

## Meng Yan (LKK Auto)

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**From:** ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>  
**Sent:** Tuesday, 18 July 2023 2:49 pm  
**To:** razali@automotiverepaircentre.com.sg; Admin A; admin-d; Mei Kwan (LKKAuto)  
**Subject:** ERGO REF. CDMFG23001737 - SJQ6219P - TP CLAIMS AGAINST WC7045L

Hi LKK,

Officer-in-Charge : Melody Teoh

Insured has not report.

Kindly input **Officer-in-Charge and Claims ref no.** in Merimen upon case submission.

Please conduct this survey request.

**(Note: Survey vehicle only, LOD will be handled by Ergo)**

Kindly inform us if you are not able to attend it.

Thank you.

Warmest Regards,  
Pauline Soh  
Executive

**ERGO Insurance Pte. Ltd.**  
8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988

[pauline.soh@ergo.com.sg](mailto:pauline.soh@ergo.com.sg) | [www.ergo.com.sg](http://www.ergo.com.sg)



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**From:** razali@automotiverepaircentre.com.sg <razali@automotiverepaircentre.com.sg>

**Sent:** Monday, 17 July 2023 5:04 pm

**To:** ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>

**Subject:** RE: SJQ6219P - TP CLAIMS AGAINST WC7045L

Dear Pauline,

Noted this. We choose LKK.

Thanks for your attention.

Regards,



**RAZALI**

**WhatsApp: 91094915**

**Automotive Repair Centre Pte Ltd**

**Enterprise Hub 48 Toh Guan Road East #02-146/147 S608586**

**Tel: +65 6468 8834**

**Fax: +65 6722 8585**

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**From:** ERGO Insurance Pte. Ltd. (Claims Department) <[claims@ergo.com.sg](mailto:claims@ergo.com.sg)>

**Sent:** 17 July, 2023 11:47 AM

**To:** [razali@automotiverepaircentre.com.sg](mailto:razali@automotiverepaircentre.com.sg)

**Subject:** FW: SJQ6219P - TP CLAIMS AGAINST WC7045L

Dear Razali

Insured has not report, unable to comment liability.

We would like to conduct a PRI survey, please refer to our list of surveyors :

Survey Company	Surveyor Name
Priority	Jeffrey Ong
Perfect Automobile	Gary Chuah
LKK	Byran / Andrew Ling
FTA	Gary Soon
Appraiser VP	Victor

Warmest Regards,  
Pauline Soh  
Executive

**ERGO Insurance Pte. Ltd.**

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988

[pauline.soh@ergo.com.sg](mailto:pauline.soh@ergo.com.sg) | [www.ergo.com.sg](http://www.ergo.com.sg)



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**From:** [razali@automotiverepaircentre.com.sg](mailto:razali@automotiverepaircentre.com.sg) <[razali@automotiverepaircentre.com.sg](mailto:razali@automotiverepaircentre.com.sg)>

**Sent:** Friday, 14 July 2023 2:14 pm

To: ERGO Insurance Pte. Ltd. (Claims Department) <[claims@ergo.com.sg](mailto:claims@ergo.com.sg)>

Cc: 'Jaclyn' <[jaclyn@jpknights.com](mailto:jaclyn@jpknights.com)>; 'Ken Guan' <[kenguan@automotiverepaircentre.com.sg](mailto:kenguan@automotiverepaircentre.com.sg)>; 'ARC Shujuan' <[shujuan@automotiverepaircentre.com.sg](mailto:shujuan@automotiverepaircentre.com.sg)>;  
[james@automotiverepaircentre.com.sg](mailto:james@automotiverepaircentre.com.sg)

Subject: SJQ6219P - TP CLAIMS AGAINST WC7045L

Dear Person in-charge,

Our client's vehicle **SJQ6219P** wants to make a third-party claim against **WC7045L** which is insured by **Ergo Insurance Pte. Ltd.**

Please find attached the GIA report, Insurer Enquiry & the estimate.

Kindly let us know the Claim officer in charge of **liability/settlement** of our client's claim.

The vehicle is currently not **IN** our workshop. Please advise if your insured has reported.

Thanks for your attention.

Regards,



**RAZALI**

**WhatsApp: 91094915**

**Automotive Repair Centre Pte Ltd**

**Enterprise Hub 48 Toh Guan Road East #02-146/147 S608586**

**Tel: +65 6468 8834**

**Fax: +65 6722 8585**

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