING SMK2208T & SMG546B ALONG PIE TOWARDS TUAS BEFORE ADAM ROAD ON 19/7/2023 AT ABOUT 08:00 HOURS

A copy of the GIA is attached and please arrange for **PRI-Inspection**. (CAR IN)

Please kindly let us know the liability of this case and provide us a copy of your insured statement and sketch plan for documentation.

As a result of the accident, our client's vehicle has been damaged. Before our client proceeds to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

Please be informed that said vehicle can be inspected at:

Workshop: MG Solution Pte Ltd

Address: 23 Kaki Bukit Avenue 4, Vicom Inspection Centre, #04-01 Singapore 415933

In the event you fail to conduct the pre-repair survey within the next 2 working days, excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you.

Thank you.

Ms Hong MG Solution Pte Ltd

E: mg3solution@gmail.com **T:** 6744 4986 / 6744 4165

23 Kaki Bukit Avenue 4 #04-01 Singapore 415933

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