

## Meng Yan (LKK Auto)

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**From:** ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>  
**Sent:** Wednesday, 19 July 2023 2:42 pm  
**To:** admin-d; Admin A; Mei Kwan (LKKAuto)  
**Cc:** ktmotorwerk@hotmail.com  
**Subject:** FW: ACCIDENT INVOLVING YQ1484U AND XE4384E ALONG 7 AIRLINE ROAD ON 15.07.2023 on 1300HRS  
**Attachments:** IMG\_20230718\_0001.pdf

Hi LKK,

Officer-in-Charge : TBA

Insured has not report, we will advise Officer-in-Charge and Claims ref no. later.

Please conduct this survey request.

**(Note: Survey vehicle only, LOD will be handled by Ergo)**

Kindly inform us if you are not able to attend it.

Thank you.

Warmest Regards,  
Pauline Soh  
Executive

**ERGO Insurance Pte. Ltd.**  
8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988

[pauline.soh@ergo.com.sg](mailto:pauline.soh@ergo.com.sg) | [www.ergo.com.sg](http://www.ergo.com.sg)



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**From:** John Tee <ktmotorwerk@hotmail.com>  
**Sent:** Tuesday, 18 July 2023 6:38 pm  
**To:** ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>  
**Subject:** RE: ACCIDENT INVOLVING YQ1484U AND XE4384E ALONG 7 AIRLINE ROAD ON 15.07.2023 on 1300HRS

Dear Team,

We would like to appoint LKK.

Thank you.

Above is the attached DV.

Thank you.

Regards,  
John Tee,  
HP:98287487  
**KT MOTORWERK**  
ADD: Blk 3012 Bedok Industrial Park E, #01-2020 S489978

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**From:** [ERGO Insurance Pte. Ltd. \(Claims Department\)](#)  
**Sent:** Tuesday, 18 July 2023 2:53 pm  
**To:** [John Tee](#)  
**Subject:** RE: ACCIDENT INVOLVING YQ1484U AND XE4384E ALONG 7 AIRLINE ROAD ON 15.07.2023 on 1300HRS

Dear John

\*\*\* Please provide us TP accident report **ASAP** for case registration.

We would like to conduct a PRI survey, please refer to our list of surveyors :

Survey Company	Surveyor Name
Priority	Jeffrey Ong
Perfect Automobile	Gary Chuah
LKK	Byran / Andrew Ling
FTA	Gary Soon
Appraiser VP	Victor

Warmest Regards,  
Pauline Soh  
Executive

**ERGO Insurance Pte. Ltd.**

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988

[pauline.soh@ergo.com.sg](mailto:pauline.soh@ergo.com.sg) | [www.ergo.com.sg](http://www.ergo.com.sg)



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**From:** John Tee <[ktmotorwerk@hotmail.com](mailto:ktmotorwerk@hotmail.com)>

**Sent:** Monday, 17 July 2023 3:22 pm

**To:** ERGO Insurance Pte. Ltd. (Claims Department) <[claims@ergo.com.sg](mailto:claims@ergo.com.sg)>

**Subject:** ACCIDENT INVOLVING YQ1484U AND XE4384E ALONG 7 AIRLINE ROAD ON 15.07.2023 on 1300HRS

To the officer in charge,

We are the appointed workshop for YQ1484U. The other party XE4384E (ERGO)  
Please arrange for inspection at the following address:

KT MOTORWERK  
ADD: Blk 3012 Bedok Industrial Park E, #01-2020 S489978

Once the date and time is firm, please inform us and look for John Tee, 98287487 during the inspection.

Regards,  
John Tee,  
HP:98287487  
**KT MOTORWERK**  
ADD: Blk 3012 Bedok Industrial Park E, #01-2020 S489978

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