

Meng Yan (LKK Auto)

From: Teo, Grace <grace.teo@sompo.com.sg>
Sent: Tuesday, 18 July 2023 11:11 am
To: info; Choo, Thelma; admin-d; assignments; SUR
Cc: Wong, Seok Hiang Betty
Subject: PRI/LKK/nr \ CMTD2302804/THE | PRI FOR SMH 5383R SLU9537G ON 15.07.2023 OUR REF: CL/230730/T/APEX

Without Prejudice

Dear Sally,

We refer to your email reply.

We do not agree to your list of surveyors.

As such, we will be appointing our motor surveyor, **LKK AUTO** to conduct the pre-repair survey of your client's vehicle.

The pre-repair survey will include a survey of the vehicle when its damaged parts are being dismantled prior to the commencement of repairs.

We would like our motor surveyor to conduct a post repair inspection once your client's vehicle has been repaired.

The survey is conducted on a without Prejudice basis and without any admission of liability.

Aside to **LKK Auto**,

Please arrange the named surveyors to survey **SMH5383R** on a without prejudice and any admission of liability basis.

Please be informed that we have yet to receive our insured's accident report.

Please revert your report upon completion of survey to my colleague, **Ms. Thelma**.

Thank you.

Workshop

APEX Motoring,
25 Kaki Bukit Road 4
#01-55 Synergy@ KB Singapore 417800.

Contact: Peijie @ 9169 0825

[Working From Home with effect from 06 April 2020]

Best Regards
Grace Teo
Claims Division
D: 6329 5170 | T: 6461 6555

*For motor surveys, you can send your emails to motorsurvey@sompo.com.sg

*For Letter of Demands/new email correspondences, please direct your emails to claimsreport@sompo.com.sg.



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From: info <info@catherinelimllc.com>
Sent: Tuesday, July 18, 2023 7:53 AM
To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>; Choo, Thelma <thelma.choo@sompo.com.sg>
Cc: Wong, Seok Hiang Betty <betty.wong@sompo.com.sg>
Subject: RE: PRI \ CMTD2302804/THE | PRI FOR SMH 5383R SLU9537G ON 15.07.2023 OUR REF: CL/230730/T/APEX

CAUTION: This Email is from an EXTERNAL source. Ensure you trust this sender (Email) before replying or clicking on any links and open attachments.

Dear Sir (Without Prejudice)

We refer to your email.

Our client is not agreeable to your list of surveyors and wish to appoint Kelvin. Thank you.

Regards
Sally Goh
(For and on behalf of Catherine Lim)
Catherine Lim LLC
(Advocates & Solicitors)
12 Eu Tong Sen Street,
#05-172, The Central (SOHO 2)
Singapore 059819
Tel: 64385500
(UEN & GST Reg No. 201310922k)

From: Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Sent: Monday, July 17, 2023 4:16 PM

To: info <info@catherinelimllc.com>; Choo, Thelma <thelma.choo@sompo.com.sg>

Cc: Wong, Seok Hiang Betty <betty.wong@sompo.com.sg>

Subject: PRI \ CMTD2302804/THE | PRI FOR SMH 5383R SLU9537G ON 15.07.2023 OUR REF: CL/230730/T/APEX

Our Reference: CMTD2302804/THE

Your Reference: CL/230730/T/APEX

Without Prejudice

EMAIL ONLY

Date: 17/07/2023

OUR Email: motorsurvey@sompo.com.sg

Attention:

M/S CATHERINE LIM LLC

Dear Sally,

ACCIDENT INVOLVING SLU9537G & SMH5383R ON 15.07.23

We refer to your Notice of Accident dated 17/07/2023.

Please be informed that **Ms. Thelma Choo** is the handler of this case who can be contacted at 63224 681/ thelma.choo@sompo.com.sg

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey		
	Motor Surveyor	Surveyor
	FormTeam Consultancy	Frankie Pang
		Chow BoXiong
	LKK Auto Consultants	Adrian Ling (East)
		Marcus Chua (East)
		Kenneth Kong (North)
	Priority Services	Jimmy Lee
	Raleigh Services	Andrew Ow Yong

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

[\[Working From Home with effect from 06 April 2020\]](#)

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

***For motor surveys, you can send your emails to motorsurvey@sompo.com.sg.**

***For Letter of Demands/new email correspondences, please direct your emails to claimsreport@sompo.com.sg.**



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From: info <info@catherinelimllc.com>

Sent: Monday, July 17, 2023 10:15 AM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Subject: PRI FOR SMH 5383R ACCIDENT INVOLVING SLU 9537G ON 15.07.2023 OUR REF: CL/230730/T/APEX

CAUTION: This Email is from an EXTERNAL source. Ensure you trust this sender (Email) before replying or clicking on any links and open attachments.

Dear Sir

RE: NOTICE TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS PURSUANT TO PRE-ACTION PROTOCOL FOR NON-INJURY MOTOR ACCIDENT CLAIMS (NIMA)

ACCIDENT INVOLVING SMH 5383R / SLU 9537G ON 15.07.2023 ALONG JURONG WEST AVE 2 JUNCTION TOWARDS AVE 4

We are instructed by ASIA EXPRESS CAR RENTAL PTE LTD to notify you of a road traffic accident involving our client's vehicle No. SMH 5383R and vehicle No. SLU 9537G driven by your insured/driver at the material time.

As a result of the accident, our client's motor vehicle has been damaged. Before our client proceed to repair the damaged motor vehicle, please let us know within 2 working days of your receipt of this notice whether you/your insurer would like to conduct a pre-repair survey of the motor vehicle. If we do not receive any reply from you/your insurer within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

Please let us know your appointed surveyor.

Venue: APEX Motoring,

25 Kaki Bukit Road 4 #01-55 Synergy@ KB Singapore 417800.

Contact: Peijie @ 9169 0825

Regards
Sally Goh
(For and on behalf of Catherine Lim)
Catherine Lim LLC
(Advocates & Solicitors)
12 Eu Tong Sen Street,
#05-172, The Central (SOHO 2)
Singapore 059819
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