

## Meng Yan (LKK Auto)

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**From:** MTPRI <MTPRI@smrt.com.sg>  
**Sent:** Tuesday, 18 July 2023 10:52 am  
**To:** assignments; Meng Yan (LKK Auto)  
**Cc:** MTPRI; Foo Chit Yan (Strides Automotive Services Pte Ltd); Karen Chan Siau Chin (Strides Automotive Services Pte Ltd); Tan Wei Teck (Strides Automotive Services Pte Ltd); Karen Tan; Lim Gan Koon (Chris); Eric Woo  
**Subject:** FW: PRI for SLJ2249S - Our Insured: SMB5030R on 15.7.2023  
**Attachments:** SMB5030R\_15072023\_FC\_Insurer Enquiry — GEARS.pdf; SB0K237H000H\_17-07-2023\_185325.pdf; 17072023163654-0001.pdf

Ref: BUS/07/23/5028

Dear Yan,

Kindly survey on “ Without Prejudice” basis.

TP: SLJ2249S  
Insured: SMB5030R  
Workshop: BORNEO MOTORS

Thank you.

Regards,

Hua Yen  
Claim Department

Strides Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705  
DID: 6866 2650 | Fax: 6368 7421 | Email: [HuaYen.Ong@strides.com.sg](mailto:HuaYen.Ong@strides.com.sg)

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**From:** Aini Binte <Aini@msfirstcapital.com.sg>  
**Sent:** Tuesday, 18 July 2023 10:41 am  
**To:** MTPRI <MTPRI@smrt.com.sg>  
**Cc:** Ong Hua Yen (Strides Automotive Services Pte Ltd) <HuaYen.Ong@stridespremier.com.sg>; claimstatusenquiry <claimstatusenquiry@borneomotors.com.sg>; derek.oh@inchcape.com.sg; Foo Chit Yan (Strides Automotive Services Pte Ltd) <ChitYan.Foo@stridespremier.com.sg>; Lim Gan Koon (Chris) <ChrisLim@msfirstcapital.com.sg>  
**Subject:** PRI for SLJ2249S - Our Insured: SMB5030R on 15.7.2023

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Dear Hua Yen

For PRI.

Thanks & Regards

*Aini*

Motor Claims Department

### **MS First Capital Insurance Ltd**

16 Raffles Quay #42-01 Hong Leong Building|Singapore 048581

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Website <http://www.msfirstcapital.com.sg>

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**From:** claimstatusenquiry <[claimstatusenquiry@borneomotors.com.sg](mailto:claimstatusenquiry@borneomotors.com.sg)>

**Sent:** Monday, July 17, 2023 7:47 PM

**To:** CWS Motor Claims <[cwsmotorclaims@msfirstcapital.com.sg](mailto:cwsmotorclaims@msfirstcapital.com.sg)>; Motor Claims <[MotorClaims@msfirstcapital.com.sg](mailto:MotorClaims@msfirstcapital.com.sg)>

**Cc:** claimstatusenquiry <[claimstatusenquiry@borneomotors.com.sg](mailto:claimstatusenquiry@borneomotors.com.sg)>

**Subject:** Direct Settlement (TP) - Accident Involving SLJ2249S & SMB5030R - DOA 15/07/2023 ( Vehicle GROUNDED )

Hi,

Reference to the above-mentioned.

Please find attached herein a copy of our client's Accident Report, Damaged Photos & Estimate Invoice for your kind perusal.

As our client is claiming against your insured **SMB5030R** thus would appreciate if you could revert to us on the liability urgently or we could settle the case under Direct Settlement with **Car Rental of @ \$100 per day x no. of days** as recommended by your appointed surveyor.

Kindly have your surveyor to contact our Motor Claim Assessor, **Thomas Pang @ 6631 1860 / 9847 6171** is located at **2 Pandan Crescent / Level 4** for an appointment to inspect our client's vehicle (currently vehicle IN workshop).

As for liability clearance, kindly revert to this email.

Your kind attention into the above is greatly appreciated.

*Thank you & Regards,*

*Derek Oh*

*TPR Team, Claims Dept*

*E: [derek.oh@inchcape.com.sg](mailto:derek.oh@inchcape.com.sg)*

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