

Mei Kwan (LKKAuto)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>
Sent: Friday, 21 July 2023 9:00 AM
To: Mei Kwan (LKKAuto); Admin A
Cc: Hsiao Tong (LKKAuto); Pauline Tham; Claims Dept of CTI
Subject: RE: OUR REF: SNM23D204920/C02/SMP1260X/THAMYL & YOUR REF. CC3/CTI23007329/Tpa3, SHD3531Z -DOA 17/07/2023 TPP DIRECT SETTLEMENT
Attachments: REPORT OF SMP1260X.pdf

Message Classification: Confidential

LKK REF: CC3/CTI23007329/Tpa3
CTI REF: SNM23D204920/C02/SMP1260X/THAMYL

Dear Sirs

We refer to your email of 19 July 2023.

Attach herewith Insured's SAS report for your attention and necessary action.

Best Regards

Alfred Toh
Assistant Manager
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

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From: Claims Dept of CTI
Sent: Thursday, July 20, 2023 6:35 PM
To: 'Mei Kwan (LKKAuto)' <Meikwan@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Pauline Tham <pauline.tham@sg.cntaiping.com>
Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: OUR REF: SNM23D204920/SMP1260X/C02/THAMYL & YOUR REF. CC3/CTI23007329/Tpa3, SHD3531Z -DOA 17/07/2023 TPP DIRECT SETTLEMENT

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via EMAIL ONLY

Dear Alfred,

Please refer to the above subject.

Kindly **assist LKK Auto on D.S. -SHD3531Z** soonest possible on behalf of Pauline.

Please contact our claims department **Pualine Tham 6389 6541** the officer in charge or **6389 6116** should you require our assistance or clarification.

Kindly quote our claim reference number when replying.

Thank you

Angie Foo
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Wednesday, July 19, 2023 9:19 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Direct Settlement - Accident Involving SMP1260X (OI : CTI - TBA) and SHD3531Z (TP : LKK REF - CC3/CTI23007329/Tpa3) on 17/07/2023

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Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle SHD 3531Z at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)