

Meng Yan (LKK Auto)

From: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Sent: Tuesday, 18 July 2023 2:31 pm
To: Admin A; admin-d; Mei Kwan (LKKAuto)
Cc: svautosurveyor@gmail.com
Subject: ERGO REF. CDMPG23001729 - PRI Arrangement for SNJ 6076 Z (OD CLAIM)
Attachments: GIA Report.pdf

Hi LKK,

Officer-in-Charge : Melody Teoh

*** Please note that from 13 March onwards, OD claim (above 10k) review will be conducted by Perfect Automotive. Kindly approach Gary of Perfect Automotive before sending for OD authorization.

Kindly input Officer-in-Charge and Claims ref no. in Merimen upon case submission.

Please conduct this survey request.

Kindly inform us if you are not able to attend it.

Thank you.

Warmest Regards,
Pauline Soh
Executive

ERGO Insurance Pte. Ltd.
8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988

pauline.soh@ergo.com.sg | www.ergo.com.sg



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From: WORKSHOP CLAIMS <svautosurveyor@gmail.com>
Sent: Tuesday, 18 July 2023 11:17 am
To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Subject: RE: PRI Arrangement for SNJ 6076 Z (OD CLAIM)

Dear Pauline,

Kindly refer to the attached amended GIA Report.

Regards,
Shanelle
9187 8064



SV AUTOWORKS PTE LTD
BLK 8 KAKI BUKIT AVE 4
PREMIER @ KAKI BUKIT #02-24
S(415875)
Tel : 6242 4328

From: [ERGO Insurance Pte. Ltd. \(Claims Department\)](#)
Sent: Monday, 17 July 2023 11:27 AM
To: [WORKSHOP CLAIMS](#)
Subject: RE: PRI Arrangement for SNJ 6076 Z (OD CLAIM)

Hi Shanelle

Kindly get Insured to do an addendum if he/she wish to claim OD.

Accident report shows "Reporting only"

Warmest Regards,
Pauline Soh
Executive

ERGO Insurance Pte. Ltd.

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988

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From: WORKSHOP CLAIMS <svautosurveyor@gmail.com>

Sent: Saturday, 15 July 2023 10:22 am

To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>

Subject: PRI Arrangement for SNJ 6076 Z (OD CLAIM)

Dear All,

Kindly arrange PRI to survey the said vehicle as follows:

Our Client – SNJ 6076 Z
Your Insured – SNJ 6076 Z
DOA – 13/07/2023

Own Damage Claim

Regards,
Shanelle
9187 8064



SV AUTOWORKS PTE LTD
BLK 8 KAKI BUKIT AVE 4
PREMIER @ KAKI BUKIT #02-24
S(415875)
Tel : 6242 4328

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